

MORNING CMO REPORT

12.13.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

One University Survey

[Applies to All Physicians](#)

Just a reminder that we are still in the window for responding to the "One University" survey sent to you from Press Ganey. Our current response rate is a 27%. University Leadership is very interested in hearing the physician voice, so please take a moment to respond.

Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Emergency Department at Community - Dr. Caccio is the best ER doctor, hands down. I immediately knew I was safe and in good hands. He lived up to every trust I had in him.

2E Community – Dr. Marziale and Dr. Hurh were the perfect team to address my concerns and pain. I would never have my babies at any other hospital due to the caring and knowledgeable Dr. Marziale. She is amazing.

6th floor at Community – I'd give Dr. Sherman a 10 if it was on the scale. Exceptional doctor.

Medicine Subspecialties - I have always had a good experience when dealing with **Dr. Bonilla** and his staff.

Dr. Manta was a rare treat to talk to I find him professional and interesting and will be my pleasure to be his patient.

UHCC Neurology - I am fortunate to have access to **Dr. Mejico** and have received excellent care. **Dr. Bradshaw** is the BEST!!

University Internists - Dr. Swarnkar is the best health care provider I have ever encountered. I thank the good Lord for **Dr. Frechette!!!!!!**

Dr. Wani is the best health care provider / doctor I have ever had.

Joslin – Dr. Concilla. He is an EXCELLENT foot doctor. I recommend him to everyone!

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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I've been under **Dr. Feuerstein's** care since 2006. And a very caring person. A definite "PLUS" to the Upstate staff.

Dr. Izquierdo is an exceptional physician. He is kind, thorough, answers all my questions, and is very intelligent. I couldn't ask for a better doctor.

Dr. Feuerstein is wonderful. Her professionalism, kindness and consideration for her patient is unsurpassable.

Dr. Izquierdo is a wonderful man. I have the utmost confidence in him.

University Cardiology – Dr. Michiel is very kind considerate.. explains issues fully and clearly.. spends the most time with me than any other health care provider I have ever been to...
Dr. Singh is very compassionate, a good listener

Family Medicine - Dr. K. Nanavati is the most kind, caring and knowledgeable physician I could have ever had -- I feel most fortunate to have his wonderful care. I don't think there is anyone better for me. Thanks for the opportunity to say so.

Dr. Greenwald, is a great diagnostician. He listens well, and provides the best professional care that I have received in the ten years I've lived in the area. I actually look forward to my visits.

Dr. Greenwald is the real deal in docs!

Upstate Urology – Dr. Makhuli he knows what he's doing!
I think **Dr. Nikolavsky** is super because he cares!!!

Urology at Community - Dr. Trussell excellent mannerism professional in his field took the time to answer all my questions.

10E - Dr. Zachary Shepherd was excellent as was **Dr. Dorothy Pan**

Neuropsychology Assessment Program - Dr. Carone Very professional, listened to us, kind.

Upstate Outpatient Surgery Center – Dr. Riddell was very nice and took the time to talk and explain things to me and my son.

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