

MORNING CMO REPORT

06.01.2016

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Heart Failure Gold Plus Award

Applies to All Physicians

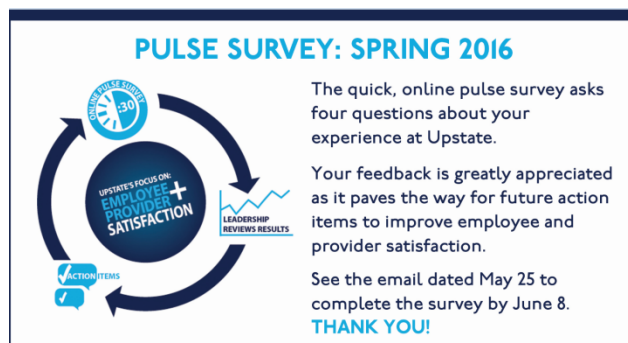
Award
Informational

The Heart Failure Program at University Hospital's Downtown and Community Campuses has received the Get With The Guidelines –Heart Failure Gold Plus Award from the American Heart Association. University Hospital has earned the award by meeting specific quality measures for the diagnosis and treatment of heart failure. The Heart Failure nurses on both campuses provide education to our patients and families and make certain they have the tools they need to self manage their care and have a safe transition to the next level of care. Thanks to all who care for our heart failure patients and ensure they receive the best care.

Pulse Survey

Applies to All Physicians

Survey
Informational



The Upstate University Hospital leadership team is once again asking for your input on your level of employee/provider satisfaction.

In case you didn't have the chance, below is a link to a vBlog that went out earlier this month that highlights the survey, how seriously we take your input and how your feedback helps generate next step action items to continually make improvements.

VBLOG LINK: <http://amms.upstate.edu/m/vidprod/15-100/15-100-McCabe-PulseSurvey.mp4>

Below is the link that will take you directly to the employee/provider satisfaction survey. The short online survey asks you to rank your satisfaction, and we encourage you to provide examples or ideas that help us understand your rating. **Please complete the survey by June 8th.**

Pulse survey link: <https://www.surveymonkey.com/r/C3SNMTX>

We are committed to continuously focusing on you - Upstate University Hospital's staff and providers. You are our most valuable resource and necessary to our overall success. Thank you in advance for taking the time to share your thoughts.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Comments
Informational

Emergency Department – Dr. Kinariwala kept explaining what he was doing and why. I really like that; made me more comfortable knowing.

7A - Dr. Kistler was great. I was impressed he stopped in before he left and it was 9 am.

University Center for Vision Care– Dr. Swan was the greatest!

Joslin – Dr. Feuerstein is a thorough, supportive doctor.

Dr. Feuerstein is the ideal endocrinologist.

Dr. Mols is very considerate, understanding, thorough.

Medicine Subspecialties – Very happy with Dr. Yu and staff.

Dr. Yu is very thorough, warm, caring, and efficient.

UHCC Neurology – Dr. Duleep was excellent. Well versed on my history and explained things very well.

Transplant Center– Dr. Narsipur is great.

University Geriatricians – Dr. Bahn pays close attention to the patient. Knows a lot of older clients and tries to ease anxiety. Experienced and knowledgeable.

Dr. Brangman showed great concern and patience. I did not feel rushed and felt a lot of confidence in her ability to treat me.

Dr. Bishop has been very caring and thorough with my many and varied medical problems.

Breast Imaging - Dr. Adhikary and Dr Akhtar did an excellent job describing what I would expect every step of the way.

Upstate Outpatient Surgery Center – Dr. Michael Quigley, very good dentist.

Dr. Mason was absolutely fantastic. His bedside manner was great. very knowledgeable and explained everything in great detail We would recommend him to anyone in need!

Inpatient @ Community Campus – Dr. Azer is amazing. Dr. Daly was fantastic, too.

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