

MORNING CMO REPORT

03.14.2018

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Breast Care Program: **Dr. Lisa Lai** – wonderful, very informative, compassionate and put me at ease! **Dr. Abirami Sivapiragasam** – very personable, explained in easy to understand terminology.

Breast Imaging: **Dr. Ravi Adhikary** – very professional.

Center for Children's Surgery: **Dr. Tamer Ahmed** and **Dr. Aamer Imdad** do a wonderful job, the best care any parent can ask for their child.

Hepatobiliary Clinic: **Dr. Mashaal Dhir** – excellent!

Vascular Surgery Clinic – CG: **Dr. Robert Carlin** – very satisfied with my care and treatment.

Wellspring Breast Center: **Dr. Rebecca Swan** put me at ease.

Adult ED: **Dr. Jeremy Joslin** - awesome and explained everything to me.

05B: **Dr. Brian Changlai** listened carefully to me. **Dr. Brian Changlai** – caring, responsive to my inquiries and family's questions, quick follow-through.

07A: **Dr. Amitpal Nat** is an excellent physician.

09E: **Dr. Gaddum Reddy** and **Dr. Hesham Masoud** were very nice, professional, and helpful.

09G: **Dr. Grahame Gould** – excellent! **Dr. Ahmed El Dokla** – very professional and knowledgeable.

Medicine Subspecialties: **Dr. Farheen Jaffari** – very friendly and genuine. **Dr. Ahmed Shawkat** is very pleasant and took the time to explain my condition, how we were treating it and what I could expect.

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Neurology: Dr. Melissa Ko is brilliant and helpful.

University Cardiology: I always like going to see Dr. Luna Bhatta. Dr. Robert Carhart is always very caring and concerned about me and my husband's health. I trust his judgement for all of my health concerns.

Upstate Urology: I am fortunate to be in Dr. Zahi Makhuli's care. His long experience is an asset to his ability to assess symptom and disease progress. Dr. Zahi Makhuli is a capable, caring, and friendly man. Dr. Timothy Byler is excellent. Dr. Gennady Bratslavsky – outstanding doctor! Dr. Gennady Bratslavsky is more than a fantastic surgeon. He is an outstanding person and its clear to me that he cares deeply about his patients.

Dental Service: Dr. Patrick Smith did an outstanding job at diagnosing and explaining the condition.

Joslin Center for Diabetes: Dr. Beth Anne Piper is the best physician I have ever had. She is thorough, knowledgeable, open to questions, and most importantly listens. She took time to explain lab work, eating habits, medications, and a plan of care. I appreciated her efforts on my behalf. She is an awesome doctor. Dr. Beth Anne Piper – totally impressed me! Dr. Ruban Daliwal is very skilled, personable, thorough, and concerned that I get the best care.

ENT: Dr. Sherard Tatum was short, sweet, and to the point which I appreciated. He was pleasant and attentive to my daughter and myself while he had other young doctors in the room with him who were still learning.

University Internists: Dr. Sarah Lappin is wonderful. She took her time with us and listened very well. Dr. Sarah Lappin is wonderful, shares concern and kindness. Dr. Vincent Frechette is highly knowledgeable and engaged, a top tier physician.

Family Medicine: I respect, admire, and appreciate Dr. Kaushal Nanavati and have nothing but praise as he practices preventative care with the patient's well-being considered and not just treating disease after it occurs. Dr. Kaushal Nanavati consistently meets me with my entire health and well-being in mind. He encourages patients to actively participate in

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their healthcare and not to be a by-stander where the doctor only sees patients after they are sick or unhealthy. His goal is prevention and to offer patients an element of control in their own healthcare. With his assistance, I feel I am healthier than when I first came to see him.

University Center for Vision Care: Dr. Samuel Alpert was awesome, great to be on your team!

UHCC – Neurology: Dr. Hesham Masoud has patience and took time to explain and answer any questions. Dr. Hesham Masoud exhibited the caring persona I appreciate from a doctor. He listened and answered my questions. Dr. Anuradha Duleep is my savior. She has helped me with emotional, social, and physical parts of my disease. She has helped me in more ways than she realizes. Thank you, Dr. Anuradha Duleep!

Breast Care Center: Dr. Lisa Lai is very knowledgeable, sensitive, and caring. She did an excellent job with my surgery last year, and has provided me with the information I need to make appropriate decisions with confidence. I highly recommend her to anyone in need of breast care and follow-up. Dr. Jayne Charlamb is amazing!

Surgery – UH: Dr. Jiri Bem is the most wonderful doctor I have ever had the pleasure of seeing. First, he saved my life from colon cancer and the compassion this man has is out of this world. He is a real Godsend. I love him and is the only reason I travel all the way to Syracuse. He is just the greatest doctor I know and would never see anyone else. There are not enough words I can say about him. He is just wonderful and pleasant all the time.

Surgery – UH LL022: Dr. Joan Dolinak is the most professional, caring, respectful doctor I have ever had!!! Boy does she know her profession!

Urology at CC: Dr. Rakesh Khanna – very professional and a pleasant person.

12E: Dr. Matthew Mittiga was fantastic.

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