

MORNING CMO REPORT

03.15.2017

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Comments
Informational

5A – Dr. Lehmann is very knowledgeable and very caring.

7A – Dr. Sullivan was excellent!! He even came in and checked on me on his time off; great doctor!

8F – Dr. Wallen put me at ease from the beginning. I am very grateful for his skill.

9G – Dr. Chin's experience and courtesy is impeccable. University is fortunate to have him.

Breast Care Center – Dr. Upadhyaya was absolutely wonderful, with impeccable bedside manner. He genuinely conveyed a very caring attitude. He was obviously exceptionally knowledgeable and answered all of my questions.

Breast Care Center - Dr. Albert is extremely sweet also and reassuring.

Breast Care Center - Dr. Upadhyaya is very knowledgeable.

University Cardiology – Dr. Carhart is one of the best doctors I have had in my 53 years of life. He took the time to read up and learn about my rare disease. He is so caring and respectful. I would cry if he leaves or retires.

University Cardiology - Dr. Kozman is a caring, thoughtful man and a talented and skilled cardiologist.

University Cardiology – Dr. Carhart is an excellent provider.

Joslin – Dr. Dhaliwal is very patient oriented and caring. She called me at home a few times to discuss test results.

Joslin – I have had nothing but great experiences with **Dr. Hopkins**. I can talk to her about anything related to my conditions, and if I find information that I think I would like to pursue related to my treatment she is always up to discussing it with me. She has a great reputation in the community and is a joy to work with. I am lucky she took me as a patient.

Joslin - Dr. Feuerstein is the best.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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Joslin - Dr. Dhaliwal. I always get top notch, patient friendly care from her. She remembers who I am, and stays on top of my medical condition. She is thorough in her explanation of my medical issues, and is knowledgeable about the prescription medication that I take, and how medicines interact.

Joslin - Dr. Izquierdo - very good, the best doctor I have seen.

UHCC Neurology – Dr. Ko is excellent – don't let her get away! She puts you at ease right away.

Medicine Subspecialties – Dr. Kato is a very good doctor.

Dental – Dr. Wanamaker took very good care of me, listened to my specific concerns and explained things to me better than my private dentist. I came for a second opinion and he did a great job at addressing my concerns and I left feeling satisfied with my care and with a better understanding of what was going on.

Vision Care – Dr. Alpert was excellent and friendly.

University Geriatricians – Dr. Berg excellent.

Upstate Urology – Dr. Shapiro and his assistant Sarah are rock star status!

Upstate Urology - Dr. Makhuli had impressed me during the visit. He was accommodating and friendly when we spoke, sensitive to my questions, thorough with his physical examinations, concerned throughout the exams to make sure he was not putting me in any discomfort or pain, and explained his diagnosis to me in a coherent manner.

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