

MORNING CMO REPORT

04.05.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Diabetes Related Discharge Orders

Applies to All Physicians

Attached you will find a tip sheet to assist in finding the discharge order set and allow use of a new algorithm with instructions. If you have any questions, please contact Lori Gordon, RN, Diabetes Nurse Educator, Joslin, at 492-3542.

Diabetes
Informational

Save the Date – Transitions in Care Symposium

Applies to All Physicians



SAVE THE DATE

4TH ANNUAL
TRANSITIONS IN CARE SYMPOSIUM

IDENTIFYING AND ADDRESSING
DRIVERS OF HIGH UTILIZATION
FOR VULNERABLE POPULATIONS

TUESDAY, JUNE 13

8 A.M. TO 4 P.M.

ONCENTER ♦ SYRACUSE, NY

KEYNOTE SPEAKER: AMY BOUTWELL MD, MPP There will be speakers on diverse populations throughout the day!

Dr. Boutwell is President of Collaborative Healthcare Strategies, a thought leadership and technical assistance firm that advises delivery system transformation efforts nationally. Dr. Boutwell advises several large-scale collaborative efforts aimed at system redesign to reduce readmissions and improve care across settings and over time. These include several federal initiatives funded by the Centers for Medicare & Medicaid Services (CMS), such as the Quality Improvement Organization "Care Transitions" Aim, the Partnership for Patients Hospital Engagement Networks, and the CMS Learning Systems for Accountable Care Organizations and Bundled Payments. Dr. Boutwell has also worked with the Massachusetts Health Policy Commission, in addition to statewide all-payer readmission reduction efforts in Massachusetts, Michigan, Washington, Maryland, and Virginia; and the New York Medicaid Delivery System Reform Incentive Program "super utilizer" collaborative. Dr. Boutwell also advises providers, provider associations, state agencies, and health information technology and health information exchange agencies.

Continuing Education credits will be provided

EVENT INFORMATION AND ONLINE REGISTRATION WILL BE AVAILABLE IN MAY AT: WWW.UPSTATE.EDU/CON/PROGRAMS/CONT_ED

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Comments
Informational

Center for Children's Surgery - Dr Stanger was wonderful.

Dr Ahmed explained in layman terms, and understood and addressed all my concerns.

Dr Mortelliti and Dr Ahmed - very courteous and respectful. Answered all our questions =)

Dr Mortelliti and his admitting nurse. Thank you from the bottom of my heart!

Dr Wong - very friendly, positive, took her time, no rushing - treated grandson with respect and interest.

Hepatobiliary Clinic - Dr Kittur, Dr Mark, Dr Jain - Great people every one of you! I Love You All- Thank You!! P.S. My only grand child said thank you for saving my papa!

University Internists - Dr. Frechette – always so respectful and caring.

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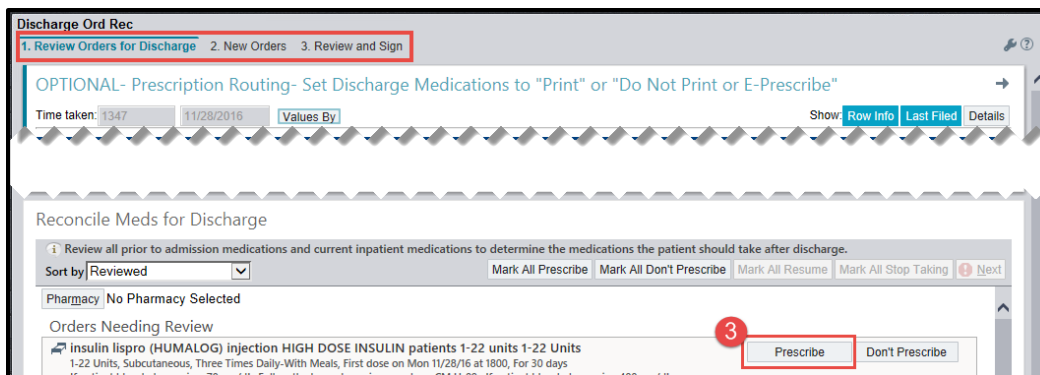
INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

IP-PROV: Ordering/Continuing Subcutaneous Insulin for Home

The following tip sheet outlines how to order / continue **subcutaneous insulin for home at discharge** in Epic. Insulin orders involved in this workflow are available using the **inpatient** order set titled **Meal Consumption Based Insulin Sliding Scale**.

Try It Out

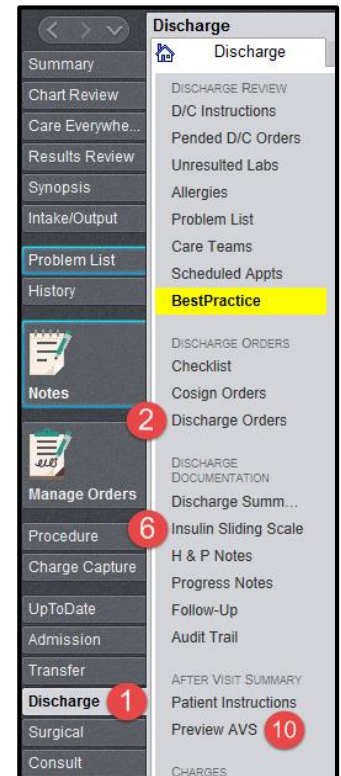
1. Within the patient chart, go to the **Discharge** activity tab.
2. In the table of contents, select **Discharge Orders** to complete Discharge Order Reconciliation.
3. For **Review Orders for Discharge**, locate the insulin order and select **Prescribe**.
4. For **New Orders**, complete this step per usual workflow.



5. For **Review and Sign**, review the orders and click **Sign**. Enter your **password** at the prompt. If applicable, be sure to address any warnings or alerts.

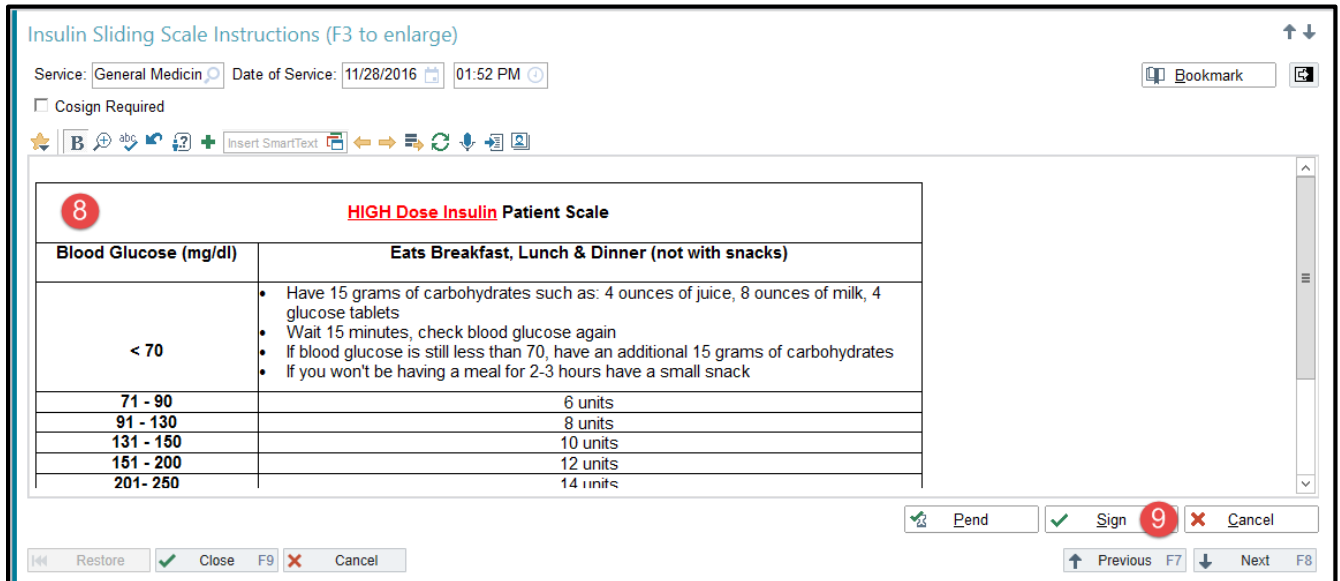
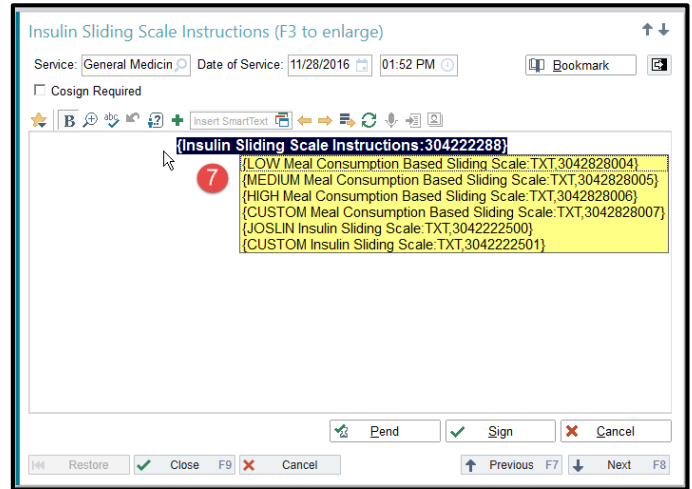


6. Next, from the table of contents in the Discharge navigator, select **Insulin Sliding Scale**.



Continued...

7. To use the Insulin Sliding Scale Instructions SmartText, **press F2**. From the list, select the appropriate SmartText based on the type of insulin.
8. The scale will appear in the Insulin Sliding Scale Instructions note.
 - a. **Note:** Values can be changed by simply typing in the appropriate value in place of an existing one.
9. Click **Sign** and enter your **password** at the prompt.



10. To **view these instructions** and how they will appear to your patient on their AVS (After Visit Summary), go to the **Preview AVS** section of the **Discharge navigator**.

