

# MORNING CMO REPORT

11.01.2017

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**ENT - Dr. Kellman** is a wonderful Doctor. I have the upmost confidence in him. I am very happy with **Dr. Marzouk!**

**University Cardiology – Dr. Kidman** is always pleasant and show care and takes his time explaining and answers your questions.

**Medicine Subspecialties –Dr. Neupane** listens to my concerns, takes as much time as I need, and cares about my overall health.

**Dr. Neupane** is an awesome Doctor and very thorough. Waiting for him is worth the wait. He cares and it's obvious. Doctors like him are rare.

**Dr. Trejos** is literally the best: he's clear, he cares, he remembers little details about my life, which makes me confident that he remembers the particularities of my condition. He cares first and foremost about my experience of my illness and my level of comfort. He really listens and never gives the impression that he is trying to shuttle you out to get to the next patient. Seriously a top-notch provider.

**Dr. Trejos--** the best!

**UHCC Neurology – Dr. Mejico** is the Best!

**Dr. Mejico** is knowledgeable, great bed side manner and thorough.

**DR. JUBELT** IS A GREAT PROVIDER WHO SPENDS TIME AND ANSWERS ANY CONCERNS THAT I HAVE

**Breast Care Center –** Excellent care by **Dr. Lisa Lai**.

**Dr. Lisa Lai** was excellent - very caring - knowledgeable - explained everything. I would recommend her to everyone.

**Dr. Albert** is very kind, understanding and supportive. He is one of the best doctors I have ever had.

**Joslin** - Upstate is VERY FORTUNATE to have **Dr. Weinstock** on staff. She is an exceptional physician and I am very happy to be in her care.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

# MORNING CMO REPORT

11.01.2017

**FROM THE DESK OF:**

Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

**Dr. Izquierdo** - excellent. Provided wonderful care during my visit from start to finish.

**Dr. Dhaliwal** is excellent. Appreciate the thorough and comprehensive care.

I honestly cannot say enough good about **Dr. Ashraf**. I am so grateful to now have such an incredibly kind, intelligent and helpful doctor now to care for me.

**Dr. Dhaliwal** gave me excellent care.

I love **Dr. Feuerstein**. She saved my life 5 yrs. ago and continues to do so.

**Dr. Feuerstein** is so complete in her examinations, explanations & steps to "fix" any problems I may have.

**Dr. Weinstock** is excellent!

**Urology @ Community Campus** –Always excellent care with **Dr. Paonessa** - she's the greatest!

**Dr. JC Trussell** very helpful and professional.

**Dr. Paonessa** has always been everything needed in a doctor.

**Adult Medicine** – **Dr. Matli** is an excellent doctor who always calls to check after an office visit. A wonderful doctor!

**Dr. Ryan K. Dean** - it is obvious that he has the makings of an excellent doctor aside from being a good man/gentleman.

**Upstate Urology** - **Dr. Ginzburg** just genuinely cares.

**Dr. Makhuli** has been caring for me since 1979 and has always been exemplary. I would highly recommend him to everyone.

**Dr. Makhuli** - rating 5 stars!!

**Dr. Bratslavsky** is second to none!! He saved my life -LITERALLY.

I really appreciate **Dr. Shapiro**. Excellent, caring, knowledgeable dr.

Love Dr. Blakely. He was very good to me and would definitely recommend him to others. One of my favorite Drs.

**University Internists** – **Dr. Frechette** is very good at explaining and his info very good - Nurses really sweet and caring -

**Dr. Krenzer** is a very polite, caring, knowledgeable person. She always makes me feel important and treats me like a person, not a number.

**Dr. Frechette**. He treated me like a friend and not just a patient. I am extremely happy with him.

**Dr. Lappin** is great...very patient and always has a great bed side manner.

Frechette is always very friendly and professional. I feel he is an excellent diagnostician.

**Dr. Krenzer** was great.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

# MORNING CMO REPORT

11.01.2017

**FROM THE DESK OF:**

Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

**Dr. Krenzer** is the best internist I have ever met or dealt with. She listens, cares, answers questions completely, has wise advice while taking into account any research you have done. She is efficient and knows how to expedite getting something done...having working relationships with doctors in all fields. All I can say is clone her!!

**Sarah Lappin.** She personally demonstrates contemporary primary care at its best. Her competent, compassionate care carries throughout her practice. Good leadership commands, great leadership inspires.

**Dr. Frechette** is very empathetic and caring. His concern is genuine and he spent a lot of time addressing my concerns.

**Dr. Garg** has really taken the time with me to explain things I feel that she is really listening to me when we talk.

**Family Medicine** – I am always warmly received by **Dr. Nanavati**. he's always smiling and gives me a hug.

I have been a patient of **Dr. Nanavati** for 15 years +. He is the very best, thorough, listens and explains in terms one can understand, A great Dr. and wonderful person.

**Dr. Finn**, she goes out of her way to make sure all my concerns and questions are answered.

**Dr. Satterly**. he listened, explained, and finds answers.

**Dr. Nanavati** is an exceptional Dr. and wonderful person. It is a blessing that I have him as my provider.

**Dr. Nanavati** is OUTSTANDING!

**Pediatric Urology** – We absolutely love **Dr. Riddell**. He is an extremely knowledgeable and kind doctor.

**Dr. Riddell**. He is amazing!

I was very impressed by **Dr. Mason's** compassion for my son and his understanding of my son's diagnosis. He is the first doctor we have seen that has come into the room and said, "I apologize for taking so long to come in but I wanted to do a little research." I knew I had a winner that I could trust.

**Surgery – Harrison Center – Dr. Hassan.** He is awesome.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.