

MORNING CMO REPORT

04.19.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Comments
Informational

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Inpatient @ CC - Dr. Westpfal was great, highly skilled and made my stay and procedure easier.

EU Unit @ CC – Dr. Beach did a nice job.

12E - Dr. Lipeski is outstanding!

12F – Dr. Zuccaro and Dr. Ajagbo were amazing with our son and explained everything very well.

2N – Dr. Kanter always took the time to answer my questions and address my concerns.

University Geriatricians – Dr. Berg. Excellent doctor, very thorough, no 15 minute rush job and appointment lasted 2.5 hours; listens to what you have to say. Enters information on my chart.

Dr. Berg is THE BEST!!! Great sense of humor. Knowledgeable, skilled and let me hug her at the end of appointment. No kidding. Best doc ever, anywhere.

Dr. Berg has that magic touch, where the art of medicine was important as the science of medicine.

Medicine Subspecialties – Dr. Yu. She is exceptional.

Dr. Leggat. He took extra time to listen to my concerns and provided answers while verifying my understanding.

Dr. Bonilla has superior knowledge and understanding and he genuinely cares about getting it right. I feel very fortunate to be under his care.

Joslin – Dr. Weinstock is reliable, hardworking and trustworthy.

I have been seeing **Dr. Feuerstein** for over 20 years and could not be more satisfied with my care!

Surgery UH – Dr. Gahtan. VERY helpful and caring; taking the extra step.

University Cardiology – Dr. Szombathy is a thorough and compassionate doctor. I felt very comfortable on my first visit.

Dr. Bhatta is a wonderful dr., & person, & I love her very much.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

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- Urology – Dr. B** is the best. He is not only concerned about your health but is concerned about my well being in general. He’s the best.
Dr. Trussell did an amazing job for my surgery taking care of many of the issues I had. He is a God send.
Gennady Bratslavsky, MD very caring, knowledgeable and informative.
Dr. Byler is "down to earth". I can talk to him, and he listens.
Dr Trussell - extremely pleasant, knowledgeable and caring about all aspects of my care.
Dr. Bratslavsky is very friendly. I'm never nervous about the procedure he does. When I first saw him I cried at the results but he was very reassuring. He's compassionate.
- Vision Care – Dr Swan** and the way he took time explaining different solutions to my situation.
Dr. Swan.He was very patient and made sure I understand the process of my eye problem.
Dr. Swan was the best! He was warm, friendly and very informative concerning my situation. And he listened to my concerns about my eye.
- UHCC Neurology – Dr Dragos** always listens to our concerns and spends time talking with us.He never makes us feel that he is rushing through the appointment.
Dr. El Dokla - My husband & myself were very impressed with his exam concern, of the problem. He knew the answers to our questions and found the problem.
Dr. Ko impressed me very much. She knew what she was explaining to me. Answered all questions. VERY professional.
- Surgery Harrison Center –Dr. Hassan** was a model of the way I wished more Doctors worked. He took time to explain everything and to listen to my concerns or answer all of my questions.
Dr. Bem is an outstanding doctor/surgeon he is complete and caring about needs. I care about my life and Dr. Bem does too.
Dr. Bem is an asset to Upstate - they are fortunate to have him on their staff!
- Adult Medicine – Dr Farah.** She is amazing and fun.

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Joslin – Dr. Nadkarni is always polite and professional!

I feel I have a rapport with **Dr. Feurestein**. She is articulate about my needs and ways to meet these needs.

I continue to appreciate how **Dr. Izquierdo** takes my concerns and preferences into consideration when advises the best course of care.

Dr. Izquierdo was very good in listening to me and explaining treatment.

Dr. Feuerstein: warm, pleasant, knowledgeable and caring.

Dr. Feuerstein is very competent and treats me with compassion and respect. She listens very carefully to what I have to say and is a pleasure to deal with.

Dr. Jennifer Kelly is an excellent physician and has a wonderful, caring, kind bedside manner. She is blessed with positive energy and upstate is VERY LUCKY to have her!

University Cardiology – Dr. Carhart is amazing! I always feel well cared for and that he really listens to my concerns.

Dr. Bhatta - a great lady

Dr. Carhart is awesome. I've had him as my heart dr. since 2013; he is very friendly and always smiles in hall and says hi asking how I'm feeling you can't ask for a nicer dr.

Hepatobiliary Clinic – Dr. Jain is without a doubt a great surgeon and also a very humble, caring individual. I owe my life to this great man! God Bless You!

University Cardiology – Everyone was fantastic, especially **Dr. Marzouk**.

Dr. Riddell was very compassionate towards us and understanding of our military family. He went above and beyond to ensure us of his best during the procedure.

Wellspring Breast Care Center – Dr. Greco is very informative and a wonderful doctor.

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