

MORNING CMO REPORT

08.23.2017

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Second Annual Care Provider Patient Experience Awards [Applies to All Physicians](#)

It is with great pleasure that we are announcing the recipients of the 2nd Annual Care Provider Patient Experience Awards. They have been selected for this award based upon having a percentile ranking score of 95% or above on the Press Ganey patient satisfaction surveys for July 2016-June 2017.

We invite you attend the Upstate University Hospital Medical Staff Annual Meeting and Dinner on **Tuesday, October 17, 2017 at 6:00PM on the 4th floor of the New Academic Building Rooms B and C**, where all the Care Provider Patient Experience Awards winners will be honored. Please RSVP your attendance by calling 464-5733 or e-mailing medstaff@upstate.edu by October 6, 2017.

Please join us in honoring your colleagues on October 17, 2017

Provider Patient Experience Award Winners Surveys returned between July 1, 2016 & June 30, 2017

Inpatient Adult Survey DT

Chaudhuri, Debanik; Physician Medicine-Cardiology
Liu, Kan; Physician Medicine-Cardiology
Bratslavsky, Gennady; Physician Urology
Kittur, Dilip S; Physician Surgery-General

Inpatient Adult Survey CG

Ripich, Gregory G; Physician CG Surgery Oncology
Alexander, James W; Physician OBGYN

Medical Practice Survey DT

Chaudhuri, Debanik; Physician Medicine-Cardiology
Smith, Patrick B; Dental Clinic-Dentist
Chmil, Christyne M; Resident (Dental General Practice)
Egbuonu, Ifeoma A; Resident (Endocrinology)
Cleary, Lynn Marie; Physician Internal Medicine
Knohl, Stephen; Physician Nephrology
Vertino, Michael L; Physician Neurology

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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Stred, Susan E; Physician Pediatric Endocrinology

Medical Practice Survey DT Midlevel Providers

Stoner, Mary V; NP Pediatric Urology
Albro, Sheri L; NP Pediatric Endocrinology

Medical Practice Survey CG

Paonessa, Jessica E; Physician Urology

Peds Survey

Wallenstein, Kim G; Physician Pediatric Surgery

ED DT

Calleo, Vincent; Resident Emergency Medicine
Halfman, Camille; Resident Emergency Medicine

ED DT Midlevel Providers

Rotello, Anthony J; PA Emergency Medicine

ED CG

Mangano Ii, James F; CG Physician Emergency Medicine

ED CG Midlevel Providers

Winslow, Jamie L; CG PA Emergency Medicine

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Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Center for Children's Surgery – Dr Katz - very informative and great with Lana, and has a wonderful personality!

Dr Wong - wonderful personality and provided us with a lot of info and what to expect.

Urology at Community – Dr. Paonessa is an outstanding doctor and always takes time to answer my questions and makes sure I understand my medical issues.

UHCC Neurology - Dr Ko is great I never leave there worried about anything.

Dr. Mejico because of his interest in me as his patient, my questions, my health status, and my input in medication changes.

Dr. Mejico is not only an incredible doctor but also a person of quality and compassion. Being a former teacher his teaching skills and amazing.

Joslin - Dr Feuerstein is one of the best doctors I have gone to. She is compassionate and I have great confidence in her.

Dr. Izquierdo is the best doctor I have. He is always right on top of things and makes sure my health is the best it can be.

ENT – Dr. Tatum was patient, friendly, and polite to our family as he always has been. He has great skill in relating to our daughter and has always explained things to her in a language she can understand and relate to. We're very fortunate to have the health of us in such great hands.

University Cardiology – Dr. Szombathy is an amazing doctor an I'm not sure I would have dealt with having my health problems as well as I have if it weren't for having him as a doctor.

Comments
Informational

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Upstate Urology- Dr. Ginzburg is an absolute asset to Upstate. Would definitely recommend her.

Dr Shapiro has always been very professional and upfront with me in regards to my medical issue. I have called him about concerns and he immediately put my mind at ease and explained my health issue at that time and called in a prescription ASAP. I am very impressed with his professionalism and highly recommend him.

Dr Bratslavsky - he is amazing.

Dr. Ginzburg...very professional, caring and respectful. Takes the time to fully explain the issues and the solutions.

Dr. Elizabeth Ferry is to put it simply, the best doctor I have ever encountered.

University Internists - My visit with **Dr. Lappin** is always good.

We consider ourselves fortunate to be in **Dr. Lappin's** care. She listens, remembers and is most kind.

Dr. Krenzer is wonderful!

Dr. Vincent Frechette is one in a million.

Medicine Subspecialties - **Dr. Bonilla-Trejos** is a wonderful doctor and it shows by the way he listens and treats me when I come into the office. Thank you!!

Vision Care - **Dr Robert Swan**, very very caring and seemed very connected and almost vested in my physical condition. Extremely impressed with the diligence that he showed as he provided care for me. impressed and couldn't be happier!

Pediatric Urology –**Dr. Mason** was excellent. He dealt a very sensitive issue with respect and professionalism.

Dr. Schroeder corrected a condition on my child in 10 minutes that 2 years of several pediatrician and specialist appointments could not treat. She ended two years of stress for our family with her knowledge and practical approach to medicine.

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