

# MORNING CMO REPORT

03.16.2016

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## RRT Reminder

[Applies to Downtown Physicians](#)

RRT  
Informational

- 1.) **PRIMARY TEAM is the RRT PROVIDER** and is responsible for immediate assessment, treatment and plan of care for patient.
- 2.) When a page is received with floor extension number followed by **\*911, THIS IS AN RRT.** Primary Team Medical Provider will call extension number **IMMEDIATELY**, and respond directly to patient's bedside.
- 3.) Consulting service will respond to patient's bedside within **15 MINUTES** upon consultation request by primary team.

If you have any questions, please contact Ellen Anderson, Co-Chair RRT Committee, at 464-6124; Bernadette Lamanna, Co-Chair RRT Committee, at 464-6536; or Dr Amit Dhamoon, Co-Chair RRT Committee, at 464-5774.

## Outstanding Physician Comments

[Applies to All Physicians](#)

Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**Inpatient – Community Campus** – Dr. Smart is very professional, motivated and kind.

**Emergency Department** – Dr. Sharma was wonderful.

Dr. Jackson showed real, true concern and eased my anxiety about the situation. She took the time to get my son's entire health history to be sure she treated him as a whole, not just what was happening at that moment. Much appreciated!

**Pediatrics** – Dr. Spinoza is wonderful.

**Medicine Subspecialties** – Dr. Neupane is excellent at explaining, listening and calls you personally when you have concerns.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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**Surgery, Harrison Center** – Dr. Dolinak was very professional and caring!

**Upstate Urology** – Dr. Bratslavsky – it's almost too good to be true!

**Upstate Pediatrics** – Dr. Kresel is wonderful with my daughter. She is patient, attentive and respects my child's wishes during our visit! .

**5B** – Dr. Bratslavsky and staff excellent.

Dr. Bem and his team were amazing. The concern for my health was his main concern even when he was on vacation. He is a great doctor and person.

**6A** – Dr. Hess was very professional and answered all my questions and was always gentle; great doctor.

**7A** – Dr. Azer visited several times; excellent.

**9G** – Dr. Chin – nice man.

**11E** – Dr. Andrade was wonderful and made sure I had the highest level of care possible before being discharged.

**8F** – Dr. Dziamski - very impressed with his manner in which he explained things to me about my health issues and medicines.

**Hyperbaric** – Dr. Jennings always explains procedure from start to finish. Very empathetic when addressing pain concerns before and throughout procedure. He is always thorough and clear with discharge plans. Upstate is lucky to have a terrific doctor like Dr. Jennings.

**Midwifery Clinic – Community** – Dr. Millar is pleasant, informative and intelligent.

**University Pediatric and Adolescent Center** – Dr. Teelin always remembers details from previous visits and this helps her to put together the big picture. This makes her healthcare approach very holistic, balanced, well-informed and medically and emotionally on target. She never acts rushed.

Dr. Teelin has been great!

Dr. Teelin's mannerism is very calming and validating.

Dr. Olson knows what he is doing and explains in detail to us.

**Pediatric Rheumatology** – Dr. Hannan was very professional and thoroughly questioned for all symptoms and past medical history.

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- PSC for Development, Behavior and Genetics** – Dr. Pellegrino is a very valuable resource in my child's academic and physical well being.  
Dr. Dosa is great and very responsive to our needs and our child's needs.
- Pediatric Specialty Center Surgery** – Dr. Ahmed is amazing.  
Dr. Wallenstein is by far a top notch surgeon. She just doesn't treat the child, she treats the whole family by calming any fears and answering any, and I mean any, questions we have or come up with.
- Pediatric Surgery Center Urology** – Dr. Mason is always sure to explain the options we have available and the outcome of whatever we decide.
- Pediatric Surgery Center Urology** – Dr. Riddell put my son at ease about upcoming surgery.

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