

# MORNING CMO REPORT

09.02.2015

**FROM THE DESK OF:**  
 Anthony P. Weiss, MD, Chief Medical Officer,  
 Associate Dean for Clinical Affairs,  
 Upstate University Hospital

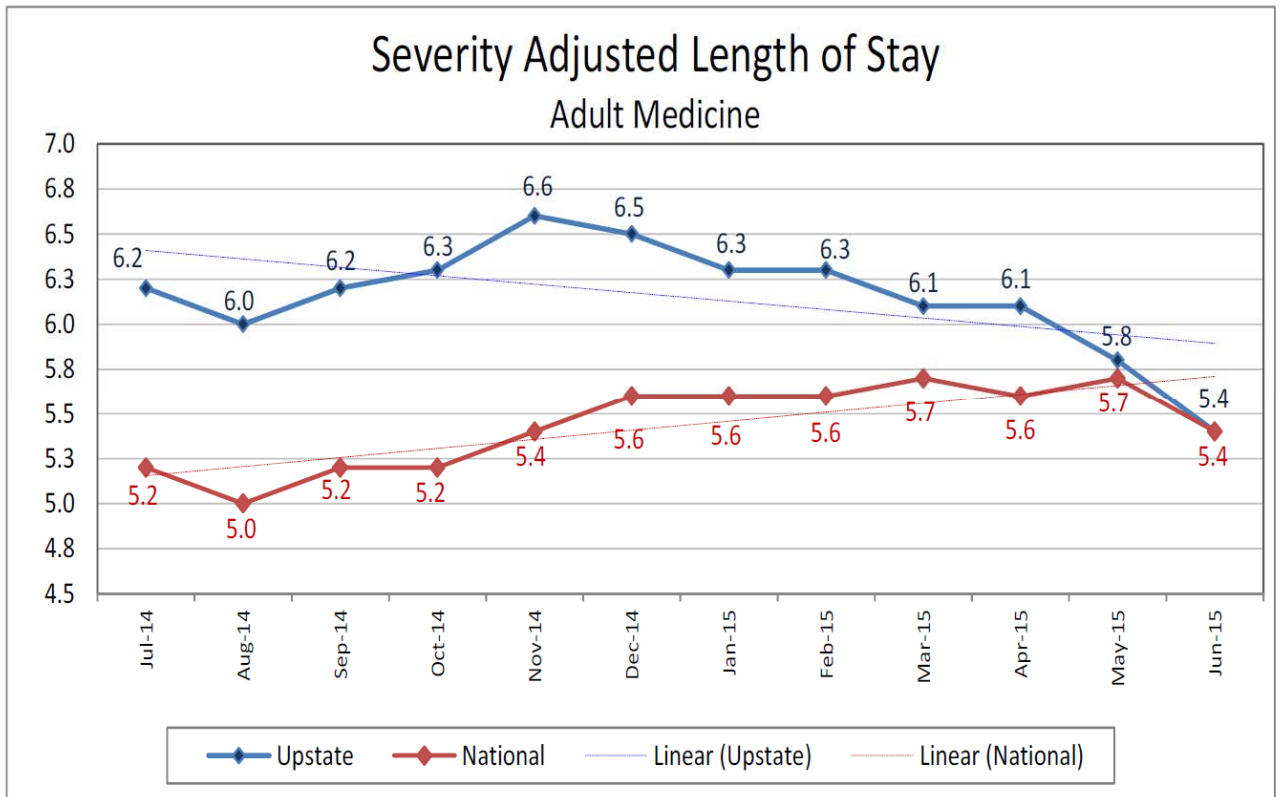


## Severity Adjusted Length of Stay

[Applies to All Physicians](#)

LOS  
 Informational

Just a quick update on the incredible progress we have made over the past seven months in improving the flow of patients through the inpatient units at both campuses. The graphs below show a reduction of more than a full day of length of stay, and we now meet or exceed national benchmarks for length of stay. A definite team effort...thanks to those of you using the white boards to communicate with the other members, and with patients, about goals for discharge.



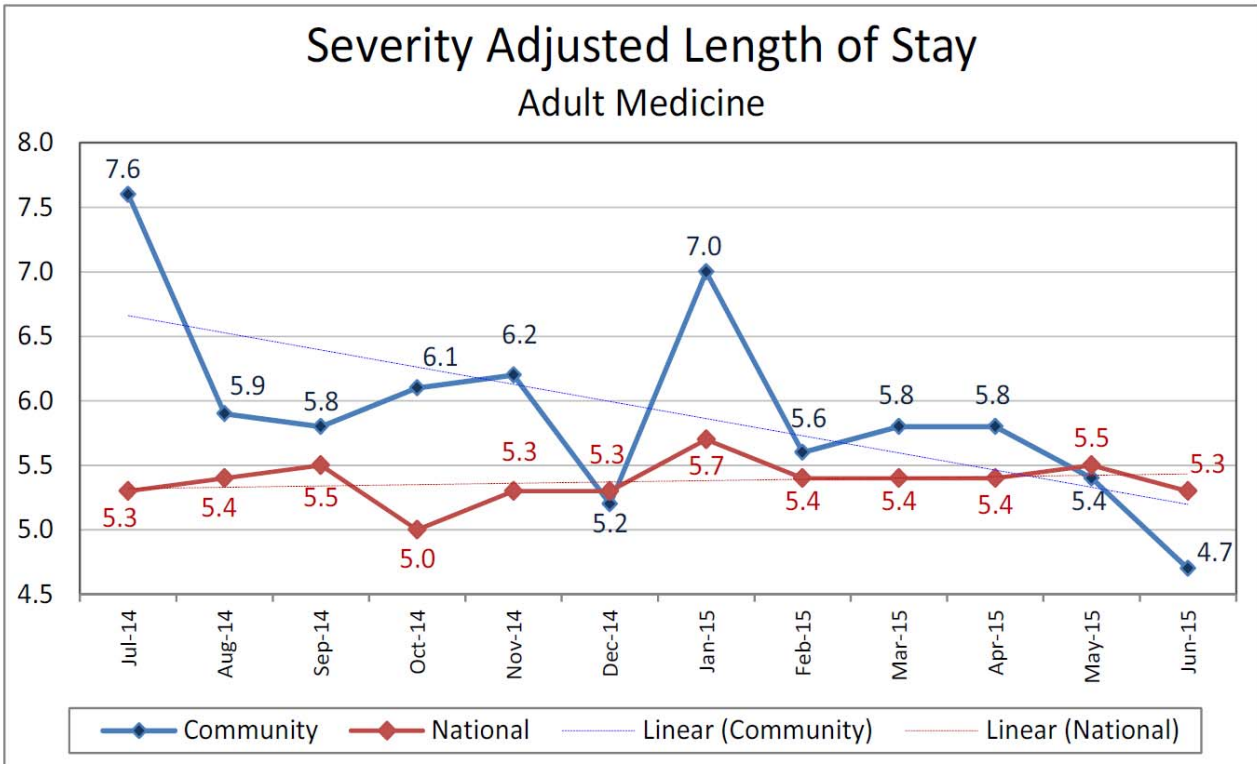
**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.  
**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.  
**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.  
**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.  
**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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## SCREENING AND CONFIRMATION ALGORITHM FOR HIV INFECTION

Applies to Downtown Physicians

HIV Infection  
Informational

Beginning September 15, 2015, the University Hospital Core Laboratory will implement an updated screening and confirmation algorithm for HIV infection. The new process will follow CDC-recommended guidelines published in 2014.

Briefly, screening begins with a 4th generation HIV-1/2 antibody plus p24 antigen screening test (Abbott ARCHITECT HIV Ag/Ab Combo Assay). All screen-reactive samples will be reflexed to a rapid membrane immunoassay (Bio-Rad MultiSpot HIV-1/HIV-2 Rapid Test) that detects and distinguishes between HIV-1 and HIV-2 antibodies. Specimens that are reactive with the rapid test are considered positive for HIV antibodies. Samples that produce a negative or equivocal result with the rapid test will be reflexed to a qualitative HIV-1 RNA nucleic acid amplification test (NAAT).

The MultiSpot test will be performed daily, while the HIV-1 NAAT is a sendout test. Preliminary reports will be issued for each test in the algorithm along with a final interpretation when testing is complete.

For further information, see the CDC recommendations:  
<http://www.cdc.gov/hiv/guidelines/index.html>

For questions please contact the Core Laboratory, 464-6818.

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## Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Comments  
Informational

**Emergency Dept @ Community** – Dr. Shaw was very good.

**Inpatient @ Community** – Dr. Caroline Daly answered my questions kindly and put me at ease quickly!

**Dental Service** – Dr. Woodhead is an outstanding dentist. He ended my life long fear of dentistry.

Dr. Galvin is very polite and did her work very good; easy to understand

**University Geriatricians** – Dr. Berg & staff are very good. They are the best. I would recommend them.

Dr. Berg takes time to listen and ask about what is important as we work to better my aging self. She really cares about me. She is a “top” doctor.

**Center for Vision Care** – Dr. Andrews is very nice.

**Joslin** – Dr. Mols is very nice to work with; highly recommend to others.

**ENT** – Dr. Kellman is a fine example of what a doctor should be; he is poised, confident, empathetic, and knows his profession.

**Urology** – Dr. Bratslavsky always takes excellent care of me. He is a very special, kind & caring doctor. I don't know what I would do without him. He is the BEST!

**Upstate Pediatrics** – Dr. Kresel is excellent! I have every confidence in her.

**5A** – Dr. Kellman is an incredible physician; bed side manner is kind, patient and caring; skill level beyond expectation.

**9E** - Dr. Martinez is a great physician. You are lucky to have her there!

**Peds Emergency Dept** – Dr. Cantor was amazing and very nice!

Dr. Cantor was very good! Respectful, polite and made my child laugh!

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