

# MORNING CMO REPORT

01.24.2018

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Anita Award from Hospice of CNY

[Applies to All Physicians](#)

Please join me in congratulating our colleague Dr. Suman Swarnkar for being chosen for the 2017 CNY Hospice Anita award. It is so well deserved!

Each year Hospice of CNY asks the public to nominate a physician that is attentive to his/her patients, who communicates openly, honestly and sensitively, who respects patient decisions and remains actively involved with the patient in his/her final journey.

This year's nomination came from a Hospice nurse, and the team she worked with; this is a bit unusual as the ANITA Award traditionally has come from the public. However, the award committee credited the nomination itself, saying patient care teams at Hospice of CNY deal with many great local doctors and for this group of healthcare professionals to come forward with a nominee is an extraordinary testimony to the compassion and care Dr. Swarnkar delivers to her patients.

Dr. Swarnkar received the ANITA Award in a ceremony at Hospice before nearly 40 healthcare professionals from Hospice and the Upstate Medical University's Palliative Care Services unit.

Congratulations Dr. Swarnkar!



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The poster features a light blue background with several white and blue snowflake graphics. In the top right corner, there is a circular inset showing a close-up of a dark, irregular mole on skin, labeled "Melanoma". The central text "Free Skin Cancer Screening" is written in a large, white, cursive font inside a dark blue circle. To the right of this circle, the date and time "Jan 26 9-12pm" are displayed in a white circle. Below the main title, the text reads: "Presented by Upstate Medical University Dermatology Interest Group screenings performed by two Board certified Dermatologists". At the bottom of the poster, the location "Setnor Building 766 Irving Avenue, Syracuse, NY 13210" and the email "email upstatederminterestgroup@gmail.com to set up an appointment" are provided. At the very bottom, there are three circular icons: a small brown spot labeled "See SPOT.", a larger dark brown spot labeled "See SPOT change.", and a circular logo with the word "SPOT" and "See a Dermatologist." next to it.

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## Outstanding Physician Comments

Applies to All Physicians

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**5E Transitional Care Unit @ CC - Dr. Creamer** is always very pleasant and helpful.

**Breast Care Program – Dr. Lai** was very helpful explaining the test results and options. We received very good care and we had a great visit with her. She is so kind and I feel better about the surgery. I am in good hands with her by my side.

**Dr. Lai and Dr. Morris** are assets to your hospital. They are caring MDs whose vast knowledge and experience make a difference in patients' lives!

**Center for Children's Surgery – Dr. Ahmed** was great!

**Dr. Mason** knows his stuff!

**Genetics - - Dr. Gloria Morris** very thorough yet easy to understand the testing and meaning of results, compassionate and friendly.

**Hepatobiliary Clinic – Dr. Dhir** is very caring, responsive, professional. He made sure I understood everything and took time to be sure.

**Dr. Jain-** I feel very confident that he will get me through my surgery.

**6B -** Everyone I saw was great especially **DR. SHEPHERD**. HE'S THE BEST.

**11E - Dr. Comito** holds a special place in our hearts.

**12E - Dr. Greenfield (ED) & Dr. Ajagbe** - outstanding.

**University Cardiology– Dr. Michael** is the very best doctor I have ever been to. There will never be another Doctor as caring and thorough as he is. I was so disappointed to hear he was retiring. I thank him for taking such good care of me he is the very best.

**Urology @ CC – Dr. Khanna.** I was very impressed. he took the time to review the chart before

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entering the room, was very knowledgeable and explained things very well.  
I'm very happy with **Dr. Khanna**.

**UHCC Neurology - Dr. Sanders** is a very knowledgeable and compassionate provider. My husband and I are very fond of her.

It is a pleasure to see **Dr. Jubelt**. He is always thorough, polite, and genuinely caring and really knows how to treat Multiple sclerosis. You can't get rid of it but there are ways of living with it that make it tolerable, and he knows how to convey this to his patients.

**Dr. Gibson** is fantastic. She listens to me and cares very much about my health. I love her!

**Dr. Rosamma Joseph** - My #1 doctor I've ever had. She takes her time with patients and makes sure you fully understand everything. If a problem, she explains in full detail.

**Breast Care Center – Dr. Albert** is a fantastic surgeon who really makes you feel at ease when talking with him. He never makes you feel that you are being rushed and will take as much time as needed to listen and explain anything that is going on. He takes a lot of stress out of your situation with how calm and relaxed he is when you see him.

**Dr. Pradhart Upadhaya** very professional instilled confidence very down to earth very caring made me feel I was in good hands.

**Dr. Charlamb** was EXCEPTIONALLY knowledgeable and attentive.

**University Internists - Dr. Sara Lappin** couldn't get any better.

**Dr. Frechette** is ALWAYS kind thoughtful and full of new and exciting ideas for issues I am experiencing.

**Dr. Krenzer** has been a huge advocate and support for my husband though out the past several years. He appreciates her caring and support, and her honesty about his situation. For me, his wife, Dr. Krenzer is a lifeline, support and advocate....

**Family Medicine – I** travel 30+ miles to see **Dr. Satterly**. He's worth it!

I am very pleased with the care from **Dr. Finn**.

**Medicine Subspecialties - Birendra Sah, MD** this doctor is outstanding!! I could not have asked for a more professional, knowledgeable, caring practitioner. What an asset to Upstate!!!

**Joslin - Dr. Dhaliwal:** She is personable, concerned, extremely knowledgeable and competent. I sent a message via the portal and she called back to speak with me directly.

**Dr. Dennis Navia.** He sits and talks to me and wants to know about my needs.

**Dr. Fuerstein** she is truly concerned about me

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**Dr. Feuerstein** has always been attentive to my needs and has been the most caring and supportive medical professional I have ever been personally exposed to.

**Dr. Weinstock** was excellent and the staff in the blood draw clinic was very good too.

**Dr. Izquierdo** is the most thorough and comprehensive professional I have met in the medical field...an all-time favorite!

**University Geriatricians - Dr. Berg** - Very professional and knowledgeable, yet compassionate, good listener and very helpful to me (my husband's caregiver) in making good decisions for my husband's care.

**Dr. Berg** was thorough, caring and compassionate. she was easy to understand and put patient at ease.

**Emergency Department - Dr. Knutsen** was very caring and kind.

**Head & Neck Oncology - Dr. Rahman** great bedside manner-explanations were in detail and addressed all my concerns.

**Surgery Center at CC - Dr. Dean DeRoberts**, there is no surgeon that is better. Just a quick note: Due to Dr. DeRoberts expert surgical skills, I experienced no pain after my surgery. He is to be commended not only for his skill but his bedside manners his professionalism, patience and kindness.

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