

MORNING CMO REPORT

01.20.2016

FROM THE DESK OF:
Anthony P. Weiss, MD, Chief Medical Officer,
Associate Dean for Clinical Affairs,
Upstate University Hospital

UPSTATE
UNIVERSITY HOSPITAL

Risk of Using Alternate Languages of Medical Care

Applies to All Physicians

Languages
Informational

We see patients from many diverse backgrounds and countries of origin here at Upstate. When communicating with patients for whom English is not their preferred language, please be sure to use the interpreter services (either live interpreters or phone services). Attempting to communicate in a language that is not your native tongue can be risky and should be avoided. Even for those of us who communicate fluently in another language, we may not be fluent in the *medical terminology* of that language. Any questions about interpreters, please contact Suzanne Badman at 464-6175.

Back Door Transfers

Applies to All Physicians

Transfers
Informational

Wanted to remind you that when agreeing to accept a patient in transfer from another hospital, please be sure these calls are routed through our Transfer Center. These conversations should be on the recorded line for your medicolegal protection. In addition, the Transfer Center can help coordinate bed finding and ensure that we do not run afoul of EMTALA laws. Back door transfers place you, the hospital, and the patient at risk and should be avoided.

Antibiogram

Applies to All Physicians

Antibiogram
Informational

Would like to take a moment to ensure that everyone is aware of Upstate's antibiogram. Within the antibiogram you will find organism/susceptibility data for both the outpatient and inpatient settings. This resource is found at the bottom of the clinical resource box at Epic login or can be directly accessed at the following

http://www.upstate.edu/pathology/intra/pdf/Antibiotic_Susceptibility_Report.pdf

Recent case review highlights an opportunity to clarify that optimal antimicrobial selection varies between outpatient and inpatient populations. In the community, a patient presenting with an uncomplicated urinary tract infection may respond well to Trimeth/Sulfa, yet an inpatient would likely require a different antimicrobial selection for effective treatment. Kindly, take a moment to review our antibiogram and feel free to reach out to Infectious Disease staff for guidance in use.

ALERT-Highest priority emergency communication; warrants immediate action or attention by the recipient.

HIGH ADVISORY-High priority does not warrant immediate action but recipients should be aware.

ADVISORY-Provides very important information for a specific incident or situation that does not require immediate action.

UPDATES TO ALERTS AND ADVISORIES-Provides updated information regarding an incident or situation; unlikely to require immediate action.

INFORMATIONAL MESSAGE-Provides timely information, important for review or serves as a reminder for an action that should be taken.

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New Zolls

[Applies to All Physicians](#)

We are replacing all of the defibrillators in the hospital. Over the next two weeks, open training sessions are available for those physicians interested in receiving information on their use.

Zolls
Informational

NEW ZOLLS- FEBRUARY 1, 2016

The R-Series Zolls will replace the current Zolls



New Features:

- ETCO2 monitoring and capnography
- CPR rate and depth measurement
- Metronome to keep the beat (and rate!)
- Perfusion indicator
- Filtered “see through” ECG monitoring
- One- Step pads for “hands free” defibrillation

In-Services: (approx 15-30 min, no registration necessary)

- 1/20/16 0430-1630 CC Classroom A/B
- 1/20/16 1830-2200 CC Basement Rm 0246
- 1/21/16 0430-2200 CC Community Room
- 1/22/16 0430-1130 DT Rm 1328
- 1/25/16 0430-1200 DT Rm 1328
- 1/25/16 1330-0030 DT RM 12405A
- 1/26/16 0430-0030 DT Rm 1328
- 1/27/16 0430-0030 DT Rm 8330
- 1/28/16 0430-0030 DT Rm 11405B
- 1/29/16 0430-1130 CC Dining 1&2

Resuscitation Committee 1/19/16

Questions? Contact Ellen Anderson 464-6124 or Patti Petrangelo 464-2972

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Outstanding Physician Comments

[Applies to All Physicians](#)

Each week we receive written comments from our patients regarding the care we provide within the Hospital. Below are this week's comments from grateful patients receiving care on the units and clinics at Upstate:

Comments
Informational

Outpatient

Medicine Subspecialties – Dr. Sah was outstanding!

Dr. Sah made me feel absolutely at ease. He spent additional time clarifying options. He was kind, patient and informative. I am so grateful to him.

Dr. Perl takes his time and shows great care and thoroughness in his examination. He is extremely knowledgeable.

UHCC Neurology - Dr. Duleep is wonderful!

Dr. Duleep is the greatest! Warm passionate demeanor; listens to me; takes time with me; she goes the extra mile!

Joslin– Dr. Hopkins is knowledgeable and caring.

Surgery – Harrison Center – Dr. Dolinak has a wonderful bedside manner and is an excellent doctor.

University Geriatricians – Dr. Berg was on time and went over concerns with me and my family.

University Center for Vision Care – Dr. Swan is doing a good job about keeping me informed.

Transplant Center – Dr. Leggat was very caring and compassionate. He answered all of our questions and seemed willing to spend as much time as we needed.

Emergency Department @ Community – Dr. Kirsh was excellent!

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