

MORNING CMO REPORT

07.05.2017

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Oncology Outpatient – Dr. Michael LaComte at The Hill Radiology Dept. - phenomenal!!!!

Radiology @ Community – Dr. Janice Bedell – I was treated with respect and compassion – always felt like I was very important.

Interventional Radiology- Dr. Zhang and Dr. Kobayshi – The group in Radiology 100% professionals! Great group!

Dr. Zhang – very kind and listened to me. **Dr. Zhang** explained to me what procedure he was about to perform. Thank you so much!

Dr. Mitchell Karmel – great bedside manner, courteous, professional and informative. Honest, upfront, and answered honestly all my questions and concerns.

Emergency Department - Dr Calleo, Dr Blue - absolutely professional, courteous and amazing. very impressed!!

UHCC Neurology - Dr. Joseph is my primary provider in this clinic. **Dr. Kaur and Dr. Joseph** were both very attentive with understanding my case and medications.

Thank you for your kindness and caring **Dr Izadyar**.

Dr. Mejico is by far the most concerned doctor I've ever had and I am extremely thankful for him. Thank you.

Dr. Duleep is absolutely wonderful, extremely kind professional and knowledgeable. I am so glad she is my doctor at the Neurology department.

Dr. Rosamma Joseph - She is always so caring and takes time to explain things. She wants to ensure you understand exactly. She is definitely my favorite doctor that I've ever had. She cares about her patients, and that means alot.

Family Medicine – Dr. Finn. Very impressed.

Dr. Nanavati is, without exaggeration, the best physician I have ever had!

We love **Dr. Nanavati**! Always takes his time with you and gets to know you over the years.

Dr. Cynthia Elkins is a caring and knowledgeable practitioner. She provides clear instructions and is truly concerned for you as an individual. She also provides excellent guidance with examples for enhanced health practices. So pleased she is my provider.

Love **Dr. Satterly**.

Dr. Nanavati always impresses me!

Dr. Nanavati has wide range of knowledge in both medical, personal and spiritual health.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

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UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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Dr. Nanavati - He is very attentive and understanding. Always gives good advice to help with medical concerns. Great practitioner!

University Internists – Dr. Krenzer is the ABSOLUTE BEST physician I have ever had.

Dr. Sarah Lappin is an excellent, excellent doctor!! I could not ask for better!! She's outstanding in every aspect!! Love her!!

I always have appreciated **Dr. Frechette's** kindness and concern for my care!

Vision Care - Dr. Alpert very professional and pleasant.

Surgery UH - Dr. Wallen I thought he was kind, listened, answered my questions and was very good at explaining options and procedure and what to expect post-op.

ENT – Dr. Ryan & Dr. LaCombe - very highly efficient and took very good care of me.

Both **Dr. Marzouk** and **Dr. Dhar** were very impressive in their manner of presenting themselves.

Dr. Marzouk is a very nice Doctor and he always tell me about my health and gives me good advice about how to take care of myself and I appreciate him and everything he does for me.

Surgery – Harrison Center - Dr. Dolinak - made mom feel at ease and let me know I was doing everything I could do.

Dr. Hassan - awesome!!

Medicine Subspecialties - Dr. Manta saved my life back in 2012. I think he is the greatest Dr.

Dr Savici - listens to me. Her ability to listen then test & research, and come up with the best possible plan to help her patients is remarkable.

Dr Savici always impresses me. Her kindness and attention to detail is amazing. she always asks how I'm doing as well as my family.

Joslin - Dr. Dhaliwal - She has been an excellent provider who I highly respect.

Dr Bansal is very knowledgeable and was very good at explaining things to me. she listened to my questions and took time to explain everything to me. she is a very caring doctor. she spent time with me and didn't rush me and printed out information to help me. I really feel like she cared a lot about my well being. Definitely a great doctor.

Dr. Feuerstein is wonderful. She is kind, attentive to my concerns and very knowledgeable. Love her.

Dr. Jennifer Kelly is a very knowledgeable, caring & is genuinely concerned about her patients!

Dr. Nadkarni very caring, thorough physician!

Dr. Penree, I feel he is very knowledgeable in diabetes and the treatments. Is concerned for my wellness and understanding of seriousness of it.

Urology at Community - Both my wife and I felt complete trust of **Dr. Shapiro**. His earnest eyes and professional knowledge was very comforting to us both.

Dr. Khanna was very knowledgeable and thorough!

Dr. Paonessa. Comfortable and confidence.

Upstate Urology - I would recommend **Dr Blakely** without hesitation to anyone needing a urologist. he is truly exceptional with his explanations and his caring manner.

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Dr. Ginzburg - made me feel like I was listened to; answered all my questions, stupid or otherwise. And did it with humor which is really important to me.

University Geriatricians – Dr. Berg - very genuine with a great personality & good instinct.

Adult Medicine – Dr. Ramsay Farah is extremely knowledgeable, caring and courteous. He is an excellent physician!!

University Cardiology - Love **Dr. Liu**.

7A - Dr. Setter was great.

Dr. McGinn, anesthesia, was excellent. He explained everything and made me feel at ease.

8F - Dr. Chaudhuri (cardiologist) is EXCELLENT!

Dr. Shah was wonderful.

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