

# MORNING CMO REPORT

11.22.2017

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Outstanding Physician Comments

Applies to All Physicians

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**Inpatient @ Community Campus - Dr. Khan** - excellent!

**Joslin Center for Diabetes – Dr. Feuerstein** is absolutely the best! Great provider, real, honest, and she cares.

**Dr. Weinstock** is by far the best. she spent plenty of time with me and made me feel that all of my concerns mattered.

**Dr. Feuerstein** is an incredible doctor. She is personable, cares, and fully engages her patients. I would highly recommend her.

**Dr. Stred** is amazing.

**Family Medicine – Dr. Finn** is very attentive and compassionate and practical. A great listener!

**Dr. Satterly** is always on top of any concerns and takes time to explain and listen.

**Dr. Nanavati** is the most caring and personable physician I have ever had. He is genuinely invested in my overall good health!! He has a great bedside manner and I have the utmost confidence in the care he provides.

**Upstate Urology** - I hope **Dr. Makhuli** lives to the age of 197 and does not retire until he reaches the age of 175. You cannot get any better.

**Dr. Gennady Bratslavsky** is a top-notch doctor. He cares deeply for his patient and their family. His bedside manner is the best.

**Dr. Ginzburg** is an absolute class act. Would recommend her to everyone.

**Doctor Byler** was well informed of the options available to me to treat my condition and included me in the decision making process.

**Surgery UH - Dr. Morgan** in hyperbaric unit is truly one of the most person needing in this world. without her. people would be truly lost.

**University Internists – Dr. Swarnkar** is very attractive to follow up and medical history in a most professional manner. She listens to my list of concerns and health goals then offers best suggestions given her personal knowledge of my individual behaviors. She is an excellent health professional. Her relaxed calming manner is great in an otherwise tense environment.

**Dr. Krenzer** - she takes time to address your issues and concerns excellent doctor.

**Dr. Frechette** always impresses me with his knowledge and his concern and how at ease he makes me feel. I have total confidence in him.

**Dr. Frechette** is one on the finest practitioners ...I have known him since he was a first year resident. ...A wonderful person.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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**Medicine Subspecialties – Dr. Kato** is a wonderful and intelligent, he is an asset to your organization. **Dr. Yu** is outstanding. She is always concerned about how I'm feeling. She is so smart and highly professional.

**UHCC Neurology - Dr. Vertino** takes all the time we need to discuss my condition and what we are doing to try and find the right solutions.

**Breast Care Center – Dr. Albert** impressed me with the amount of time he spent with me and answering my questions.

**University Geriatricians - Dr. Bishop** takes the time & has the patience with my mom& answers/affirms my concerns as well. We are lucky to be assigned to her care. **Dr. Berg** is awesome! The patient and caregiver leave the visit feeling loved and cared for, with all medical complaints addressed.

**AP1 – Dr. Scalzetti** impressed me.

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