

MORNING CMO REPORT

08.24.2016

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Clinical Quality Improvement Committees

[Applies to All Physicians](#)

CQI
Informational

I am pleased to announce the combining of the Clinical Quality Improvement (CQI) Committees from the Community and Downtown campuses. This integration is a step forward in our system approach to the quality of medical care provided to our patient care.

The committee will continue its focus as the primary Quality Improvement/Peer Review Committee for all University Hospital and hospital – based clinic locations. We will continue to focus on opportunities for improvement utilizing a system approach. Being a peer review committee we will also coordinate all quality of care opportunities with the credentialing process as applicable.

Again, thank you for your support of the committees' integration. I look forward to the combined Clinical Quality Improvement Committee and this broadened approach to system quality.

Sincerely,
Hans P. Cassagnol MD, MMM, FACOG
Chief Quality Officer
Chair, Clinical Quality Improvement Committee

Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Inpatient Pediatrics – Dr. Meier – loved him!

Oncology – Drs. Graziano and Thabet are the best; make me feel relieved about my concerns and both doctors provide me with confidence and hope. They are the best.

Dental Service – Dr. Smith and his staff are very understanding.

Medicine Subspecialties– Dr. Leggat took the time to answer my questions, explain the care plan, what to expect and made sure I was comfortable and understood.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Upstate Golisano After Hours Care– Dr. Alison McCrone was fantastic. She took the time to listen, answered our questions and was proactive in making sure our son's strep test went smoothly. Dr. Thabet - so friendly and awesome with my daughter!

Breast Care Center– Dr. Upadhyaya is very attentive, accurate, knowledgeable, compassionate and extremely meticulous.

Dr. Albert, Dr. Siva; excellent people very worried for my care and improving my health.

Surgery Center CG – Dr. Daly and CRNA and Colleen in recovery were amazing, so kind and caring; really took time with me and assured I would be safe.

Dr. Madisoo was wonderful.

Vascular Surgery Clinic - CG – Dr. Shaw – very professional, knowledgeable and caring.

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