

MORNING CMO REPORT

08.30.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Emergency Department (Adult) – Dr. Harris who treated my eyes was very kind & professional.
Emergency Department (Peds) - Dr Hanley is Awesome!!! Amazing Care and Attention to our needs.

Inpatient at Community Campus - Dr. Halleran - answered all my questions & concerns and gave me excellent care.

Dr. Krystal Whitney who saw me daily was very caring and reassuring.

Dr. Damron. He was very courteous... I would trust that man with my life. I don't need "friendly". I need skill. He is the man with the skill.

Emergency room **Dr. Cassidy Callhan** very caring and patient.

5B – Dr. Shepard was very pleasant and spent the time to explain all of the issues.

Dr. Bratslavsky is the best doctor ever. Contacted the family several times during the procedure and stopped by at 11:30 p.m. to see me. Bed side manner A++++. He's the best.

8G - Dr. Jason Wallen. He was the only one I felt listened when I talked about my concerns, and actually did something.

7A - This is my second surgery with **Dr. Lavalle** and would recommend him and his staff to anyone.

9E - Dr. Hall set my mind at ease. He was patient and relaxed and explained everything excellent doctor.

6B – Dr. Hess - excellent care.

8E - Dr. Bratslavsky his commitment to my care and ultimate recovery was outstanding.

Pediatric Urology - Dr Riddel - professional and just wonderful to my son. My son received surgery and condition resolved. 10+ in recommendation.

Dr. Mason is professional and wonderful with children and parents. I would trust him with anyone in my family.

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HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

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Family Medicine – Dr. Greenwald is the consummate physician who continues to bring tremendous credit to SUNY/Upstate and the medical profession, in general. He personifies erudition, compassion, and professionalism.

Doctor Heather Finn is simply amazing. I have so many friends who want her as their doctor now given her thoroughness and caring demeanor. I feel like she cares about my health and does additional research to ensure I am getting the best possible care.

Dr. Nanavati is really an incredible doctor he brings a humanistic compassionate approach to his practice....truly integrated taking into account every aspect of life and how it effects a person's overall health.

UHCC Neurology - Dr. Ko is concerned, compassionate, thorough and would go to the end of the earth for her patients not only medically but emotionally. She takes the time to listen and guide you and is interested in your well being.

Dr Duleep - She is. the kindest most compassionate care provider I have known. she listens and is concerned and makes arrangements immediately to address any concerns.

Dr. Mejico - always remembers & asks about my son & discusses upcoming advances in MS with me. Is personable to my husband also.

Dr. Ko impressed me from my first to present! Excellent dr. I would highly recommend her to whomever.

Breast Care Center - Truly impressed with **Dr. Lai**. I will drive the 75 miles to see her any time.

Dr. Charlamb was awesome. very caring and gave me a lot of choices and explained everything and took my questions.

Joslin - Dr. Desimone is wonderful. A great doctor and human being!

Dr. Weinstock is an exceptional provider and I feel fortunate to be in her care.

Dr. Feuerstein is the best!

Surgery – Harrison Center – Dr. Hassan was among the best I've ever seen. I've been a patient at the Mayo Clinic and MD Anderson and his professionalism, understanding of my very complex medical history was very comforting. He's a keeper!

ENT - Dr. Kelley was excellent

University Cardiology - Hold the HIGHEST value in **Dr. Szombathy**.

Dr. Michiel and I have a very good relationship. Since 1987 I believe. His care has kept me in good health.

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My goal is to live as long as my mother-in-law who died at 101. I have 7 1/2 years to go.

Dr. Bhatta is an exceptional medical expert. She is extremely knowledgeable, caring and easy to talk to and understand. I have recommended her to many.

Dr. Carhart - truly exceptional!

Dr. Bhatta - knowledge and assurance of my treatment.

Dr. Tamas Szombathy - accurate, patient, honest, understanding. He NEVER treated me as a "number." He explains everything, and does so in the best way possible! The rest of staff = EXCELLENT!

Dr. Michiel has been an excellent doctor caring first for my husband and then for me for many years. I will miss him greatly when he retires next year but wish him a long, happy retirement that he so richly deserves.

Dr. Avneet Singh. He is friendly & had a sincere concern for my health.

University Geriatricians- DR CHRISTINE HEAGLE BAHN MADE ME FEEL COMFORTABLE AND RELAXED IN OUR APPOINTMENT...HER INFORMATION AND EXPLANATION OF MY PROBLEMS HAS HELPED ME LOOK FORWARD TO THE FUTURE.....SHE IS MUCH APPRECIATED.....

Upstate Urology - Dr Ferry was patient and very thorough about all of my options.

University Internists – Dr. Lappin is so good at explaining the info and results of diagnosis, prognosis, treatment tests & medications. I appreciate her ans. to my questions too.

Pediatric Urology – Dr. Mason. Professional, courteous and intelligent.

Endoscopy – Dr. Roy was very professional, well spoken and wise. I felt completely confident in his care.

Outpatient Surgery Center - Dr Swan is excellent!

Dr. Ginzburg - high level of skill, personable and compassionate.

Stress/Echo/EEG Lab - Dr. Changlai - very nice and attentive.

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