

MORNING CMO REPORT

02.07.2018

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Change in Laboratory Testing Evaluation of Acute Chest Pain Applies to All Physicians

Serial cardiac troponin measurements are the biomarkers of choice for the routine evaluation of patients with suspected acute coronary syndromes (ACS) according to the most recent guidelines from American College of Cardiology and American Heart Association. The routine use of CK or CK-MB for this purpose provides no additional information and is no longer supported by available studies. Upstate University Hospital has reached a consensus of opinion on this issue and will adopt these guidelines. Total CK and CK-MB will be eliminated from routine testing in this patient population. The adoption of this policy offers a substantial cost savings in lab testing to the hospital without compromising quality of patient care. Total CK and CK-MB will remain available under separate order, recognizing a possible benefit for these tests in isolated clinical situations. These changes took effect early February 2018. Questions can be directed to Dr. Matthew Elkins at Elkinsm@upstate.edu.

Policy on Privileging for New Procedures (OMS C-05) Applies to All Physicians

Over time, privileging within clinical departments may change, including adding new privileges, adding privileges which cross over specialty lines, or changing privileges as a result of new technologies. In order to have those privileges added to privileging forms, and to define the criteria providers must meet when requesting new privileges, the Chief(s) of Service of the specialty(ies) involved are responsible for summarizing the change, the criteria, and the need for the privilege in a letter to the Credentials Committee prior to any provider obtaining the privilege. Please see the attached policy (OMS C-05) which outlines the steps involved in this process. Questions can be directed to Beth Erwin, Director, Medical Staff Services at ErwinB@upstate.edu.

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“Beyond the Classroom” EPIC Support for Providers

Applies to All Physicians



YOU'RE INVITED!
Beyond the Classroom Epic Support for Providers

Walk-In Sessions: Drop-by with your Epic questions and get assistance from an Epic Trainer

Date	Time	Location
Friday February 23	09:00AM-12:00PM	UH - E12405B
Monday February 26	08:00AM-12:00PM	Comm Campus – Room 1370, Library / Training Center
Tuesday March 6	11:00AM-03:00PM	UH - E12405A
Wednesday March 7	11:00AM-03:00PM	Comm Campus – Room 1370, Library / Training Center
Monday March 19	08:00AM-12:00PM	Clark Tower - Oak
Friday March 23	08:00AM-12:00PM	Comm Campus – Room 1370, Library / Training Center
Tuesday April 3	11:00AM-03:00PM	Comm Campus – Room 1370, Library / Training Center
Wednesday April 4	11:00AM-03:00PM	Clark Tower - Oak

Topic-Focused Series: A specific topic, such as customizing notes, is presented by an Epic Trainer

Focused Topic	Date	Time	Location
Note Customization	Friday March 9	10:00AM-11:00AM	UH – E10405A
Managing In Basket	Friday March 9	12:00PM-1:00PM	UH – E10405A
User Version Order Sets	Friday March 9	02:00PM-3:00PM	UH – E10405A
Note Customization	Friday March 16	10:00AM-11:00AM	UHCC - 5 th Floor Conference Room
Managing In Basket	Friday March 16	12:00PM-1:00PM	UHCC - 5 th Floor Conference Room
User Version Order Sets	Friday March 16	02:00PM-3:00PM	UHCC - 5 th Floor Conference Room
Note Customization	Monday March 26	10:00AM-11:00AM	UH – E10405A
Managing In Basket	Monday March 26	12:00PM-1:00PM	UH – E10405A
User Version Order Sets	Monday March 26	02:00PM-3:00PM	UH – E10405A
Note Customization	Monday April 23	10:00AM-11:00AM	Comm Campus – Rm 1370, Libr / Trg Ctr
Managing In Basket	Monday April 23	12:00PM-1:00PM	Comm Campus – Rm 1370, Libr / Trg Ctr
User Version Order Sets	Monday April 23	02:00PM-3:00PM	Comm Campus – Rm 1370, Libr / Trg Ctr

** Following each topic-focused session, trainers are available for 1:1 assistance / open forum Epic Q&A.

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Outstanding Physician Comments

[Applies to All Physicians](#)

Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Center for Children's Surgery - Dr. Ahmed is always personable, very good bedside manner, good with our child, thorough with explanations.

Pediatrics ED – Dr. Shaw went above and beyond to make me happy and in the know.

Emergency Department @ Community – Dr. Brenner took time to listen and was very genuine which is important. **Dr. Adcock** was not only professional but very friendly and courteous.

Radiology @ Community – Dr. Kobayashi – awesome!

Radiation Oncology – Dr. Aridgides is excellent, feel very comfortable with him, and trust his judgement.

Medicine Subspecialties - Dr. Neupane treats me with respect and courtesy. He is compassionate and caring. **Dr. Neupane** is fantastic. I feel very comfortable with him. Very kind and understanding. I'm so glad he is my rheumatologist. I am extremely pleased with **Dr. Kato**. I trust his opinion on my medical condition and how that relates to the rest of my medical treatment and prognosis. **Dr. Kato** is very knowledgeable and caring. I would highly recommend him! **Dr. Knohl** – professional!

Neurology – Dr. Ko – I have never met a more attentive provider. She is sincere, caring and on top of things. She is never late and never put off by any questions I have. It is a pleasure to have her as a health care provider. I have been seeing **Dr. Ko** for a couple years. She is always consistent with her office calls, always on time, knowledgeable and willing to listen to my concerns. **Dr. Mejico** is the best doctor I have ever seen with a concern for me.

Joslin Center for Diabetes – Dr. Dhaliwal is extremely thorough and competent. I always leave my appointment with her feeling like she cares and WANTS to take the time to answer my concerns and questions to get to the bottom of my condition. **Dr. Dhaliwal** is smart, sympathetic and is able to answer any questions that I have. **Dr. Sadia Ashraf** is by far one of the best providers that I have ever encountered. She went above and beyond my expectations. I admire her commitment and dedication to her patients. I also appreciate her as she is empathetic, understanding, informative, and she listens to me and answers all of my questions. **Dr. Nadkarni** is always very pleasant, punctual and listens to my concerns. He is an excellent provider and asset to your center. **Dr. Nadkarni** is a wonderful physician. **Dr. Lipeski** – excellent doctor! She spends quality time with patient, listens, explains things in an easy to understand manner and makes sure she addressed all our concerns. **Dr. Hopkins** is very personable and yet caring and fully experienced. **Dr. Hopkins** was excellent. She listened to me and explained things I need to know in

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language I could understand. I absolutely love **Dr. Weinstock** and can't say enough good things about her! She is the most amazing, patient, caring doctor I've ever met.

ENT – Dr. Woods is the best! **Dr. Woods** – extremely professional and caring!

University Cardiology – Dr. Carhart was, as always, very informative and assists the patient towards better health. **Dr. Bhatta** is the best! Very competent and open. I really like **Dr. Szombathy**. He is kind, sensitive, and makes a point of putting you at ease. He is also knowledgeable and gave me the sense that he cares about his patients.

Urology @ Community – Dr. Khanna is personable, attentive, professional, and fun!

Urology - Dr. Ginzburg – very courteous and helpful!

University Internists – Dr. Frechette – wonderful doctor! Dr. Frechette is extremely sensitive and caring. He explains everything in an easy way to help you understand and always to put you at ease. He is an example to every student/resident. **Dr. Krenzer** does a great job! **Dr. Krenzer** is the best! **Dr. Wani** – very courteous and professional. She is very thorough and reassuring that I am receiving the best care.

Family Medicine – Dr. Nanavati is the best! As usual, **Dr. Nanavati** was kind, thorough, and clear. **Dr. Satterly** is always very attentive to my needs, every time I see him he takes his time with my care and answers my questions. I never feel rushed and I feel like he really cares about my wellness.

7A – Dr. Sun went above and beyond to answer all my questions and provide a thorough explanation of the procedure, risks, etc. **Drs. Tallarico and Lavelle** were concerned, addressed all issues, were compassionate but more importantly, quick to assist, diagnose and treat.

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