# MORNING CMO REPORT

09.30.2015

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer, Associate Dean for Clinical Affairs, Upstate University Hospital



**OR Access** 

Applies to All Downtown Physicians

OR Access Alert To improve access to physicians who need to enter the OR area, while also keeping out unnecessary traffic, there has been a change in access to the downtown OR's. As of Monday, September 28<sup>th</sup>, the two doors to the left in the south hallway of 5 East that lead to the OR locker rooms, and the OR's and PACU were placed on 24/7 proximity reader access. Any individual with an active Upstate ID can activate the opening of these doors. Restricted access to the OR has been removed from these doors.

### **Patient Expiration Release of Body Form**

**Applies to All Physicians** 

Release of Body Informational Earlier this year a large interdisciplinary team gathered to address numerous patient care issues surrounding patient deaths in our institution. The root issues were traced to breakdowns in communication and staff not knowing each of the steps in the process surrounding autopsies and referrals to the Medical Examiner. One of the key changes is to the Release of Body form 41450. This form is our best way to document each step in the process and ensure key individuals are notified along the way. The revised form is organized in a matrix fashion with vertical columns to denote if this will be a Medical Examiner case, or if autopsy is requested or declined. Completion of form should include completing just one of the columns (Column A, B or C).

Horizontally, the form has places for each stakeholder to document their steps in this process. Additionally, EPIC has some changes to help guide nurses and physicians through the process.

The pronouncing physician and the RN caring for the patient must complete the <u>Release of Body Form #41450</u>. If there is any doubt concerning the reportability of a death to the Medical Examiner's Office, the Medical Examiner's Office should be called.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE - Provides timely information, important for review or serves as a reminder for an action that should be taken.

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### NEW Release of Body Form 41450 Pronouncing Physician Section

#### Form has 3 parts - keep form together:

· White - Medical Records Yellow - Admitting

Pink - Pathology

### Completion of Form - Column A, B <u>or</u> C Pronouncing Physician Section

- · Name, Signature, Cell and Date/Time
- Attending MD
- Complete the form sections:
  - A = Medical Examiner Case
  - · B = Autopsy Requested
  - C = Autopsy Declined

	RELEASE OF BO	DY	Please apply ID sticker to each of 3 parts	
	Corresponding Staff complete this column	A Medical Examiner	Select One Column below.  B Autopsy Requested	C Autopsy Declined
RN/Designee Pronouncing Physician	Name Signature : Cell/Pager # Oute/Time: Attending MD: Name Signature : Oute/Time: Name Co-Signature : Co-Signature : Oute/Time: Date/Time: Date/Time:	Call 45-3183  Date of Douth: Time of Douth Time of Douth Chamfing MD Notified Chamfing MD Notified Chamfing MD Notified Constact radiation safely officer at x4-8510  CALL PATIENT ACCESS: 4-5210  CALL PATIENT ACCESS: 4-5210  EACH PATIENT ACCESS: 4-5210  Body bag lock #	□ Page 457-2271 (Austopy Dix) CC - Pachology - 435-5061 ○ OBEAIN CORNEY Date of Doseth Time of Doseth □ Ramanding MN Notified □ Pacient treated with radia- tion in access of 5 millicuries Constact radiation safely officer at x4-65101 □ Varify consent Form ≠ 40010 □ CALL PATERIX ACCESS 4-6230 □ 425-439.0CO □ Cive belonging to family or place in body bag.  Body bag lock ≠	Date of Death: Time of Death: Association of Death Patient resided with redis- tion in access of smillicrain Contact radiation safety officer at a4-65/91  CALL PATIENT ACCESS: 4-5200  CRE belongings to family or place in body bag.  Body bag lock #.
PAS (Patient Access Services)	Name:	If autopsy, copy chart  Verify Medical Examiner Case Eye bank hold Date/Time:  Eye bank release Date/Time:	Page 467-2271 (Autopsy Dir.) CC - Pathology - 482-5096 III sustoper, copy chart Verilly Requested Autopsy Eye bank hold Date/Time: Eye bank release Date/Time:	☐ Verify no Medical Examiner Case Eye bank hold Date/Time:  Eye bank release Date/Time:
Pathologist / Medical Examiner	Name:		□Verify consent: Form # 40070	
Funeral	Signature:			

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 $\label{eq:high-advisory-high-priority} \textbf{High-advisory-} High-priority does not warrant immediate action but recipients should be aware.$ 

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### **Outstanding Physician Comments**

Applies to All Physicians

Comments Informational Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Pediatrics – Dr. Smith in pediatric oncology treated my son better than any doctor has treated him while in the hospital.

University Center for Vision Care – Dr. Andrews was very concerned and assured me that there was a reason for my concern and explained it to me.

Dr. Morrison made the appointment and I did not have to wait once.

Breast Care Center – Dr. Scott Albert was very concerned, helpful and professional.

He is very caring and a good listener.

**University Cardiology** – Dr. Michiel is a great doctor. He is the most thorough doctor I have ever seen.

Joslin – Dr. Weinstock was understanding and had professional knowledge.

Surgery – UH – Dr. Costanza has impressed me from my first contact with him in ICU; has worked consistently with respect to my personal health care choices.

**Transplant Center** – Dr. Whittaker is friendly and very polite. He is a great doctor; there is a special place in my heart for him.

Dr. Narsipur because he is kind, patient, informative and a good listener.

**Upstate Urology** – Dr. Shapiro sat opposite me and looked directly at me. To me that's important; he is paying attention to me!

Dr. Nikolavsky – his manner; excellent description of alternatives to solve my problem.

Dr. Byler explained thoroughly my condition.

**Upstate Pediatrics** – Dr. Schurman; always a comfortable visit with her. She takes her time with us and listens to our concerns. She is the BEST.

**6A** – Dr. Rawlins and his team were exceptional!

**5B** – Dr. Shapiro was the greatest!

Peds ER – Dr. Ryan Smith was excellent; took his time explaining.

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