

# MORNING CMO REPORT

12.07.2016

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

**Ratings** > Preventing infections

THE CHART ON THIS PAGE shows the highest-scoring U.S. teaching hospitals at preventing central-line infections between 2011 and 2015. The facing page shows the lowest-scoring teaching hospitals against those infections. Hospitals

are listed alphabetically. To see how hospitals in your area perform, go to [CR.org/central-line-infections](http://CR.org/central-line-infections).



Hospital Name	City, State	2011	2012	2013	2014	2015
<b>HIGHEST-SCORING TEACHING HOSPITALS</b>						
Advocate Lutheran General Hospital	Park Ridge, IL	5	5	5	5	5
Froedter Memorial Lutheran Hospital	Milwaukee, WI	5	5	5	5	5
Hahnemann University Hospital	Philadelphia, PA	5	5	5	5	5
HonorHealth Scottsdale Osborn Medical Center	Scottsdale, AZ	5	5	5	5	5
Long Island Jewish Medical Center	New Hyde Park, NY	5	5	5	5	5
Maimonides Medical Center	Brooklyn, NY	5	5	5	5	5
Medical Center Health System	Odessa, TX	5	5	5	5	5
MedStar Franklin Square Medical Center	Baltimore, MD	5	5	5	5	5
Memorial Hospital of Rhode Island	Pawtucket, RI	5	5	5	5	5
Methodist Healthcare Memphis Hospitals	Memphis, TN	5	5	5	5	5
Mount Auburn Hospital	Cambridge, MA	5	5	5	5	5
Mount Sinai St. Luke's - Roosevelt	New York, NY	5	5	5	5	5
North Shore University Hospital	Manhasset, NY	5	5	5	5	5
Ochsner Medical Center	New Orleans, LA	5	5	5	5	5
OhioHealth Grant Medical Center	Columbus, OH	5	5	5	5	5
OhioHealth Riverside Methodist Hospital	Columbus, OH	5	5	5	5	5
Saint Barnabas Medical Center	Livingston, NJ	5	5	5	5	5
San Francisco General Hospital and Trauma Center	San Francisco, CA	5	5	5	5	5
Sentara Norfolk General Hospital	Norfolk, VA	5	5	5	5	5
St. Joseph Mercy Ann Arbor	Ypsilanti, MI	5	5	5	5	5
St. Luke's University Hospital - Bethlehem Campus	Bethlehem, PA	5	5	5	5	5
Staten Island University Hospital	Staten Island, NY	5	5	5	5	5
The University of Toledo Medical Center	Toledo, OH	5	5	5	5	5
UC Irvine Medical Center	Orange, CA	5	5	5	5	5
UMass Memorial Medical Center	Worcester, MA	5	5	5	5	5
University of Chicago Medical Center	Chicago, IL	5	5	5	5	5
University of Missouri Hospitals and Clinics	Columbia, MO	5	5	5	5	5
University of Tennessee Medical Center	Knoxville, TN	5	5	5	5	5
University of Texas Southwestern Medical Center	Dallas, TX	5	5	5	5	5
University of Washington Medical Center	Seattle, WA	5	5	5	5	5
Upstate University Hospital	Syracuse, NY	5	5	5	5	5
West Virginia University Hospitals	Morgantown, WV	5	5	5	5	5

Hospital Name	City, State	2011	2012	2013	2014	2015
<b>LOWEST-SCORING TEACHING HOSPITALS</b>						
Atlanta Medical Center	Atlanta, GA	4	4	4	4	4
Banner - University Medical Center Tucson	Tucson, AZ	4	4	4	4	4
Brooklyn Hospital Center	Brooklyn, NY	4	4	4	4	4
Community Regional Medical Center	Pleasanton, CA	4	4	4	4	4
Cooper University Health Care	Camden, NJ	4	4	4	4	4
Dartmouth-Hitchcock Medical Center	Lebanon, NH	4	4	4	4	4
Emory University Hospital Midtown	Atlanta, GA	4	4	4	4	4
Eskenazi Health	Indianapolis, IN	4	4	4	4	4
George Washington University Hospital	Washington, DC	4	4	4	4	4
Grady Memorial Hospital	Atlanta, GA	4	4	4	4	4
Holy Cross Hospital	Silver Spring, MD	4	4	4	4	4
Howard University Hospital	Washington, DC	4	4	4	4	4
Hurley Medical Center	Flint, MI	4	4	4	4	4
Indiana University Health University Hospital	Indianapolis, IN	4	4	4	4	4
Interim LSU Public Hospital	New Orleans, LA	4	4	4	4	4
Long Beach Memorial Medical Center	Long Beach, CA	4	4	4	4	4
MacNeal Hospital	Berwyn, IL	4	4	4	4	4
Maine Medical Center	Portland, ME	4	4	4	4	4
Maricopa Integrated Health System	Phoenix, AZ	4	4	4	4	4
Nebraska Medicine - Nebraska Medical Center	Omaha, NE	4	4	4	4	4
Palmetto Health Richland	Columbia, SC	4	4	4	4	4
Robert Wood Johnson University Hospital	New Brunswick, NJ	4	4	4	4	4
Ronald Reagan UCLA Medical Center	Los Angeles, CA	4	4	4	4	4
SUNY Downstate Medical Center University Hospital	Brooklyn, NY	4	4	4	4	4
Truman Medical Center - Hospital Hill	Kansas City, MO	4	4	4	4	4
Tulane Medical Center	New Orleans, LA	4	4	4	4	4
UC San Diego Health	San Diego, CA	4	4	4	4	4
UF Health Jacksonville	Jacksonville, FL	4	4	4	4	4
University Hospital	Newark, NJ	4	4	4	4	4
University Medical Center of El Paso	El Paso, TX	4	4	4	4	4
University of Iowa Hospitals and Clinics	Iowa City, IA	4	4	4	4	4

**GUIDE TO THE RATINGS:** These charts show the highest- and lowest-performing U.S. teaching hospitals at preventing central-line infections in intensive care units from Jan. 1, 2011, to Dec. 31, 2015, the most recent federal data that's publicly available. We give more weight to the most recent data. The ratings do not show improvement hospitals may have

made after Jan. 1, 2016. The data come from information that hospitals provide to the Centers for Disease Control and Prevention, which uses the average central-line infection rate in U.S. hospitals from 2006 to 2008 as a baseline to gauge hospital performance over time. Hospitals with our lowest rating are more than two times worse than

the historic average. Those with our second-lowest rating are up to two times worse than the historic average. Those with our middle rating are between the historic average and 50 percent better than it. Those that get our second-highest rating are at least 50 percent better than the historic average.

Hospitals that earn our highest rating report zero infections. For details, go to [CR.org/lowerratehospitals](http://CR.org/lowerratehospitals). Note that central-line infections are just one measure of a hospital's performance. For more on how hospitals in your area perform on other measures of patient safety, go to [CR.org/hospital-ratings](http://CR.org/hospital-ratings).

# MORNING CMO REPORT

12.07.2016

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## CLABSI Prevention

[Applies to All Physicians](#)

CLABSI  
Informational

As a sign of current state of healthcare, the January issue of Consumer Reports (yes, that Consumer Reports) has a nice article on hospital acquired infections. As shown in the chart above, we are recognized for being a top national performer for our low rate of CLABSI's. A great tribute to all the hard work that goes into this. Thanks!

## Outstanding Physician Comments

[Applies to All Physicians](#)

Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**Adult Medicine** – Dr. Cleary is very caring and shows genuine concern for my health and wellbeing.

I always look forward to my annual visit with Dr. Cleary. She makes me feel comfortable.

**Medicine Subspecialties** – Dr. Shawkat is a very kind and caring person.

Dr. Rana is very caring and pleasant.

Love Dr. Neupane; he is very professional and always shows concern and listens. He is very helpful.

Dr. Savici; she explains my problem. I was very happy with her Plan to slow down my problem.

**UHCC Neurology** – Dr. Culebras because he is just a wonderful person and he knows what he was talking about with my health.

Dr. Izadyar; he saved my life.

**Surgery UH** – Dr. Wallen – he is outstanding, brilliant and easy to talk to. He is also friendly and has a good sense of humor.

**Upstate Urology** – Dr. Byler was very caring and answered any questions I had. I am very satisfied with Dr. Ginzburg.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.

# MORNING CMO REPORT

12.07.2016

**FROM THE DESK OF:**

Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

- Emergency Department @ Community** – Was very impressed with Dr. Brenner. Very friendly and polite and made you feel very comfortable during this visit.  
Dr. Ciaccio; extremely good, great at explaining my condition. Thoroughly pleased.
- Inpatient @ Community** – Dr. Marziale made our experience great. Helped us get through everything by being there for us and our babies.  
Upstate is very lucky.
- Inpatient @ Community** – Dr. Simon is fantastic!
- CC ENT** – The entire practice of Dr. Brian Nicholas, including his resident nurse, and Excellent receptionist Theresa!
- Midwifery Clinic - CG** – Dr Millar is very professional. She is someone who is excellent.  
Dr Millar is always generous and very informed and concerned.
- Surgery Center - CG** – Dr. Fitzgerald - very professional and responsive to questions;  
Dr. Daly - great attitude and most importantly, she accomplished my IV with one "stab"
- Upstate Pediatrics** – Dr. Sisskind, she's just overall great!
- 5A** – Dr. Kim is awesome! Very friendly.
- 6A** – Dr. Thompson – understanding, knowledge and ability to comfort me.
- 9F** – Dr. Martinez – informative, courteous, smart and very caring.
- 10E** – Dr. Grinkey and all the doctors I saw from Endocrinology all impressed me. They were very patient in answering all our questions.
- Gamma Knife** – Dr. Shapiro explained the need for treatment, the objectives of same and any after effects.

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

**INFORMATIONAL MESSAGE**-Provides timely information, important for review or serves as a reminder for an action that should be taken.