

MORNING CMO REPORT

03.28.2018

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

Applies to All Physicians

Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Radiology: Dr. Mitchell Karmel – awesome!

Radiology – CG: Dr. Mitchell Karmel – awesome!

Bariatric Surgery Center: Dr. Jesse Gutnick was extremely nice and down to earth.

Center for Children's Surgery: Dr. Joseph Resti explained everything and was friendly. Dr. Anthony Mortelliti was professional and explained to us in detail the op and post-op procedure which really helped us a lot – we really appreciated him.

3W – Community Campus: Dr. Ali Khan spent time each day answering my questions without being rushed - he was very friendly and warm while being informative and relatable.

Medicine Subspecialties: Dr. Jianghong Yu is a thorough doctor who genuinely cares about her patients – definitely trust her with my care.

UHCC – Neurology: Dr. Guojun Zhang was wonderful, very thorough, informative, kind, and understanding. Dr. Guojun Zhang – caring and informative.

Breast Care Center: Feel safe and confident that Dr. Jayne Charlamb will take good care of me. Dr. Jayne Charlamb was extremely knowledgeable, attentive, caring, and compassionate – she took a great deal of time with me and was very thorough in her approach to my health. Dr. Jayne Charlamb always stays calm, never rushes the appointment, is very understanding and caring. My follow-up appointment with Dr. Lisa Lai was excellent - she explained everything to me and was very understanding and professional - I would highly recommend Dr. Lisa Lai to anyone in need of breast care treatment.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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Urology: Dr. Joseph Jacob was very attentive and knowledgeable about my condition. Dr. Joseph Jacob was terrific. Dr. J Trussell is always good about answering any questions that I have and has been very good. Dr. Dmitriy Nikolavsky is truly outstanding and a good person. Dr. Gennady Bratslavsky – exceptional first visit. Dr. Gennady Bratslavsky is an amazing individual, very personable and down to earth – 100% pleased with him and I feel so fortunate to have him caring for my health.

Pediatric Urology: Dr. Jonathan Riddell – wonderful! Dr. Jonathan Riddell goes above and beyond to make sure you understand your child’s diagnosis and treatment options.

Joslin Center for Diabetes: Dr. Rachel Hopkins was very helpful, provided clear information, and answered all of my questions – I will recommend her to others. Love Dr. Rachel Hopkins – so kind and compassionate. Dr. Ruth Weinstock is the best doctor I have ever had!!! I have been seeing Dr. Ruth Weinstock for many years and can say that I could not have better care anywhere – SHE IS THE BEST! Dr. Ruth Weinstock knows my disease and knows how to help me control it! Dr. Roberto Izquierdo – easy to talk to. I am very impressed that Dr. Prashant Nadkarni always does his own ultrasounds and discusses the results with me immediately.

ENT: Dr. Sherard Tatum went above and beyond with care and I would highly recommend him – he definitely listened to my questions and concerns and weighed my input into his plan of care!

University Internists: Dr. Suman Swarnkar is the best doctor I have ever had in every regard – I have recommended her to many people! Dr. Vincent Frechette – always caring and nice. Dr. Vincent Frechette has always been respectful to me as a patient – I feel very comfortable with his care.

Family Medicine: Dr. Kaushal Nanavati is the most caring and kind doctor I’ve ever had! Dr. Kaushal Nanavati – always takes the time to listen.

Surgery – UH: Dr. Vivian Gahtan – great!

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Adult Medicine: Dr. Fuad Salim Farah – very professional and knowledgeable – I would recommend him to anyone.

University Cardiology: Dr. Avneet Singh is great, very friendly.

Urology - Community Campus: Dr. Rakesh Khanna was very professional and understanding – he clearly explained my current condition after asking me many questions, I was very impressed.

07U: Dr. Sheikh Saleem did a good job and talked me through everything.

Adult ED: Dr. William Paolo was fantastic – he was empathetic and knowledgeable. Dr. William Paolo showed tremendous empathy during a very difficult time – he was knowledgeable, explained everything, and was straight forward with just enough humor to give us the vital information while alleviating our anxieties.

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