Anita Award from Hospice of CNY

Please join me in congratulating our colleague Dr. Suman Swarnkar for being chosen for the 2017 CNY Hospice Anita award. It is so well deserved!

Each year Hospice of CNY asks the public to nominate a physician that is attentive to his/her patients, who communicates openly, honestly and sensitively, who respects patient decisions and remains actively involved with the patient in his/her final journey.

This year’s nomination came from a Hospice nurse, and the team she worked with; this is a bit unusual as the ANITA Award traditionally has come from the public. However, the award committee credited the nomination itself, saying patient care teams at Hospice of CNY deal with many great local doctors and for this group of healthcare professionals to come forward with a nominee is an extraordinary testimony to the compassion and care Dr. Swarnkar delivers to her patients.

Dr. Swarnkar received the ANITA Award in a ceremony at Hospice before nearly 40 healthcare professionals from Hospice and the Upstate Medical University’s Palliative Care Services unit.

Congratulations Dr. Swarnkar!
01.24.2018

MORNING CMO REPORT

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

Upstate University Hospital

Jan 26, 9-12pm
Free Skin Cancer Screening
Presented by Upstate Medical University
Dermatology Interest Group
screenings performed by two Board
certified Dermatologists
Setnor Building 766 Irving Avenue, Syracuse, NY 13210
email upstatederminterestgroup@gmail.com to set up an appointment

See SPOT.  See SPOT.  See a Dermatologist.
See changes.

ALERT: Highest priority emergency communication; warrants immediate action or attention by the recipient.
HIGH ADVISORY: High priority does not warrant immediate action but recipients should be aware.
ADVISORY: Provides very important information for a specific incident or situation that does not require immediate action.
 UPDATES TO ALERTS AND ADVISORIES: Provides updated information regarding an incident or situation; unlikely to require immediate action.
INFORMATIONAL MESSAGE: Provides timely information, important for review or serves as a reminder for an action that should be taken.
Outstanding Physician Comments

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week’s comments from grateful patients receiving care on the units and clinics at Upstate:

**5E Transitional Care Unit @ CC** - Dr. Creamer is always very pleasant and helpful.

**Breast Care Program** – Dr. Lai was very helpful explaining the test results and options. We received very good care and we had a great visit with her. She is so kind and I feel better about the surgery. I am in good hands with her by my side.

Dr. Lai and Dr. Morris are assets to your hospital. They are caring MDs whose vast knowledge and experience make a difference in patients' lives!

**Center for Children’s Surgery** – Dr. Ahmed was great!
Dr. Mason knows his stuff!

**Genetics** - - Dr. Gloria Morris very thorough yet easy to understand the testing and meaning of results, compassionate and friendly.

**Hepatobiliary Clinic** – Dr. Dhir is very caring, responsive, professional. He made sure I understood everything and took time to be sure.

Dr. Jain- I feel very confident that he will get me though my surgery.

**6B** - Everyone I saw was great especially DR. SHEPHERD. HE’S THE BEST.

**11E** - Dr. Comito holds a special place in our hearts.

**12E** - Dr. Greenfield (ED) & Dr. Ajagbe - outstanding.

**University Cardiology**– Dr. Michael is the very best doctor I have ever been to. There will never be another Doctor as caring and through as he is. I was so disappointed to hear he was retiring. I thank him for taking such good care of me he is the very best.

**Urology @ CC** – Dr. Khanna. I was very impressed. he took the time to review the chart before
entering the room, was very knowledgeable and explained things very well. 
I'm very happy with Dr. Khanna.

**UHCC Neurology** - Dr. Sanders is a very knowledgeable and compassionate provider. My husband and I are very fond of her. 
It is a pleasure to see Dr. Jubelt. He is always thorough, polite, and genuinely caring and really knows how to treat Multiple sclerosis. You can't get rid of it but there are ways of living with it that make it tolerable, and he knows how to convey this to his patients.
Dr. Gibson is fantastic. She listens to me and cares very much about my health. I love her!
**Dr. Rosamma Joseph** - My #1 doctor I've ever had. She takes her time with patients and makes sure you fully understand everything. If a problem, she explains in full detail.

**Breast Care Center** – Dr. Albert is a fantastic surgeon who really makes you feel at ease when talking with him. He never makes you feel that you are being rushed and will take as much time as needed to listen and explain anything that is going on. He takes a lot of stress out of your situation with how calm and relaxed he is when you see him.
**Dr. Pradhart Upadhaya** very professional instilled confidence very down to earth very caring made me feel I was in good hands.
**Dr. Charlamb** was EXCEPTIONALLY knowledgeable and attentive.

**University Internists** - Dr. Sara Lappin couldn't get any better.
Dr. Frechette is ALWAYS kind thoughtful and full of new and exciting ideas for issues I am experiencing.
**Dr. Krenzer** has been a huge advocate and support for my husband though out the past several years. He appreciates her caring and support, and her honesty about his situation. For me, his wife, Dr. Krenzer is a lifeline, support and advocate....

**Family Medicine** – I travel 30+ miles to see Dr. Satterly. He's worth it!
I am very pleased with the care from Dr. Finn.

**Medicine Subspecialties** - Birendra Sah, MD this doctor is outstanding!! I could not have asked for a more professional, knowledgeable, caring practitioner. What an asset to Upstate!!!

**Joslin** - Dr. Dhaliwal: She is personable, concerned, extremely knowledgeable and competent. I sent a message via the portal and she called back to speak with me directly.
**Dr. Dennis Navia.** He sits and talks to me and wants to know about my needs.
**Dr. Fuerstein** she is truly concerned about me

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Dr. Feuerstein has always been attentive to my needs and has been the most caring and supportive medical professional I have ever been personally exposed to.

Dr. Weinstock was excellent and the staff in the blood draw clinic was very good too.

Dr. Izquierdo is the most thorough and comprehensive professional I have met in the medical field...an all-time favorite!

University Geriatricians - Dr. Berg - Very professional and knowledgeable, yet compassionate, good listener and very helpful to me (my husband’s caregiver) in making good decisions for my husband's care.

Dr. Berg was thorough, caring and compassionate. She was easy to understand and put patient at ease.

Emergency Department - Dr. Knutsen was very caring and kind.

Head & Neck Oncology - Dr. Rahman great bedside manner-explanations were in detail and addressed all my concerns.

Surgery Center at CC - Dr. Dean DeRoberts, there is no surgeon that is better. Just a quick note: Due to Dr. DeRoberts expert surgical skills, I experienced no pain after my surgery. He is to be commended not only for his skill but his bedside manners his professionalism, patience and kindness.