5 years ago something extraordinary happened in Central New York.

In 2009, Syracuse ended its position of being the largest city in the U.S. without a dedicated children’s hospital with the opening of the Upstate Golisano Children’s Hospital. It was a milestone that had been advocated for by caregivers and community leaders for decades. Support for the children’s hospital ran deep, and thousands of people — from school children who collected pennies to our naming benefactor — felt a personal, committed desire to help build this magnificent facility. Today, the 71-bed hospital, which crowns the 11th and 12th floors of the East Tower, has helped to care for thousands of children, within its walls and beyond. It has fulfilled its early promise and continues to grow its services and expertise to care for the region.
Wow! It has been five years already!

It is hard to believe that a mere decade ago Syracuse was one of the largest cities in the country without a children's hospital. Sure, it had been talked about for a long time, but nothing ever seemed to happen. A degree of cynicism seemed to take hold, and many just put that dream on long-term hold.

How much has changed!

As we went into the community to enlist support for the Upstate Golisano Children's Hospital, we promised that we were not just trying to put up a building. We promised the community that GCH would be a world-class facility of which the region could be proud. Beyond bricks and mortar, however, we promised that GCH would become an integral part of the fabric of our community, reaching out and giving back.

This is a 'report card' on how we are doing.

Of course, the hospital is filled every day with children from our region with the usual variety of childhood illnesses and injuries. We are never satisfied, however, providing ‘routine’ care. As you will see in this report, the GCH is a part of a number of national collaboratives, comparing our outcomes and processes to those of the country’s top children's hospitals. As partners with these elite institutions, we work closely together to share best practices.

Much of what we do, of course, is far from ‘routine.’ We now have the staff, equipment, and facilities to deal expertly with some of the most devastating and complicated injuries and illnesses affecting children. From our nationally-recognized Cystic Fibrosis Center, to our fully accredited Level 1 Pediatric Trauma Center, to our novel surgical approaches to children’s brain tumors, this fact emerges: We bring leading-edge children’s care to Central New York every day.
As it is always better to prevent problems than to treat them, GCH has been a community leader through its sponsorship of “Safe Kids” which promotes community awareness to prevent childhood injuries. Many childhood problems are rooted in poverty, and education is key to breaking the cycle of poverty. GCH has rolled out a number of literacy programs for our at risk children, hoping to play a small role in addressing a national crisis.

Throughout the past five years, we have kept our focus on our promises to the community. You got us started, and have helped to sustain us. Thank you for your help, and we look forward to many more years together.

Thomas Welch, MD
As part of the region's only medical university, this setting is reflected in the mission of Upstate Golisano Children's Hospital: to be known as the location for child health care, health policy, pediatric education and pediatric research in Central and Upstate New York. This mission benefits children and their families as well as inspires and instructs those who care for them. This deep connection to the needs of our region results in care that doesn't stop with treatment of our cherished children but supports activities that advance the health of entire communities across the state.

As a public institution built with the commitment to serving the state, our services have touched nearly every county since the Upstate Golisano Children's Hospital opened its doors in 2009. In addition to the 20,000 children served from New York, more than 200 patients also have sought care from other states as well as from other countries. Our 17-county main service area creates 96% of the discharges, underscoring the role of the hospital as a regional resource. Since the children's hospital opened, the number of children served here from these Central New York counties increased by 50%.
The impact of the Golisano Children’s Hospital extends beyond its walls to encompass a range of outpatient clinical services. For children diagnosed with chronic conditions, they can rely on the care from these clinics to support them into adulthood.

Prime examples are the Robert C. Schwartz Cystic Fibrosis (CF) Care Center and the Joslin Diabetes Center which offer exceptional care for children and families managing these diseases. The fact that the care extends into adulthood is a testament to the expertise, knowledge and advancements provided to patients. These nationally-known programs provide excellent care from many aspects: outpatient, inpatient, transition of care to the adult services and research aimed at improving health and longevity for patients.

Looking in depth at the scope of these two clinical areas shows intensity and focus, and also reflects the unique quality of the region’s only medical university. The mission to improve health by providing patient care, education and research is fully advanced and supported here.

The overarching goal of programs offered via the Upstate Golisano Children’s Hospital is to provide for patients the network of services and care to restore them — and keep them — at optimum health.

The numbers of patients treated, and the number of hometowns represented, continues to grow across our 17-county service area.
Cystic Fibrosis Center

Cystic fibrosis causes the body to produce thick secretions that damage the respiratory, gastrointestinal and reproductive systems. The damage caused to the lungs is so severe that the disease is life-shortening. However, because of many new therapies developed during the past 50 years, the average life expectancy for patients has increased from under 10 years to 37 years today.

Upstate offers one of the 115 centers in the U.S. accredited by the national Cystic Fibrosis Foundation. Here, patients are offered comprehensive care, starting from when they are first diagnosed. Newborn screening means that the majority of our pediatric patients were diagnosed before they were two months old.

The care is intensive and requires a team that closely unites the caregivers and the family. This team is backed up by state-of-the-art therapies and medications, including the newest pills that help treat CF at the cellular level.

The CF Center is strengthened by its multidisciplinary nature when treating patients. This encompasses three physicians, two nurse practitioners, four nurses, three respiratory therapists, four research associates, and a dietician, social worker, genetic counselor, and child life specialist. Clinic members work closely with many departments and also teach medical students, pediatric residents, nurses, respiratory therapists, and community physicians about CF.

Since the opening of the Golisano Children’s Hospital the CF Center has participated in 37 research studies to help advance knowledge on how to best treat CF. More than 100 patients here have volunteered to participate in CF studies, some more than once says Ran Anbar, MD, medical director of the Pediatric Pulmonary & Cystic Fibrosis Center. These activities by center faculty and staff have resulted in 17 published results in the medical literature and presentations at 15 national and international scientific meetings. Faculty and staff also have written and published 22 articles, chapters, and books relating to CF.

Uniting Caregiving with Understanding

Practitioner – Mary Foster

“As a pediatric nurse practitioner caring for patients with lung diseases and sleep problems, I make sure I explain everything first. I let the babies and children touch my equipment before I use it. When I am gathering family history, I try to explain my reasoning for asking certain questions that might otherwise seem intimidating. Giving the families the proper tools they need to help them treat their child at home makes the family members feel less helpless, and more in control. Education is the key to providing the best quality patient care.”
**SISTERS TRIUMPH**

Teen sisters, Bethany and Emily Brown, were first diagnosed with cystic fibrosis in 2004 when they were three and four years old. In the 10 years following, the family travels every three months to see Dr. Zafer Soultan and the staff at the CF Clinic.

Since then, the girls’ lung functions have improved over 20 percent and, due to good management of their CF, neither has been hospitalized for the condition since being diagnosed.

“We love Dr. Soultan and his staff,” says their mother. “We owe a debt of gratitude that our children are in the best possible health.”

Together, the sisters manage a combined total of 90 pills, treatments and procedures, including chest percussions for 30 minutes each morning and evening. Their mother says, “The girls understand the importance of taking their meds. Their nurses, Lori Grabowski and Alissa Rinn, who work with Dr. Soultan are wonderful, very attentive, caring, compassionate and return phone calls so quickly.”

The girls haven’t let CF impede their dreams. On her softball team, Bethany had the highest batting average (25 out of 28) and stole the most bases (67) and also went to Australia for three weeks this summer as a student ambassador. Emily broke a school record in running track at Downsville Central school.

**HOPE RESTORED**

All hope was lost when we were told he only had three years to live,” recounts Anna Wenger, mother of Stanley Wenger, who was diagnosed with CF as an infant. Having been told their son would not survive at their previous hospital, the Wenger family lost trust in healthcare. They tried herbal remedies, and when those failed to improve Stanley’s health the family looked online and found Upstate Golisano Children’s Hospital.

Anna says their hope and trust have been restored. Now twelve years old and in seventh grade, Stanley enjoys the life of a typical kid. “He is physically active, rides his bike and despite low lung function due to his CF is doing great in school.”

She adds, “We could not hope for a better physician than Dr. Ran Anbar. He is very open to talk to.” Stanley says Upstate is as welcoming as a second home to him.
The Joslin Diabetes Center is a New York State Center of Excellence and treats patients of all ages. It is an affiliate of the Joslin Diabetes Center in Boston (also an affiliate of Harvard Medical School) and provides care to the largest number of patients with diabetes of any center in Central New York.

Type 1 diabetes affects 5% of the population with diabetes, and the vast majority are diagnosed in childhood. A person with diabetes does not produce insulin needed to convert sugar, starches and other food into energy. Although it is a lifelong condition, therapy and treatments allow children to manage their condition.

The pediatric diabetes program takes care of more than 1,000 patients under the age of 21. As the primary referral resource, new patients are seen within 24 hours. Depending on the severity of the illness, the child with diabetes may be admitted to Upstate Golisano Children’s Hospital or seen as an outpatient.

Upstate’s program is anchored by teamwork and uses a multi-disciplinary team of pediatric endocrinologists and nurse practitioners, registered dietitians, certified diabetes nurse educators, insulin pump educators, counselors and podiatrists to provide comprehensive care to children and teens.

Education is key and the initial focus is on what the team terms “survival skills” — the child and family learn about nutrition, insulin administration, recognition and treatment of hypoglycemia and hyperglycemia, and how to manage sick days. Their diabetes self-management education program received recognition by the American Diabetes Association for having met its high national quality standards.

Upstate has a strong research presence related to diabetes, and is noted nationally for its advancements. Clinical research trials, related to the prevention and management of diabetes, are also available to patients.

Outreach, education and advocacy are important components of Joslin’s mission, especially for their pediatric patients. The health care team connects with school nurses to reinforce the teaching and support offer by Joslin to students and their families. Diabetes isn’t always clear cut, and school nurses are able to help families understand the art as well as the science of diabetes management.
Taking Charge

Frankie Palladino was diagnosed with diabetes at age six in 2010. “I was shocked when I heard the news,” recalls his mom, Patty Palladino. The family quickly learned how to help Frankie at the Joslin Diabetes Center, which sees growing numbers of pediatric diabetes patients each year. “There is no place like Joslin,” adds Patty. “They teach and encourage you all the time. They are like friends to us and never rush their patients. We always feel a home when we come here.”

Despite the diagnosis, Frankie has taken charge of his disease. He has an ambition to play basketball just as well as his NBA heroes when he grows up. He also swims and plays lacrosse, all while managing his diabetes. Frankie is able to monitor his glucose levels, is careful about his carbohydrate intake and knows to stop physical activities when they begin to fluctuate.

Uniting Caregiving with Understanding

Roberto Izquierdo, MD
Medical Director, Pediatric Diabetes Program

I aim to instill confidence in patients by reassuring them that being diagnosed with diabetes is not the end of the world. There are so many famous and prominent people living with diabetes. At Joslin, the education for young patients includes an emphasis for patients to know their bodies and be able to recognize and monitor any abnormal occurrences. In this internet age where vast amounts of information can be found online, we also teach discernment in what to believe. The skills we impart now to the pediatric patients will serve them into adulthood.

Sheri Albro, NP

As a nurse practitioner, this is my first time working in a specialty practice and I’ve found Joslin Pediatrics employs an amazing group of health care providers who embrace the opportunity to help families. We attend weekly conferences to enhance our knowledge so we can provide the most current treatment options to patients and their families. And, even more important I think, is that we truly care and want to help our patients. I tell patients that they don’t have to be perfect, instead treat every day as a new opportunity to try their best. I love working at Joslin and feel truly honored to work with such wonderful patients, families and colleagues.
Safety Leadership

Since its founding, Upstate Golisano Children’s Hospital has committed itself to providing a safe environment for the care of children. These initiatives are internally developed as well as part of national-level collaboration. All reflect evidence-based best practices.

National programs

SOLUTIONS FOR PATIENT SAFETY

GCH is one of more than 80 children’s hospitals who have formed an acclaimed national network with the shared vision that “no child will ever experience serious harm while we are trying to heal them.” The Children’s Hospitals’ Solutions for Patient Safety provides a place for hospitals to put aside competition to share safety successes and failures to most quickly achieve that goal. The steps for participation include: reporting outcome and process data; achieving process data reliability; reducing the rate of harm and sustaining near or zero harm. The group sets the bar high for national participants in the network and provides tools and support.

CENTRAL LINE COLLABORATIVE: A NATIONAL QUALITY INITIATIVE

Since 2009, Upstate’s pediatric intensive care (PICU) and inpatient hematology-oncology units have participated in the Central Line-Associated Blood Stream Infections Collaborative, a national effort of the Children’s Hospital Association. The goal is to analyze any failures of the system, not the individual. The effort has supported culture change in units, including standardizing processes; staff education; bundled lab studies to reduce reentry to the central line; reducing the number of patients who have central lines and the number of days the line stays in place. Benefits are more efficient care and most importantly the reduction of infections that could lead to potential loss of life.

Successful programs developed within GCH include:

PEWS

PEWS stands for Patient Early Warning System and uses color-coded alerts to make staff and family aware of patients’ severity levels. Severity of illness is scored on several factors, including behavior, cardiovascular and respiratory status to recognize clinical instability. The program was implemented in 2008 and became hospital policy in 2009, and includes patients who are admitted through our Pediatric Emergency Room and who are in rehab. It has been successful in its goal to recognize and intervene on behalf of patients who are at risk of deterioration, before that becomes obvious, thus preventing cardiac arrest and unplanned intensive care admissions.

SBARR CHECKLIST

SBARR stands for “Situation, Background, Assessment, Recommendations and Repeat Back” and facilitates the continuity of patient’s care and improves communication among health care team members, patients and their families. The checklist is used in transferring pediatric patients from emergency room, operating room, and other areas of the hospital.

PATIENT SAFETY WALK ROUNDS

This monthly event in each unit includes physicians, patient safety officer, nurse manager or other administrator, RN staff, pharmacy, support staff to review safety events and potential safety issues. Team members interview patients and families and the visits have direct impact. Some results include addressing special needs of patients who have behavioral issues and allowing patients full access to the children’s hospital without needing doctor’s orders.

RAPID RESPONSE TEAM

The RRT was established in 2007 to bring critical care expertise to a child’s bedside at the first sign of deteriorating condition such as respiratory distress, changes in breathing, heart rate, blood pressure, perfusion, consciousness or parent concern. The RRT includes Pediatric Intensive Care Unit RN and resident and notifies the attending physician in the Pediatric Intensive Care Unit to assess the need for a higher level of care.
Unintentional Injury Pyramid
Central New York State*
Children 19 and Younger, 2010-2013

41 Deaths
790 Hospitalizations
38,668 Emergency Department Visits
Many more known injuries

*St. Lawrence, Jefferson, Lewis, Oswego, Oneida, Madison, Herkimer, Cayuga, Tomkins, Cortland, Chenango, Tioga and Broome counties

Source: NYSDOH, Bureau of Occupational Health and Injury Prevention
Vital Statistics Death File February 2014

41 Deaths
790 Hospitalizations
38,668 Emergency Department Visits
Many more known injuries

We also have strong partnerships within the community to improve the wellbeing of children. The Safe Kids Upstate New York coalition is locally supported by Upstate Golisano Children’s Hospital and has member support from agencies across Onondaga, Madison, Cortland and Oswego counties. It is part of Safe Kids Worldwide, a global network of 600 local coalitions dedicated to preventing accidental injury.

Members include over 30 local health and safety experts, educators, corporations, foundations, governments and volunteers coming together to educate and protect families.

GLOBALLY
Every 30 seconds, a child dies from preventable injury.

NATIONALLY
Preventable injury is the #1 cause of death for children in the US. Every year, 9,000 families lose a child because of preventable injury.

REGIONALLY
The charts at left show the impact of unintentional injury in Central New York.
A Partnership
To Keep Kids Safe

Skinned and scraped elbows are the telltale signs of a curious child who is exploring the world, pushing limits and seeking adventure. Safe Kids focuses on preventing serious injury to ensure that bumps and bruises don’t turn into disabling injuries and deaths.

Safe Kids is dedicated to protecting kids from unintentional injuries, the number one cause of death in children in the United States. It is estimated that as many as 90% of accidental injuries can be prevented, yet almost 1 million children die of injuries each year worldwide.

Safe Kids Upstate New York (SKUNY) Coalition is committed to preventing unintentional injury and death of children by keeping kids SAFE:

- Serving as a resource for childhood injury prevention
- Advocating for enforcement and improvement of child safety laws and recommendations
- Focusing on community partnerships
- Engaging our community through outreach and education to keep kids safe

Safe Kids Upstate NY is part of the movement that has worked to reduce the rate of unintentional injuries in children in the U.S. by 55% during the last twenty-five years.
BUCKLE UP
Car crashes are a leading cause of death in children in the US. Of those who died, 33% were not buckled up; overall, 73% of car seats are installed improperly. Safe Kids sponsors four car seat safety checks per year. Safe Kids Upstate New York (SKUNY) is one of eight coalitions (from 600+ nationwide) to be asked to participate in the Safe Kids Worldwide Buckle Up Pilot Program.

WALK THIS WAY
While the child/pedestrian death rate is down 53% and the child/pedestrian injury rate is down 44% since 1995, 61 children are hit by cars every day in the United States. SKUNY hosts events to prevent pedestrian-related injury to children. Highlights include:
• 2013 Grant recipient to teach safe behavior to motorists and child pedestrians.
• Partnered with McKinley Brighton Elementary School and FedEx to host assembly and neighborhood walk and shared Halloween safety initiatives at Syracuse City Schools.

BIKE SAFETY
SKUNY Bicycle Safety outreach efforts include free helmet giveaways at community events.

SPORTS SAFETY
Nationally, 1.24 million kids were seen in emergency rooms for sports injuries in 2013; that's 1 every 25 seconds.

With a grant from Safe Kids Worldwide, SKUNY hosted public awareness events in 2013, including a two-hour mandatory training for 100 local Pop Warner football and cheerleading coaches covering acute and overuse injuries, dehydration and concussion prevention, recognition and treatment.

SLEEP SAFETY
Since launching in 2013, Safe Kids has distributed 2,400 Halo Sleep Sacks to area hospitals, pediatrician offices and human services offices in alongside “Back to Sleep” education. This initiative was created to decrease SUID (Sudden Unintended Infant Death) in Onondaga, Onedia, Madison and Cayuga counties.

TV AND HOME SAFETY
Nationally, there has been a 31% increase in the TV tip-over-related injuries in the last 10 years. TV tip-over injuries send a child to the ER every 45 minutes, on average, and every three weeks a child dies from a television tip-over.

In December 2012, SKUNY launched a campaign to prevent death and injury to children from television and furniture tip-overs. In 2013, SKUNY distributed 120 television straps and provided tip sheets to area organizations.

“Sudden Infant and Child Death Resource Center was thrilled to partner with Safe Kids Upstate NY Coalition and Upstate Golisano Children’s Hospital as well as other community partners to launch a Safe Sleep Campaign in 2013. Through the distribution of safe sleep recommendations and sleep sack gifts to over 2,200 caregivers in our community, this campaign provided participants with education and resources adhering to the newest safe sleep recommendations. It is this kind of collaborative, caring action that makes an invaluable and lasting difference in the lives of families in Central New York. A lifetime of thanks to Safe Kids and Upstate Golisano Children’s Hospital for spending time, energy and resources to keep kids safe and by making the promotion of infant safe sleep a priority!”

Clemencia Molina, MA
Regional Coordinator-Central New York
Sudden Infant and Child Death Resource Center
REACH CNY, Inc.
Five years of care
for our patients and community

Public gets first peek at Upstate Golisano Children’s Hospital
Widespread public interest in the Upstate Golisano Children’s Hospital — especially from the nearly 8,000 children’s hospital campaign donors, 1,000 employee donors, and nearly 400 major donors — four days of events and tours allowed community participation in this historic event.

Ceremony dedicates Upstate Golisano Children’s Hospital to community
A new era in pediatric medicine began with the opening of the Upstate Golisano Children’s Hospital in September 2009. The two-story, 71-bed children’s hospital crowned the top of University Hospital’s new $150 million East Tower addition. The hospital is named for Rochester-area businessman B. Thomas Golisano, who donated $6 million to the campaign.

Celebrating the first year with growth
Pediatric admissions at Upstate rose 39 percent in the first year of operation of the Upstate Golisano Children’s Hospital. In addition, the hospital cared for children from 43 of New York’s 62 counties. The children’s hospital helped with the recruitment of numerous pediatric specialists, who joined the medical staff in the past year.
Taking the role as lead partner to coordinate regional Safe Kids coalition
Upstate Golisano Children’s Hospital was tapped to serve as the lead agency of the regional chapter of Safe Kids International under the name of Safe Kids Upstate New York Coalition. Safe Kids is a coalition of public and private organizations working together to prevent injuries to children through education and awareness programs.

Area’s longest-serving pediatrician hangs up stethoscope
After treating generations of youngsters for more than 65 years, and training countless medical students in pediatric medicine, 92-year-old Frederick Roberts, MD, retired amidst many admirers who were proud of his dedication. Roberts had been a voluntary faculty member at Upstate since 1965.

First-of-its-kind therapeutic oasis provided for patients
The multi-sensory room helps to provide non-medicated pain control, stress relief, stimulation and relaxation, depending on the patient’s needs. Upstate Golisano is the first children’s hospital in the country that has this special type of space.
Five years of growth for our patients and community

FEBRUARY 2012

National recognition for devotion to children’s health
Upstate Golisano Children’s Hospital was accepted by The National Association of Children’s Hospitals and Related Institutions (NACHRI) as a full-voting institutional member. NACHRI’s 221 members and supporters serve as a collective voice for health systems devoted to the well being of America’s 88 million children and their families. NACHRI’s mission is to keep children’s health as a national priority.

MARCH 2012

Upstate Golisano expands to offer After Hours Care
The area’s first pediatric urgent-care center opened at Upstate University Hospital’s Community Campus on Broad Road in Syracuse. Upstate Golisano After Hours Care is dedicated to caring for children, from newborns to those 21 years of age, who have injuries or illnesses that do not require a visit to the emergency room.

JULY 2012

Upstate celebrates 20 years of partnership to benefit community
Upstate Golisano Children’s Hospital and Onondaga County Department of Social Services celebrated the 20th anniversary of its ENHANCE Services for Children in Foster Care, the comprehensive, multidisciplinary program that provides pediatric and mental health services to all children in foster care in Onondaga County.
First professor of child health policy at Upstate named

Nienke Dosa, MD, MPH, was named as the inaugural Upstate Foundation Professor of Child Health Policy at Upstate Medical University/Upstate Golisano Children’s Hospital and was named a senior fellow at the Burton Blatt Institute at Syracuse University. In her new position, Dosa furthered her research in the organization of health care services to children and young adults with developmental disabilities as well as developed inclusive fitness programs.

First to treat rare brain tumor using laser ablation technology

Physicians at Upstate Golisano Children’s Hospital were the first in the world to use minimally invasive MRI-guided laser technology in a multi-stage approach to treat a rare, sometimes life-threatening genetic disease called tuberous sclerosis, which causes non-cancerous tumors, to grow in the brain leading to a host of symptoms.

First in New York State to earn verification for Level 1 trauma center from national panel

Upstate University Hospital and Upstate Golisano Children’s Hospital were the first in the state to receive national verification as a Level 1 trauma center by a special committee of the American College of Surgeons (ACS) in recognition of the optimal trauma care the center provides patients.
University Pediatric and Adolescent Center earns recognition for patient-centered care

Upstate Golisano Children’s Hospital Pediatric and Adolescent Center (UPAC) was designated as a Level 3 Patient-Centered Medical Home by the National Committee for Quality Assurance. The national designation reflects UPAC’s use of evidence-based, patient-centered processes that focus on highly coordinated care and long-term participative relationships. UPAC, located in downtown Syracuse, sees about 20,000 patient visits annually.

Upstate Cancer Center welcomes pediatric patients

The hospital’s Water’s Center for Children’s Cancer and Blood Disorders — the region’s sole provider of care to infants, children, adolescents and young adults affected by cancer and blood disorders—is now located at the Upstate Cancer Center, with new space especially designed for pediatric patients of all ages. The new 90,000 square foot facility features 27 infusion stations, four linear accelerator vaults for radiation therapy, a high-tech intraoperative suite, and a four-season rooftop healing garden.

Five years of strength for our patients and community
Inpatient and Outpatient Activity

The number of beds increased from 56 in 2008-9 to the current 71 when the children’s hospital opened in 2009. Well over half of the admissions come through the Upstate’s pediatric emergency department. The hospital also gained verification as the state’s first pediatric trauma center. Nationally, among children’s hospitals of comparable size, Upstate is one of the top for the number of surgeries performed and number of patients seen at its pediatric emergency room.

**UPSTATE GOLISANO CHILDREN’S HOSPITAL PATIENT DISCHARGES**

Children are also seen in a wide range of outpatient settings, including for specialty care offered nowhere else in the region.

**OUTPATIENT VISITS**

**OUTPATIENT SURGERIES**
By the Numbers

In addition to the 20,000 children served since the Upstate Golisano Children's Hospital opened its doors five years ago, the hospital also provides a vital service and touches lives through its education mission. As a teaching hospital, GCH provides a place to observe exemplary care and a professional resource for thousands of area healthcare practitioners, medical residents, fellows, as well as Upstate students from the Colleges of Medicine, Nursing and Health Professions.

92 Faculty physicians in Upstate's Department of Pediatrics and other subspecialty areas who care for children in the Upstate Golisano Children's Hospital and clinics.

162 Inpatient staff:
- 40 Peds Surgery
- 21 Peds Hem/Onc
- 45 General Peds & Adolescent Unit
- 36 PICU
- 11 Child Life
- 9 Other

115 Outpatient staff:
- 10 GI Clinic
- 4 Center for Development, Behavior & Genetics
- 9 Peds Surgery Clinic
- 10 Upstate Pediatrics (Baldwinsville)
- 2 Upstate CARE (McMahon Ryan)
- 26 University Pediatric and Adolescent Center
- 10 Margaret L. Williams Developmental Evaluation Center
- 12 Pediatric Hem/Onc (outpatient)
- 2 Pediatric Nephrology & Rheumatology
- 2 Pediatric Urology
- 10 Ped Infectious Disease/Pulmonary/CF Center
- 18 Business services

About the Upstate Golisano Children's Hospital:
- 143 Feet from ground level to the roof of the GCH “Treehouse”
- 43 Coordinated colors of paint, including 15 precise shades of blue
- 285 Square feet in each private room
- 71 Beds in the GCH Treehouse
- 23 Beds in the Pediatric Surgery wing
- 12 Beds in the Pediatric Hematology/Oncology wing
- 21 Beds in the General Pediatrics wing (including 11-bed Adolescent Unit)
- 15 Beds in the Pediatric Intensive Care Unit
- 1 Multisensory room
- 1 Performance center
- 1 Solarium
- 1 Family Resource Center
- 1 Interfaith Chapel
- 1 State-certified pediatric trauma center—the first in NY
- 1 Accredited pediatric residency program
- 54 Counties served by the Upstate Poison Control Centers
- 2,388 Volunteer hours from Jan–Sept. 2014
- $8.8 Million dollars raised via the Upstate Foundation to benefit Golisano Children's Hospital