

## University Hospital Peer Review

### Case Identification and Department Review

Cases may be identified through many mechanisms and referred to the Quality Department

- Patient Complaints, Quality Committees, Legal Action, Occurrence Reports, Department of Health, etc.

The Quality Dept/Risk Management will request Clinical Departmental Review

- Each Clinical Department has a Quality officer and Peer Review process to evaluate the case
- The process will involve discussion with the provider

## UH CQI Committee

The Peer Review Committee for UH - multidisciplinary

### Reviews cases

- standard of care is questioned after department review
- possibly preventable mortalities
- NY State DOH reportable events involving clinicians
- multi service incidents where quality of care requires review
- legal cases where standard of care is questioned after departmental review
- providers including physicians and midlevel providers

## UH CQI Committee

Determinations:

Preventable/Non preventable event/mortality

Standard of Care (SOC) met/not met

- Attributable to systems issues
- Attributable to clinician/provider

Chair will notify Department Chair or Assoc. Director of Advanced Practice Clinicians of SOC issues regarding clinicians and request review of findings with individual clinician/provider

Medical Staff made aware of SOC deviations concerning individual clinicians