

# MORNING CMO REPORT

11.23.2016

**FROM THE DESK OF:**  
Anthony P. Weiss, MD, Chief Medical Officer,  
Associate Dean for Clinical Affairs,  
Upstate University Hospital

**UPSTATE**  
UNIVERSITY HOSPITAL

## Hip and Knee Replacement Certification Program

[Applies to All Physicians](#)

Hip and Knee  
Informational

Congratulations to the Upstate Community Campus for achieving DNV's Hip and Knee Replacement Program certification as an Orthopedic Center of Excellence - the first hospital in New York State and the tenth in the nation! This voluntary accreditation demonstrates commitment to high-quality performance in our orthopedic program.



## Access to Minor Information in RHIO now Available!

[Applies to All Physicians](#)

RHIO  
Informational

Authorized users of the regional health information exchange, otherwise known as HealtheConnections (HeC) can now access patient records pertaining to minors ages 10 through 17 years old with parental consent. Previously, the information on minors in this age group could only be accessed in a case of life-threatening emergency. Consistent with the Consent form already in use for access to HeC data, parents can select "yes", "No", or "No except in an Emergency". When a minor turns 18, s/he will provide his or her own consent. This change expands access for providers to a more comprehensive medical record for these patients and is especially valuable for those providers who care for children.

If you are not currently an authorized user of the RHIO and would like to take advantage of the ability to access an integrated and inclusive electronic health record of your patients that contains the information of all participant providers the patient has

**ALERT**-Highest priority emergency communication; warrants immediate action or attention by the recipient.

**HIGH ADVISORY**-High priority does not warrant immediate action but recipients should be aware.

**ADVISORY**-Provides very important information for a specific incident or situation that does not require immediate action.

**UPDATES TO ALERTS AND ADVISORIES**-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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received care form please contact our RHIO Administrator, Cindy Nappa (nappac@upstate.edu).

## Activated Clotting Time Assay

[Applies to Downtown Physicians](#)

ACT (Activated Clotting Time) testing platform will change from the Hemochron Elite analyzer to the iSTAT analyzer on December 13, 2016. iSTAT is currently used for ACT testing at the Community Campus.

Assay  
Informational

### Changes:

- ✓ The iSTAT method is electrochemical, detecting a highly reproducible heparin/thrombin interaction (CV < 5%) whereas the Hemochron is a mechanical method that extrapolates a result (CV 15-20%).
- ✓ The iSTAT has a controlled two minute pre-warming period.
- ✓ The activator in the iSTAT cartridge is Kaolin compared to multiple different activators in the two Hemochron cuvette types (ACT LR and ACT Plus) depending on testing range.
- ✓ iSTAT representatives from Abbott will be available on Monday 12/5 and Tuesday 12/6 to provide Clinical Education for Upstate providers, review the differences and answer any questions.
- ✓ iSTAT implementation support staff will also be available the week of go live to assist with this transition.

If you have any questions, please feel free to contact Jean Sgroi, MT(ASCP) Supervisor, Point of Care Testing, Clinical Pathology, at 464-6725.

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## Outstanding Physician Comments

[Applies to All Physicians](#)

Comments  
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

**Surgery Center – CG** – Dr Battaglia and the whole OR team were amazing and kind!

Dr. Campanile was wonderful.

**6A**– Dr. Lavelle's crew is top notch.

**7A** – The most memorable physician was Dr. Rashid. I had a lot of questions and he was very patient and answered in a very friendly way that I could understand.

I think the world of Dr. Setter. I am so happy Dr. Setter is my doctor. I think he is the very best and would recommend him to anybody that needs shoulder surgery.

Dr. Tallerico and his staff were excellent!

Dr. Setter – excellent surgeon and excellent human being!

**6B** - Dr Dhamoon was very thorough and very knowledgeable.

**6E** – Dr. Dolinak was amazing!

**Surgery UH** – Dr. Gahtan – I would let this doctor do any kind of surgery whatsoever. Love her and all her staff.

Dr. Gahtan - the very best personally and professionally. I can't say enough what she means to me, how she has done what she can do in surgery; love her to death. Thank you!

**Upstate Urology** – Dr Ginzburg is a great listener. Her care has changed my quality of life for the better.

Dr. Ginzburg and her team deserve "5s" all the way!

**Upstate Pediatrics** - Dr. Sisskind rocks!

Dr. Sisskind is awesome. We absolutely love her.

My daughter is crazy about Dr. Sisskind which makes me very happy. She is very sweet.

**Medicine Subspecialties** – Dr. Gilbert was very nice, understanding and explained everything so I could understand it. Plus, told me what to expect; made me feel at ease.

Dr. Aggarwal is so nice and I love him so much!

Dr. Yu listens to me first then discusses any problems; I have her full attention.

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**University Cardiology** – Dr. Bhatta is very knowledgeable and caring.

**UHCC Neurology** – Dr. Duleep could be my primary care doctor for all needs. She is exceptional in her field and in any area I asked her about.

**University Center for Vision Care**- Dr. Salloum treated me. He was great and showed genuine care while treating me. I am grateful for his help. Nice man, competent and caring.

**Dental Services** - Dr Wanamaker is wonderful. He really knows what he is doing, very awesome, and understands how you feel.

Dr. Tissot's passion and practice of dentistry. She is focused and she is open to listening to patient's questions and concerns and responds accordingly.

Dr. Wanamaker is great and going to be an awesome dentist.

**Adult Medicine** - Dr Farah himself. He is such a kind patient man. He definitely makes me feel comfortable and confident that I am receiving the best and most competent healthcare out there. I can't say enough good things about him.

Dr. Kobrossi – very good.

**Center for Children's Surgery** – Dr Rivera was outstanding.

**Upstate Outpatient Surgery Center** – Dr Riddell great bedside manner; took the time to speak with my son.

**Vascular Surgery Clinic - CG** – Dr Surowiec outstanding!

**Inpatient Units at Community** – Dr Paonessa deserves a HUGE raise! She explained my surgery in words I could understand, she was great, polite, reassuring and pleasant. An overall great doctor. Dr. Khan was very patient and friendly.

**OP Oncology** – Dr Bogart and his entire radiology staff were very outstanding in assisting me to handle everything before, during and after the treatment, and I would recommend the treatment at Upstate to anyone in need of the treatment I received.

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