

MORNING CMO REPORT

12.20.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL



EPIC Changes

Applies to All Physicians

Inpatient Providers

"All" Buttons in Order Reconciliation Removed

Effective December 2017



Overview of Changes

In Order Reconciliation in Epic, quick buttons for Discontinue Unselected, Continue Unselected, Order All, Don't Order All, Resume All, etc. were available for convenience. **Effective December 2017**, these quick buttons have been removed. Inpatient Providers will notice these changes in Admission, Transfer, and Discharge Order Reconciliation tools.

Rationale

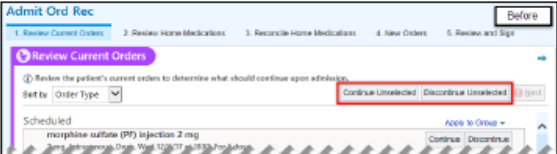
1. While the quick buttons presented an opportunity for convenience and efficiency, the system does not force the user to scroll through all items before allowing the use of these buttons. Users should not be able to discontinue, continue, or order items that have not been seen / reviewed.
2. Removal of the quick buttons will help to ensure that each line item is being reviewed and a decision made.
3. This change mimics former practices which required the user to review each item, think on it, and take action.

The decision for this change is supported and confirmed by the Inpatient Physician Advisory Committee.


Select Images for Reference - Before vs. After

Admit Ord Rec

Before

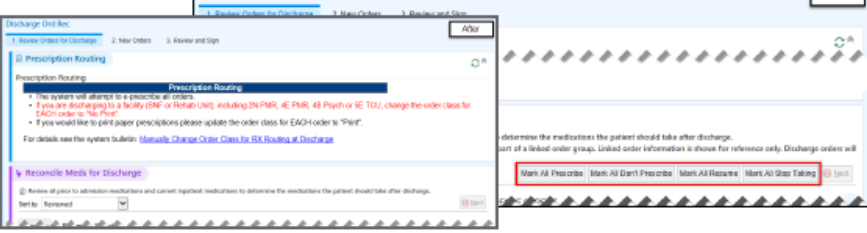


After




Discharge Ord Rec

Before



After



Remove All Buttons Ord Rec Upstate System Update Bulletin / Created: 12.07.2017 JAC / Revised: 12.11.2017 JAC
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ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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Influenza

Applies to All Physicians

On December 13, 2017, the Commissioner of the New York State Department of Health declared that influenza is prevalent in the state, and the mask regulation goes into effect for all non-vaccinated healthcare personnel. Based on the most recent surveillance report Onondaga County has been identified as having one of the highest number of Influenza cases (10/10,000 population).

With this in mind, the Infection Control Committee would like to encourage our providers to strictly adhere to symptoms-based isolation practices prevent nosocomial transmission of pathogens. Patients who present with influenza like illness should be placed on droplet and contact precautions. Rapid respiratory pathogen detection tests are available in house, and are useful to guide the type of isolation needed. Patients without respiratory panel testing should remain on isolation for 7 days or for the duration of their illness, whichever is longer.

As a reminder Influenza vaccines are available in Employee Student Health on both campuses. If there are any further questions, please feel free to call the Infection Control office at the Downtown Campus 464-5258 or the Community Campus 492-5907.

Thank-you for your attention to this important message.

Dr. Mitchell Brodey, Hospital Epidemiologist, CC
Dr. Waleed Javaid, Adult Epidemiologist, DT
Dr. Jana Shaw, Pediatric Epidemiologist, DT
Paul Suits, MT CIC, Director Infection Control

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Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Emergency Department at Community - Dr. Caccio is the best ER doctor, hands down. I immediately knew I was safe and in good hands. He lived up to every trust I had in him.

2E Community – Dr. Marziale and Dr. Hurh were the perfect team to address my concerns and pain. I would never have my babies at any other hospital due to the caring and knowledgeable Dr. Marziale. She is amazing.

6th floor at Community – I'd give Dr. Sherman a 10 if it was on the scale. Exceptional doctor.

Medicine Subspecialties - I have always had a good experience when dealing with **Dr. Bonilla** and his staff.

Dr. Manta was a rare treat to talk to I find him professional and interesting and will be my pleasure to be his patient.

UHCC Neurology - I am fortunate to have access to **Dr. Mejico** and have received excellent care. **Dr. Bradshaw** is the BEST!!

University Internists - Dr. Swarnkar is the best health care provider I have ever encountered. I thank the good Lord for **Dr. Frechette!!!!**

Dr. Wani is the best health care provider / doctor I have ever had.

Joslin – Dr. Concilla. He is an EXCELLENT foot doctor. I recommend him to everyone! I've been under **Dr. Feuerstein's** care since 2006. And a very caring person. A definite "PLUS" to the Upstate staff.

Dr. Izquierdo is an exceptional physician. He is kind, thorough, answers all my questions, and is very intelligent. I couldn't ask for a better doctor.

Dr. Feuerstein is wonderful. Her professionalism, kindness and consideration for her patient is unsurpassable.

Dr. Izquierdo is a wonderful man. I have the utmost confidence in him.

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University Cardiology – Dr. Michiel is very kind considerate.. explains issues fully and clearly.. spends the most time with me than any other health care provider I have ever been to...
Dr. Singh is very compassionate, a good listener

Family Medicine - Dr. K. Nanavati is the most kind, caring and knowledgeable physician I could have ever had -- I feel most fortunate to have his wonderful care. I don't think there is anyone better for me. Thanks for the opportunity to say so.

Dr. Greenwald, is a great diagnostician. He listens well, and provides the best professional care that I have received in the ten years I've lived in the area. I actually look forward to my visits.

Dr. Greenwald is the real deal in docs!

Upstate Urology – Dr. Makhuli he knows what he's doing!

I think **Dr. Nikolavsky** is super because he cares!!!

Urology at Community - Dr. Trussell excellent mannerism professional in his field took the time to answer all my questions.

10E - Dr. Zachary Shepherd was excellent as was **Dr. Dorothy Pan**

Neuropsychology Assessment Program - Dr. Carone Very professional, listened to us, kind.

Upstate Outpatient Surgery Center – Dr. Riddell was very nice and took the time to talk and explain things to me and my son.

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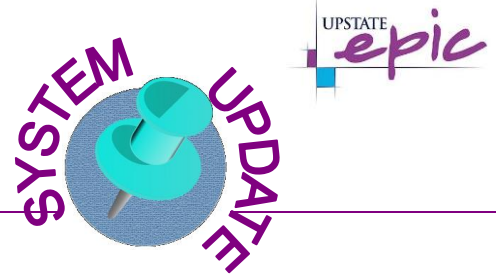
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Select Images for Reference - Before vs. After

Admit Ord Rec

1. Review Current Orders 2. Review Home Medications 3. Reconcile Home Medications 4. New Orders 5. Review and Sign

Review Current Orders

Review the patient's current orders to determine what should continue upon admission.

Sort by Order Type

Continue Unselected Discontinue Unselected Next

Scheduled

Apply to Group

morphine sulfate (PF) injection 2 mg

Continue Discontinue

Admit Ord Rec

1. Review Current Orders 2. Review Home Medications 3. Reconcile Home Medications 4. New Orders 5. Review and Sign

Review Current Orders

Review the patient's current orders to determine what should continue upon admission.

Sort by Phase of Care

Next

Other

Apply to Group

AFB culture; Abdomen

Continue Discontinue Modify

Discharge Ord Rec

1. Review Orders for Discharge 2. New Orders 3. Review and Sign

Prescription Routing

Prescription Routing

- The system will attempt to e-prescribe all orders.
- If you are discharging to a facility (SNF or Rehab Unit), including 2N PMR, 4E PMR, 4B Psych or 5E TCU, change the order class for EACH order to "No Print".
- If you would like to print paper prescriptions please update the order class for EACH order to "Print".

For details see the system bulletin: [Manually Change Order Class for RX Routing at Discharge](#)

Reconcile Meds for Discharge

Review all prior to admission medications and current inpatient medications to determine the medications the patient should take after discharge.

Sort by Reviewed

Next

Review Orders for Discharge

2. New Orders 3. Review and Sign

Determine the medications the patient should take after discharge.

part of a linked order group. Linked order information is shown for reference only. Discharge orders will

Mark All Prescribe Mark All Don't Prescribe Mark All Resume Mark All Stop Taking Next