

MORNING CMO REPORT

11.15.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Blended ACLS and PALS Dates

Applies to All Physicians

For those of you now required to achieve ACLS/PALS certification, I am pleased to provide below links for registration of additional ACLS and PALS classes offered here via our EMSTAT group:

ACLS Provider (Blended) - Skills Session evening of 11/27/2017: <http://www.cvent.com/d/wtqzw3>

ACLS Provider (Blended) - Skills Session evening of 11/29/2017: <http://www.cvent.com/d/9tqzwd>

PALS Provider (Blended) - Skills Session evening of 11/30/2017: <http://www.cvent.com/d/3tqzwd>

PALS Provider (Blended) - Skills Session evening of 12/4/2017: <http://www.cvent.com/d/6tqzsm>

Upcoming Restrictions to Lab Ordering in the Hospital

Applies All Physicians

Correct laboratory testing is a critical tool in patient management. The Laboratory Formulary Committee was formed in 2016 to optimize usage of this tool to best help patient care without excessive cost or mismanagement due to incorrect ordering. One of the approaches the committee has worked on is the creation of a new policy [OMS L-04 \(Tiered Categorization of Laboratory Testing\)](#) which defines the categorization of laboratory tests according to a Tiered system. The intent of this categorization is to require the input of more senior or specialized clinicians when ordering laboratory tests which:

- 1) are not needed in an emergency,
- 2) have a higher potential for misinterpretation,
- 3) require higher usage of resources, or
- 4) should only be ordered after additional consultation.

At this time, the Tier Categorization will only be rolled out for inpatient and Emergency Room ordering at both campuses. A similar ordering system will be rolled out for outpatient ordering in the future.

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The following are the defined tiers:

Tier 1:

All credentialed medical providers and post-graduate trainees are able to order these tests. There are roughly 550 tests in Tier 1.

Tier 2:

Orders for these tests may be placed by providers listed above in Tier 1, but if ordered by a post-graduate trainee, will require a medical staff member's second signature within Epic before the test order will be processed. Orders in Epic will provide notification of this requirement. Tier 2 includes approximately 300 tests.

Tier 3:

Tests in this tier may be placed by an appropriately authorized provider (the Tier 3 provider list is maintained by the Laboratory Formulary Committee). Non-Tier 3 providers will get a message when attempting to order a Tier 3 test, telling them to call the lab for a list of Tier 3 providers to contact. Tier 3 currently includes 19 tests.

Tier 4:

Tests that are "off formulary"; these are not orderable through Epic from the Upstate laboratory system. Orders for these tests require pre-authorization through the Laboratory Formulary Committee using form F95098.

Forms to request a change in tier (**F95100**), request access as a Tier 3 provider (**F95099**), or request an off formulary test (**F95098**) are available.

Ordering providers will start seeing Tier assignments on Epic orders starting around 12/1/2017, with implementation of the restrictions described above slated for 1/1/2018.

More information is available in the policy: <https://upstate.ellucid.com/documents/view/6589>.

For more information about the committee, or to join the Laboratory Formulary Committee, please contact Matthew Elkins, MD PhD at elkinsm@upstate.edu.

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Upstate Foundation presents first Grateful Patient Philanthropy Award to Physician Philanthropic Council member

Satish Krishnamurthy, M.D., was presented the first Grateful Patient Philanthropy Award at the semi-annual Physician Philanthropic Council meeting in October. This award exemplifies the connection between health care providers, extraordinary patient care and philanthropy. The Grateful Patient Philanthropy Award honors an individual, who in their daily work, brings all three together and recognizes the healing aspect that giving back offers patients and their families. And equally important, this individual inspires their team to provide the essential physical healing they are called to do but also, the emotional healing that comes when patients and families are engaged in philanthropy -- when patients feel the desire to give back to others in some meaningful way.

In addition, Satish has:

- Helped establish the REaCH Organization, a support group for families to promote a better quality of life through research and education with the goal of curing hydrocephalus. Through his dedication Satish has inspired patients and family members to give back. REaCH has raised \$54,000 and is responsible for procuring \$15,000 from the Pediatric Hydrocephalus Foundation.
- Partnered with Upstate Foundation for many year in multiple fundraising mail campaigns, generating awareness of hydrocephalus research as well as money.
- Received 40 Doctors' Day tributes from grateful patients and family members, as part of the National Doctors' Day program implemented by Upstate Foundation.



Pictured (l to r): Lawrence Chin, M.D., Neurosurgery Chair, Satish Krishnamurthy, M.D., Neurosurgeon, Eileen Pezzi, VP for Development and Bethann Kistner, Development Officer.

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Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

11E - Dr. Palomino is very caring & comforting she spent a lot of time w/my child, myself & my husband explaining everything & answering all our questions. You are very lucky to have such a wonderful physician @ your facility.

7A – I have only the best to say about **Dr. Sun**; spent time with me, answered all of my questions and made me feel very confident about the surgery. After the successful surgery, again made sure I was well aware of what had taken place and what I needed to do to take care of myself.

9G –Dr. Morgan was very helpful.

Dr. Michelle Woogen was very supportive of patient and family needs.

Inpatient at Community Campus Center – Love Dr. Creamer.

Joslin Center for Diabetes – Dr. Izquierdo is a very good doctor and a very nice person.

Dr. Ruth Weinstock - is a large credit to her chosen field. They don't come any better!

Dr. Feuerstein! always listens; she explains and is so friendly. SHE IS THE BEST!!!

Family Medicine – Dr. Kashaul Nanavati is an exceptional medical provider!

Dr. Elkins is great.

Dr. Finn NEVER rushes me. She spends all the time I need with me. She is VERY thorough and concerned about my worries.

Dr. Finn, she is very caring and down to earth. very pleasant, kind hearted, and honest. I feel very comfortable with her as my doctor.

Dr. Finn is excellent.

Dr. Finn develops excellent rapport with her patients

Dr. Finn is always professional and a great listener--and very thorough.

Dr. Clyde is wonderful caring doctor.

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Urology - Dr. Paonessa spent a lot of time explaining my options for on-going treatment in detail. **Dr. Oleg Shapiro.** outstanding treatment throughout my cancer diagnosis, surgery and follow-up care.

Dr. Ginzburg for her expertise and manner.

Dr. Nikolavsky was very highly recommended and exceeded my expectations.

University Cardiology - Dr. Carhart is outstanding - a real asset to Upstate. Need more doctors like him.

Dr. Mookherjee. I have been his patient for several years and has been concerned about my overall health care not just my issues regarding my cardiac health.

Dr Bhatta, she is the best.

University Internists – Dr. Wani is the best doctor I have ever had.

I had a very good experience with **Dr. Lappin.** She is very carrying and a very good bedside listener. She always tries her best and puts you in the right direction you need to go in.

Dr. Frechette is caring compassionate and knowledgeable and I am grateful to be in his practice

Dr. Frechette is great!

Dr. Garg was informative, communicated well, and able to explain why she made any recommendations. She took her time.

Dr. Garg. She is able to related to you as patient, is respectful and very knowledgeable. She is an asset to University Internist and Upstate.

Medicine Subspecialties – Dr. Perl. He's compassion, active listening and expertise make him worth the wait. I've never been happier with a doctor.

Dr. Kato is a very skilled, thoughtful, intelligent and caring clinician. He also has a good sense of humor.

Dental - Dr. Smith, Dr. Diflorio how caring they all were and the time they spent with me, to make sure I understand.

UHCC Neurology - Dr. Mihaila was both professional & friendly. I was very impressed.

Dr. Mihaila has always been a very caring person, listens to how things are going based on the medications being taken, and willing to spend as much time as we need with him at our office visits.

Dr. Luis Mejico is an outstanding neuro-ophthalmologist who shows great concern and compassion for his patients and has great patience with their caregivers.

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Breast Care Center – Dr. Lisa M. Lai, she is one of the BEST DOCTORS I have been to in my 74 yr. **Dr. Albert** is always caring. I have full confidence in him!

University Center for Vision Care - Dr. Swan is great at explaining everything and makes you feel comfortable. I would highly recommend him to anyone. You can tell that he cares about his patients.

University Geriatricians - Dr. Berg is a compassionate, fantastic, thorough physician. **Dr. Berg**....extremely competent, direct person to person, very perceptive

Hepatobiliary Clinic – Dr. Nanavati because he listened to both me and my husband, he is just as important as I am and took his time. EXCELLENT!

The Surgery Center CG - Dr. Damron – Excellent

Surg/Thor/Onc – Dr. Crye - wonderful

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