The Upstate Golisano Children’s Hospital has a patient satisfaction rate of 93 percent among inpatients and outpatients, with 96 percent of patients rating their care at nine or 10 on a 10-point scale. The hospital within a hospital occupies the top two floors of a “treehouse” addition to Upstate University Hospital which opened in 2009.

Golisano is state-certified as a pediatric trauma center and has one of only two poison control centers in the state. The children’s hospital has 71 beds — 23 in surgery, 12 in hematology/oncology, 21 in general pediatrics (including 11 for adolescents) and 15 in intensive care.

Fifty-eight percent of patients are admitted to Golisano through Upstate’s pediatric emergency room. For the fiscal year from July 2011 to June 2012, 4,303 pediatric patients were discharged from Golisano, 2,636 had inpatient surgery and 3,187 had outpatient surgery.

The Upstate Golisano After Hours Care center opened in February 2012 on the Community campus, providing care from 4 to 11 p.m. weeknights and noon to 11 p.m. weekends. In the first six months of operation, 2,893 children were treated, with 4 percent being transferred to Upstate’s pediatric emergency room downtown and/or admitted to the Golisano Children’s Hospital.

Golisano is staffed by 80 attending physicians, including 10 pediatric specialists hired this year: three hospitalists and one each in anesthesiology, general surgery, neurology, hematology/oncology, nephrology, pulmonology and radiology. Golisano doctors work with 39 residents and two fellows.

Ninety-one percent of Golisano patients come from the counties of Broome, Cayuga, Cortland, Herkimer, Jefferson, Madison, Oneida, Onondaga, Oswego and St. Lawrence.

Among Golisano patients, 51 percent are age 5 or younger and 22 percent are younger than 1 year. The top diagnoses include appendicitis, asthma, bronchiolitis, cancer, cellulitis, diabetes, pneumonia, respiratory syncytial virus and seizure/epilepsy.