

# MORNING CMO REPORT

11.25.2015

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Transfer Center Module in EPIC Go LIVE

Applies to All Physicians

TCC Module  
Alert

On December 1, 2015 at 0800hrs, the Upstate Triage and Transfer Center will go live with the Transfer Center Module in EPIC. Currently, we use a system in self-serve that is not available to patient care providers in the hospital. We currently have to document in the two systems so that we can record vital information about transferred patients. We currently use EPIC to expect patients into the Emergency Department and make a bed request for an inpatient transfer prior to the arrival of the patient. Having all documentation in one system will cut down on transposition errors and errors created when dual documentation is required. With our new module, physicians will be able to document in EPIC when a phone consult is provided and pre-arrival vital signs will be available to help us provide safe, quality care. This new module will allow access to the patient's medical record from time of transfer request to all care providers to ensure continuity of care. The patient encounter will be the same in EPIC as it always has been for providers. This new module will have fields for sepsis status, travel status, DNR status and whether or not the patient is from a facility that has a transfer agreement with us. The Upstate Triage and Transfer Center nurses look forward to making this a smooth transition into EPIC. If there are any questions about the new module please talk to your EPIC support person or call Joey Angelina, Nurse Manager at Upstate Triage and Transfer Center at 464-3981.

## Bone Marrow Biopsy Specimens

Applies to All Physicians

Bone Marrow  
Advisory

Beginning on November 23, 2015, there will be a 5 mL tube of RPMI on the bone marrow biopsy tray brought to all bone marrow biopsy procedures. The RPMI tube can be used in the event of a dry tap (packed unaspirable marrow), if the clinician would like to perform a second core biopsy. The second core in RPMI will be disaggregated and processed in the Flow Cytometry Lab and used for flow cytometric immunophenotyping in lieu of a marrow aspirate in these patients.

## Paging Etiquette

Applies to All Physicians

Paging  
Informational

Just a reminder that when paging another clinician we should use the full seven-digit number as the initial numerals are different at the Downtown and Community campuses. Using only the last four digits can create confusion and delay.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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## Outstanding Physician Comments

[Applies to All Physicians](#)

Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

### Inpatient

**5A-** Dr. Kamalia is very personable and bright.

**10G** – Dr. Iannolo is the BEST.

**11E** – Dr. Stanger and staff were amazing.

**11G** – Dr. Nead was very compassionate and thorough with her care.  
Dr. Kennedy was excellent.

### Outpatient

**University Geriatricians** – Dr. Bishop was very good.

**Medicine Subspecialties** - Dr. Yu keeps you at ease and will answer any questions and concerns without hesitation.

Extremely pleased with knowledge and professionalism of Dr.

Gilbert. She respects and validates my numerous questions and makes herself available.

**UHCC Neurology** – Dr. Mejico always impresses me.

Dr. Mejico is thorough, caring and very knowledgeable.

Dr. Mejico is always willing to work with you for the best possible outcome.

Dr. Medin was much friendlier than doctors usually are.

**Breast Care Center** – Dr. Charlamb was professional, affable, available for additional questions by phone.

**UH Surgery** – Dr. Gahtan is always reassuring; such a pleasure to have her as my vascular surgeon and team.

Dr. Hassan is very concerned about my health and mental well being.

**ENT** – Dr. Marzouk is a very competent surgeon, clear communicator and good sense of humor.

Dr. Marzouk was professional, friendly and very courteous; very confident he will take excellent care of me.

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**University Cardiology** – Dr. Michiel is an excellent cardiologist.

Dr. Michiel is a true professional, courteous, never rushed in visits, thorough and I trust and respect him 100%.

Dr. Michiel - would not consider going to anyone else.

Always answers my questions, concerns and never rushed. He truly cares for his patients. He has been a positive influence to me.

Dr. Szombathy is very caring.

**Transplant Center** – Dr. Narsipur is always friendly, caring and concerned. He answers all my questions, no matter how trivial. He and I are partners in my health concerns.

Dr. Whittaker is a great surgeon, great person; saved my life!

**Upstate Urology** – Dr. Makhuli is the best!

**Adult Medicine** – Dr. Nemitz is very good with my son; takes time to listen.

**Joslin** – Dr. Feuerstein takes time to listen, makes constructive/valuable suggestions to follow; inspires confidence and trust.

**Surgery Harrison Center** – Dr. Kim is just so good and understanding.

**Upstate Pediatrics** – So happy to have found Dr. Sisskind.

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