

MORNING CMO REPORT

07.19.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

9E – Dr. Nair & Dr. Martinez are both wonderful professional doctors. Excellent!

Surgery – Harrison Center – Dr. Ben is very good. a great doctor and surgeon. I would recommend someone to him in a heartbeat.

ENT - Dr Lightfoot is an amazing person and very, very thorough!

Medicine Subspecialties - Dr. Yu is a top notch physician in every way. Her research and intellect are such that it makes me comfortable trusting the discussions we make regarding my health.

Dr. Yu is amazing. she calls me back personally and is a great listener. having her as a provider helps me function as best as I can with a chronic health condition.

Dr. Paul is amazing!! Very professional, very sincere, very approachable, and speaks in a manner that is easy to understand, without demeaning the patient. She cares too, and it shows.

Dr. Neupane is a very caring doctor and always takes the time to listen to me and try to understand what is going on.

Dr. Yu is brilliant. She gathers data to prove her diagnosis before she presents it to patient. Over the time I have met with her, I have become more and more impressed.

Dr. Yu as always. she always has notes on my current activities and shows genuine concern for the impact of my condition on my life. she asks about my daughter and family. she always calls me back personally and promptly when I call the office with concerns.

Dr Yu is always very professional and knowledgeable if I have any questions regarding my health or treatment.

Dr. Paul!!!!!!! I trust her 100% with my medical care and the decisions that I need to make. I can always bring my concerns to her.

UHCC Neurology - Dr. Bradshaw ALWAYS shows concern and respect.

I have the utmost confidence and trust in **Dr Mejico**.

Dr. Bradshaw is always impressive with her knowledge of my disease.

Dr Duleep impressed me. she is very compassionate, thorough, explains in detail, makes sure the information is understood and treats my sister with respect. she is a pleasure to interact with and possesses great social skills in dealing with both the patient & family.

Dr. Jubelt - he's always takes the time out for the myself, to discuss any and all concerns about my well-being continue the good work. God Bless!!!!

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Dr. Mihaila. He has been outstanding during both my face to face visit. He shows honest concern and even if/when the medical answers are not simple or if he 'doesn't know' yet. He comes across as honest and compassionate and makes me feel as if he is doing his best to get to a solution.

Dr. Mihaila is always welcoming us for our four month visits. He takes time to talk, visit, explain, examine, and share what our concerns are by giving directions we will be heading with Parkinson's Disease. I have never met a Dr. who cared so much about his patient.

Dr Izadyar is really on top of his game.

Family Medicine – Dr Nanavati is the BEST.

Always a pleasant experience with **Dr. Nanavati**.

I have had an excellent relationship with **Dr. Greenwald** for about 35 years. I feel that I can discuss any medical issue with him and he will listen to me and my points of view.

Dr, K. Nanavati is outstanding and has my fullest confidence.

Doctor Kaushal Nanavatti. Just Awesome!

Dr. James Greenwald is a wonderful doctor. He has been my family's doctor for over 31 years. He welcomes any and all questions, seems glad to see me and is most knowledgeable. I would not want to go to another doctor and we are fortunate to be included in his patient roster.

Dr. Nanavati has been my primary care physician for several years. I know that I can count on him for thorough, informed, and compassionate care.

University Internists - Dr. Frechette provides good common sense advise.

Dr. Frechette is always very compassionate & searching for answers.

Dr. Swarnkar is kind, courteous, compassionate, and keeps on top of my medical condition. She spends a great deal of time with me at my appointments. I am pleased to have her as my primary care physician.

Dr Krenzer always impresses me.

This was just my second visit with **Dr. Frechette**. I felt an immediate connection when first meeting Dr. Frechette and this check-up only served to reinforce my confidence in him as my primary care provider - not easy after having a previous doctor who knew me so long and so well. Relieved and thankful.

Dr. Barbara Krenzer. She really stood out as being interested & informative of any concerns I may have had. I wish there would be room in her practice to add me as her patient. Thank you.

Dr. Frechette is the reason I go to this practice.

Dr. Frechette, very lucky to be his patient.

Dr. Frechette is an exceptional "person"!

Dr. Garg - very intelligent.

Dr. Krenzer is an excellent physician!

Surgery UH - Dr. Costanza was just wonderful understanding and a delight to talk too. Made me feel at ease and was very understanding.

Surgery – Harrison Center - Dr Bem is always amazing.

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Dr. Dunton - I am very comfortable with him & trust his judgment 100%.

Joslin - Dr. Weinstock is excellent!

Everyone at Joslin has been great to me BUT it is **Dr Bansal** that keeps my business. Joslin is not convenient for me, but I like and trust **Dr Bansal**. She ALWAYS takes the time to listen to me and I am the only patient in the room during my visit. I am never made to feel rushed. She addresses my concerns, does research, knows my medical history and conveys to me she genuinely wants me to feel better.

I was especially impressed with **Dr Kelly's** attention and consideration for me during my appointments on all occasions.

Urology at Community – Dr. Oleg and his staff are a credit to Upstate. He continues to be concerned about me as a person.

Dr. Khanna is one of the nicest, caring doctors I have met.

University Geriatricians – We think We are lucky to have a Geriatric **Doctor of Sharon Brangman's** caliber in our area.

Dr. Norman - couldn't have been any nicer or helpful.

Dr. Burke - very helpful and gave me a lot of answers and a lot of help.

Dr. Andre Bery. She takes time to talk about what I'm there for, my needs, and how many vitamins and what kind of vitamins I need, and explain everything.

Upstate Urology - Dr. Makhuli always a gentleman very respectful and concerned great guy.

Dr. Natasha Ginsberg, because she was very thorough and explaining what needs to be done to put me back together again

Dr Ginzburg - she is highly concerned and empathetic about issues and willing to be a partner in determining appropriate options for treatment.

Dr. Bratslovsky is an amazing physician. He is an extremely skilled surgeon and has excellent 'bedside manner.' He has always shown genuine care and concern for my health and well-being. I am very appreciative to him and extremely happy I am a patient under his care.

Dr. Bratslavsky has been very helpful and I am very happy with his treatment of my disease. I made a good decision to seek his assistance.

Doctor B is exceptional!

Breast Care Center – Dr. C has an incredible bedside manner and I told her that at the conclusion of our visit. I'm a nurse and have worked in healthcare and insurance for over 30 years and have never met a provider who was as thorough, pleasant, engaged, and all around effective as she was. She anticipated my questions, explained things clearly and at a level of detail that made sense without overwhelming. I would absolutely recommend her to my family and friends.

Surgery Center at CG – Dr. Luthringer and his team for caring for me. Because of your caring, compassion, and empathy, you took a very stressful situation for me and made it bearable. Dr. Luthringer you're the best!! You always take the time to explain things and just talk to me; I truly

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appreciate you. Dr. Luthringer, In this fast paced world I feel it is very unique to find a surgeon like you.

Dr. Luthringer, caring, thorough and understanding!!

Center for Children's Surgery - Dr Ahmed, so great with our son and eased all concerns

Endoscopy - Dr. Roy-so grateful that he was the MD-superb.

Dr Manta - explained procedure the whole time.

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