

MORNING CMO REPORT

08.17.2016

FROM THE DESK OF:

Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Excellence in Health Care Awards

[Applies to All Physicians](#)

Nomination
Informational

The 5th Annual Excellence in Health Care Awards recognizes our region's top health care industry leaders, innovators, and companies. This awards-recognition event will honor those individuals and/or organizations that have a significant impact on the quality of health care and services in Central New York. Honorees will be spotlighted in the HealthCare Provider and the Business Journal.

I invite you to nominate a colleague and/or a member of the Upstate healthcare team for their excellence. The link to the nomination website is:

<http://www.cnybj.com/bizeventz/upcomingevents/tabid/116/ctl/viewdetail/mid/511/itemid/2002/d/20161020/Excellence-in-Healthcare-Awards-2016.aspx>

Nomination deadline is August 26, 2016.

Event date: Thursday, October 20, 2016 from 5:30 PM - 8:30 PM

Where : The Lodge at Welch Allyn

Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Emergency Department @ Community – Dr. Sarsfield is an excellent doctor. He explained everything he did and allowed us to stay as long as he needed. His professionalism and bedside manner were among the best I've ever seen.

Pediatric Emergency Department – Drs. Thabet and Sadowitz were so thorough. Dr. Thabet was so caring and professional.

Outpatient Oncology – Dr. Gajra is wonderful as is the rest of the staff there.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Dental Service – Dr. Mansfield is a fine, well qualified dentist. I'm sorry to see her leave.

Medicine Subspecialties– Dr. Neupane is always there for you 100%. He is caring and tries his best to do his best for your concerns.

AP-1– Dr. Jawed was very caring and compassionate. He was very informative and a good instructor to the resident in the OR.

As always, Dr.Mendenhall delivered exceptional care with unprecedented compassion, set the bar at its highest.

Dr.Scalzetti impressed me.

Bariatric Surgery Center – Dr. Simon has been amazing.

Dr. Simon - very nice and easy to talk to! Definitely will recommend him to anyone!

Dr. Kim is ALWAYS respectful, courteous, and empathetic

Center for Children's Surgery – Dr Smallman - anesthesiologist - excellent personal care and concern.

Surgery Center CG – Dr. Matthew McDonald does an excellent job as a doctor.

Sleep Center CG – Dr. Soultan - friendly and very knowledgeable.

Psychiatry Inpatient - Dr. Frankel was great with discussing and finding good medication options.

ODS – Dr. Albert and his team was kind and gentle.

Dr. Sze impressed me.

Dr. Zhang took the time to explain all my answers.

University Pediatric and Adolescent - Dr. Beg shows a great deal of respect for the decisions we made regarding health.

Rehab Therapy - I am so grateful to all of you for all of the help in understanding and navigating this injury. Dr. Rieger; top to bottom I was in perfect hands.

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