

MORNING CMO REPORT

04.20.2016

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

New York CARE Act

[Applies to All Physicians](#)

CARE
Informational

New York's CARE Act goes into effect 4/23/2016. The intent of the act is to clarify caregivers for hospitalized patients and involve them in the discharge plan. As a result, physicians and other inpatient providers should do two things:

1. Notify nursing staff of any anticipated discharge as timely as possible so that they can reach out to the patient's selected caregiver.
2. Be sure that a description of the after-care tasks recommended post-discharge are included in the written discharge plan, making sure to consider the capabilities and limitations of the caregiver.

Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

University Center for Vision Care – Dr. Andrews gave me options and percentage of success; also walked me through the entire processes; there were no surprises, no pain I wasn't expecting that lasted any longer than explanation. I would recommend this facility & physician to anyone with similar eye issues.

Medicine Subspecialties – Dr. Neupane was thorough and gave me a lot of options to consider.

I just think the world of my Rheumatologist. He is very caring and truly concerned when there is a problem. I would most definitely recommend Dr. Neupane to anyone. He is the BEST!!

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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- Dental** – Dr. Smith is very friendly & caring. Made me feel very comfortable with every step he was doing.
- UHCC Neurology** – Dr. Vertino is excellent.
Dr. Duleep is kind courteous and willing to spend time with the patients
- Upstate Pediatrics** – Dr. Kresel is the best doctor our family has ever had the privilege to know; intelligent, innovative, caring, and understanding.
Dr. Sisskind is the best doctor! Extremely kind and knowledgeable.
Dr. Sisskind has eased our minds and shown great compassion & care - we love her!!
Dr. Hobart, want to say thank you for making Selena and I feel comfortable and listening to every concern that we have.
We love Dr. Schurman and her overall caring nature.
Dr. Kresel is amazing with our son! We LOVE this office!
- Joslin** – Dr. Mols is very good.
Dr. Mols - I really hate to see her leave Joslin. She is very good at what she does & cares about her patients. I will miss her dearly. I wish the best for Dr. Mols; good luck and you will be MISSED.
Dr. Kelly is always respectful, shows concern & understanding of feelings. Very thorough.
Dr. Kelly. She is very friendly - makes you feel at ease, very knowledgeable - works with you about your concerns - I would not want another doctor.
- Surgery Harrison Center** - Dr. Dolinak took wonderful care of my daughter. I am very grateful for her expertise and kind demeanor.
Dr. Bem & his team. They are caring, kind & friendly.
- Transplant Center** – Dr. Whittaker was professional, courteous and concerned for my care.
- Urology** – Dr. Nikolavsky is a very understanding doctor who has helped me a lot for the past 4 and a 1/2 years
- Breast Care Center** - Dr. Upadhyaya has made me feel so comfortable. He is such a caring doctor and had made having breast cancer a little easier knowing he is on my side. Very personable and wonderful person.
- ENT** - Dr. Woods because of his confidence, knowledge and his concern it put me at ease and less worried and made me feel I was in good hands.

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Peds Emergency room – Dr. Tyler Greenfield went above and beyond!

Dr. Greenfield understands the importance of balance between medical care and space. Our son is autistic and Dr. Greenfield is exceptional with him. He is knowledgeable, kind, understanding and looks at the whole child when treating. He is an asset to the department! He also is concerned about the underlying initiative which brings a child to his department. We are truly appreciative of his care.

8G – Dr. Lehmann was outstanding on explanation of my problems.

8E - Dr. Whitaker from TRANSPLANT extremely well done - very friendly & knows his position in the field – He saved my life and to this day when I see him, he always shakes my hand and asks how are you feeling today! Awesome guy! THANK YOU!

12E - Dr. Ajagbe was caring, compassionate & thorough with my child's worries and assessment. She is possibly the best pediatrician I have encountered and I work in pediatrics.

5W I/P Psychiatry – I thank Dr. Khan for everything he has done for me.

CC ENT – Dr. Nicholas took the time to explain possible causes of my hearing loss and next steps.

Ped & Adult Cystic Fibrosis – Dr. Sultant did amazing.

Midwifery Clinic – I appreciate Dr. Millar and her staff's approach to care. I feel very comfortable discussing my concerns and always receive honest suggestions and feedback.

O/P Neuropsychology - Dr. Faricy was very thorough and helpful!

Peds Specialty Center Surgery - Dr. Schurman is by far the best doctor my daughter has seen. He explains everything, he cares and he is just a very great doctor.

Dr. Ahmed was great! Very pleased!

Peds Specialty Center Urology - The whole staff and Dr. Riddell were all great.

Peds Gastroenterology, Hepatology and Nutrition - Dr. Rivera is great.

Radiology CC - Dr. Mendenhall was very helpful in keeping me calm!!

Surgery Center at CC - Dr. Upadhyaya was very professional but friendly.

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