

MORNING CMO REPORT

09.13.2017

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Radiation Oncology – Dr. Aridgides was always, professional but friendly & showed genuine care & concern for my situation. Allowed lots of time for questions & discussion.

11E- Dr. Palomino was excellent.

Emergency Department - CC- Dr. James Mangano II. Dr. Mangano has a great personality. He took the time to explain the tests he was conducting and what he was looking for. He displayed a great attitude towards the patient and listened and answered any questions that I had. Dr. Mangano's friendly attitude and caring manner made me feel at ease. Dr. Mangano has a great bedside manner. Enjoys his profession.

Inpatient at Community Campus – I commend **Dr. Damron**; he was amazingly professional and kind.

Medicine Subspecialties – Dr. Neupane is genuinely interested in my wellness and listens to my concerns and gives options for my care. I have been very pleased with him as my Rheumatologist for the past 6 years.

Dr. Yu always shows me a kind and caring attitude. She takes a lot of time to discuss my concerns and my health care options. She is very respectful of me and I feel genuinely listened to. She's a great physician!

Dr. Aggarwal was awesome. Very informative and went above and beyond my expectations.

UHCC Neurology - Dr. Mejico always asks how I am feeling, how much pain I've had, ready to add/quit/adjust meds, suggest treatments. He is attentive, compassionate, experienced, personable, and extremely helpful to me.

Dr. Izadyar is the best. Please keep him for a very long time

Dr. Young - appreciate her time and compassion very much.

Joslin - Dr. Hopkins is a gem.

Dr. Feuerstein is great!

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Upstate Urology – This was my first visit to **Dr. Ginzburg**. I am very impressed with her and her staff..they are all excellent and very caring about a patient like me.

Dr. Nikolavsky. Always willing to take the time to discuss any question I might have and clearly explain options/procedures.

University Internists – **Dr. Frechette** is a tremendous physician.

Family Medicine - **Dr. Elkins** actually takes the time to listen and seems to truly care about my health. That is rare these days and should be appreciated.

Dr. Finn always seems to go above and beyond- hands down best provider I have ever had.

University Cardiology – **Dr. Bhatta** - always so kind. Always pleasant to see.

I find **Dr. Liu** to be a thoughtful caring person and a very good doctor.

Dr. Chaudhuri - He is an excellent doctor who saved my life!

Urology at Community Campus – **Dr. Oleg Shapiro** – has taken outstanding care of me during the time/s I have been in their care.

Pediatric Urology – **Dr. Mason** was excellent and put my 15 y/o at ease.

Endoscopy – **Dr. Bishnu Sapkota** is excellent.

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