

MORNING CMO REPORT

10.18.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

Applies to All Physicians

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Inpatient at Community Campus – Dr. Sherman was super, don't change anything.

Breast Care Program – Dr. Keeney showed care and concern.

Dr. Siva - professional and informative, knowledgeable yet very kind, compassionate and caring.

Cardiac Rehab – Dr. Carhart was also very good.

Genetics – Dr. Gloria Morris very attentive, understanding and compassionate.

Vascular Surgery Clinic – Dr. Surowiec. Phenomenal.

Interventional Radiology – Dr. Dianbo Zhang – terrific, caring, professional and answered all my concerns.

2N – Outstanding; Drs. Latorre, Hurlong.

6A – Dr. Gambhir and Dr. Harish were very gracious and kind as to explain every procedure I had and results.

Medicine Subspecialties - Dr. Sah has helped me greatly and often makes me feel as if I am his only patient.

Dr. Dziamski was very attentive & knowledgeable. Felt very confident about Dr. Dziamski's ability to find out what was wrong & in his ability to solve the problem.

He was really concerned about my condition. I was really happy with **Dr. Desai**.

I find **Dr. Savici** to be the perfect mix of conservative and aggressive. I trust her 100%.

Dr. Sah always takes his time during my visits and answers my questions and concerns. He is a wonderful

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HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

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care provider and cares greatly about addressing my issues and health problems. I never leave his office with any questions.

Dr. Savici is an amazing provider! She is very thorough and takes the time to explain everything in easy to understand terms. While she was typing in the computer, she even apologized for having her back to me! I have all the confidence in the world in this doctor.

University Center for Vision Care - Dr. Swan is always very quick with answers during my visits, knows how to care for my condition thoroughly & is very efficient during my visits.

UHCC Neurology - Dr. Mejico is the best doctor I have ever encountered!!!

University Geriatricians – Dr. Berg - I am very happy to have her as his doctor. she is caring and thorough.

Joslin - I think **Dr. Izquierdo** is one of the nicest Dr.'s I've ever gone to. He is very polite, and always answers my questions.

Dr. Stred was terrific.

Dr. Hopkins never ceases to make me feel comfortable as a transgender patient. Her interest and pursuance of even better and more comprehensive care for transgender patients is wonderful. I am thankful for her.

Surgery – Harrison Center - this was my first operation and **Dr. Bem** made me feel totally and completely confident in just one visit from what he said to the look in his eye made me completely comfortable with his skills and knowledge and I was not wrong his surgery was perfect

Urology @ Community Campus – Dr. Khanna always strives to communicate well so I understand the planned course of action & to ensure we are in agreement. It is not unusual for him to call after hours or on the week end to address any concerns. He is a very dedicated individual.

Adult Medicine – Jessica Lucier is a person centered doctor, taking the time to listen and include me in my health care with informed decisions.

Upstate Urology - Dr. Shapiro he took the time to listen and cared about your concerns

Dr. Makhuli is a great practitioner; have great confidence in.

Dr. Bratslavsky is the best doctor I could of ever got, I trust him with my life. He's my bud!

University Internists – Dr. Frechette is an excellent, caring doctor.

I've had **Dr. Frechette's** care for many years. He's always personal, attentive and responsive.

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Family Medicine - Dr. Nanavati is the most compassionate and kind doctor I have ever met. He is genuinely concerned about his patients overall well being. His presence in the office has a "healing effect" in and of itself! Dr. Nanavati is truly a very special doctor!

Pediatric Urology - Dr. Riddell continues to impress us with his confidence in the care plan, vast knowledge and experience, and ease in explaining it all to us. We consider ourselves lucky to have both of our children in his care.

Breast Care Program – Dr. Albert took time with me. I did not feel rushed and he listened to everything and answered all my questions. He was very thorough. Thanks doc.

Center for Children’s Surgery – Dr. Mason is awesome.

Dr. Mason - he does so well explaining things and is very friendly and caring.

Endoscopy - Doctor Roy. I felt confident I would be administered procedure professionally.

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