

MORNING CMO REPORT

05.31.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Get With The Guidelines – Heart Failure Gold Plus Award

[Applies to All Physicians](#)

Congratulations to Upstate's Heart Failure Team! Our GWTG-Heart Failure Gold Plus Award has been approved from the American Heart Association! University Hospital has earned the award by meeting specific quality measures for the diagnosis and treatment of heart failure.

I wish to thank our entire Heart Failure Team for your focus on quality through Get With the Guidelines as well as your continued efforts in ensuring evidence-based care for our heart failure patients across the continuum!

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Adult Rapid Response/Code Blue Team

Applies to Downtown Physicians



UPSTATE

MEDICAL UNIVERSITY

ADULT RAPID RESPONSE/CODE BLUE TEAM

Effective July 3, 2017

At the DT Campus, a dedicated Medicine Resident (PGY-3) will become the Provider Team Leader of the Adult Rapid Response Team and Code Blue Team.

Why the Change?

Evidence based practice indicates that Medical Emergency Teams with consistent core team members lead to improved patient outcomes, improved response times, and effective communication and team dynamics.

Measurable Outcomes:

RRT: The Team Leader will be proficient in recognizing and treating acutely decompensating patients (current ave~ 65 RRTs/mo), leading to:

- Decreased number of transfers to higher level of care (current ave~ 45%)
- Decreased number of Code Blue events (~20/month)
- Decreased Mortality

Code Blue: Upstate University Hospital joined AHA's Get with the Guidelines- Resuscitation Program. The program's goal is to improve adherence to evidence based care of patients who experience a resuscitation event. In addition, the program allows us to track compliance and to benchmark with hospitals locally, statewide and nationally. Upstate's Code Blue Team will actively participate in pre-scheduled mandatory code simulations. This will lead to a successful, high-performance team, with a goal to improve upon:

- Adherence to AHA Algorithms:
 - Time to first Chest Compressions <= 1 min
 - Time to first shock <= 2 min
 - Time to first Epinephrine <= 5 min
- Improve survival of patients who experience an in-hospital cardiac arrest
- Decrease Mortality

Resuscitation and RRT Committee 4/2017

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Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Interventional Radiology – Dr. Jawad – very impressive!

Emergency Department - Dr MacConaghy – very relatable; allowed adequate time to fully discuss case.

University Cardiology– Dr. Liu is an excellent Cardiologist who is patient, compassionate and knowledgeable. He explains things on a level that a person with average education can comprehend. His demeanor is calming, respectful and compassionate.

Dr. Liu is an excellent provider who is kind and respectful. He is an excellent listener and is very reassuring.

Have been a patient of **Dr. Carhart** since 1993. Think the world of him.

Dr. Szombathy is an exceptional cardiologist! I chose him because of his credentials, i.e., two fellowships, including one in electrophysiology from an excellent program. Dr. Szombathy is knowledgeable about the latest research, and I was very pleased with the choice of pacemaker that he implanted. He is also passionate about his work. Upstate is extremely fortunate to have Dr. Szombathy!

Upstate Urology – Dr. Makhuli is a very kind, understanding doctor. He handles himself in a very professional way.

Dr Trussell is an OUTSTANDING doctor with a much higher than average bedside manner and truly cares about the welfare and well being of his patients.

Dr. Dmitriy Nikolavsky - the best.

Dr Bratslavsky is the best. Always makes me feel reassured.

Dr Bratslavsky - great personality.

Dr. Makhuli - he is very caring.

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Urology @ Community Campus - Dr. Paonessa - She is caring, professional, knowledgeable.

Dr. Shapiro really knows his medical aspects of the surgery. His credentials impressed me.

Dr. Rakesh Khanna - respectful - professional kind and light hearted, in a bad situation I thought that he was great!!!

Pediatric Urology - We love this doctor. **Dr. Mason**, he is very caring and respectful. I would recommend him to everyone 100%.

Dr. Mason is great!

Dr. Johnathan Riddle is great as well.

Family Medicine - I have been a patient of **Dr. James Greenwald** for 35 years. I have the utmost confidence and respect for Dr.Greenwald. His office staff has always been respectful and courteous to me and my family. Including myself and family there are five generations of our family that sees this office. I highly recommend University Family Medicine to anyone who is looking for a physician.

Dr. Finn is one of the most thorough physicians I have ever had. She always provides clear information & reviews symptoms etc., that I should be aware of.

Dr. Elkins is THE best. I trust her.

Dr. Satterly is WONDERFUL!!

Dr Nanavati is the best doctor. He really cares about his patients and is available to talk to anytime even in off hours!

Dr. Satterly is the BEST!!! He goes above and beyond.

Dr. Finn is an exceptionally caring, kind & knowledgeable physician. I have the utmost confidence in her care & opinions.

Medicine Subspecialties - Dr. Yu is a very compassionate Doctor!

Dr Neupane is a really good Doctor.

Dr Elliot always is relaxed and personable. He answers my questions and asks my opinion.

UHCC Neurology - **Dr. Joseph** is by far an excellent neurologist. I have seen several over the years and she has been most helpful and compassionate. I would highly recommend her to anyone if they needed neurological care and I

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have been seen as far away as The Cleveland Clinic.

Dr Kaur we had more of a friendship than a doctor patient thing; we were able to talk about things other than my initial illness; she listened and gave advise. I listened and she listened; will miss her

Dr El Dokla. He listens, lets you ask questions, very approachable. Compassionate.

Dr. Jubelt with his positive, supportive and encouraging attitude.

University Geriatricians - Dr. Berg was wonderful.

Dr. Brangman - her endless knowledge and understanding of the elderly especially those with dementia; makes our visits informative and helps us walk away with ways in which to apply her suggestions in daily living.

University Center for Vision Care - Dr. Swan - was extremely knowledgeable and was easy to talk with and discuss the issues I have been having.

Joslin - Dr. Lipeski truly cares about her patients and always speaks to my daughter and myself.

Transplant Center - Dr. Whittaker. He a very nice person as a doctor. He shows so much concern about his patient.

5B - Dr. Shapiro & assisting physicians are all Excellent!

7A – Dr. Tallarico is great!

10E - Dr. Lemke and oncologist residents were great! Kind, caring, COMPETENT!!! I felt I was in skilled hands!

5W Inpatient Pscychiatry - CG - Drs Ghaly & Reyes are the real deal. Best Dr's I have ever had contact with.

Upstate Outpatient Surgery Center - Dr. Dave (anth.), Dr. Marzouk ENT, all did an excellent job.

Vascular Surgery Clinic – CG - Dr Gonzalez is an outstanding doctor with better than average bedside manner.

Dr Surowiec- He always treated me with respect plus he is responsible for saving my life a few times

Wellspring Breast Center - Dr. Longley was wonderful during my biopsy appointment.

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