

THIS PATIENT BELONGS TO:
United HealthCare
 Care Plan (HMO) PPO/POS
Contact: Sandra Serafini, Network Account Manager
(315) 433-5838

Patient Name: _____ # Visit _____ out of _____
Effective Date of Referral: _____ Expiration Date: _____ Auth # _____
Referral Approved For: _____

Referrals: No referrals required of In-Network services
PCP to Specialist: Not need for an in-network Provider, out of network call **(800)339-5380**
Specialist for diagnostic testing/treatment: Most do *not* require prior approval. Specialist calls (800) 339-5380 to authorize additional testing or treatment *if* prior approval required.
Radiology: Referrals only for out of network MRIs and CTs
Specialist to Specialist: Specialist may refer to specialists directly.
Self Referrals: Patients may self refer to in network providers for visits
Emergency Services: Based on medical necessity, prudent layperson. Notification not required

LABS: University Hospital, UPL, LabCorp, Smith Kline, Centrex

RADIOLOGY: University Hospital, University Radiologists

PHARMACY: Eckerds, WalMart, Rx-Place, Wegmans, most National Chains or call Merk Medco for network pharmacies listing: (800) 339-5380

HOME CARE/HOSPICE: Authorization required, call **(800) 339-5380**

MENTAL HEALTH: Call United Behavioral Health **1-800-562-2532, option 2:** PCP calls for authorization unless due to an emergency- **Hospital does not participate at this time.**

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PRIOR APPROVALS: For OP services only if out of network Out of Network services: use Care Coordination fax form. Call (800) 638-3323, x 5885

These services must be prior approved (include but not limited to):

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|-----------------------------------|---------------------------------------|
| • IP Admission | Home Care |
| • Accidental Dental Services | Mental Health |
| • Blepharoplasty (upper lid) | ESRD services |
| • Breast reconstruction/reduction | PT/OT/Speech, member must obtain |
| • Vein Stripping, ligation | Chiropractic Care, member must obtain |