

Knowing changes everything.[™]



CLINICAL UPDATE

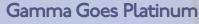
September 2009

Heartbeat of the Children's Hospital

The world-class Upstate Golisano Children's Hospital is the perfect platform for showcasing the world-class expertise of its pediatric faculty and staff. Page A2

Downsizing

Pediatric Fellow Nicholas Bennett MB Chir, famous for his kid-friendly communication skills, shares his top strategies for conversing with young patients. Page A4



Now available at Upstate, the new Gamma Knife Perfexion™ offers increased speed and accuracy, plus significantly expanded reach. Page A6





MEDICAL UNIVERSIT

MD Direct: 800-544-1605 University Hospital's Physician-To-Physician Service

AI



The Heartbeat of the Children's Hospital



pening the Upstate Golisano Children's Hospital is a major milestone for our region. But world-class pediatric care ultimately depends on world-class pediatric experts. Thanks to Upstate Medical University and University Hospital, many of these experts have been with us for decades. Others have arrived more recently in Central New York, attracted by the promise of the new children's hospital. Their dedication and expertise place the Upstate Golisano Children's Hospital in a league with our nation's premiere providers of pediatric care.



Programs & Services

- Adolescent Medicine Program Pediatric Designated AIDs Center Pediatric Anesthesia Services Juvenile Rheumatoid Arthritis Clinic Margaret L. Williams Developmental Evaluation Center Clark Burn Treatment Center Waters Center for Children's **Cancer and Blood Disorders Cardiac Surgery** Cardiology Center for Behavior, **Development and Genetics**
- Child Abuse Referral and
- Evaluation (CARE) Child Life Program Center for Cleft and
- **Craniofacial Abnormalities Communication Disorder Unit**

Schwartz Cystic Fibrosis Center Diabetes and Endocrinology Joslin Diabetes Center Ear, Nose and Throat Pediatric Emergency Department Foster Care Services (ENHANCE) Gastroenterology and Nutrition **General Pediatrics Genetic Services** Immunology and Infectious Disease Center Pediatric Intensive Care Unit Pediatric Intermediate Care Unit Kids Now Off Therapy Clinic (KNOT) Lead Poisoning Resource Center Nephrology Neurology and Neurosurgery

Children's Center for Nutrition and Exercise **Ophthalmology Services Orthopedic Services** Parent Advisory Council Pediatric and Adolescent Center Upstate New York Poison Center **Psychiatric Services Pulmonary Center** Physical Medicine and Rehabilitation Social Services Spina Bifida Clinic Center for Children's Surgery Telemedicine Transport Program **Upstate Pediatrics**

Knowing changes everything.[™]



Talking with pediatric patients takes planning. An Upstate expert shares his strategies.



Children are not just small adults. They have different fears, different levels of understanding and different expectations.



Parents are not just adults.

They often have deep concerns that must be addressed. Try saying, "I can see from your face that you're worried. What's on your mind?"

Get down on the child's level.

Imagine you're stuck in a room with a 12-foot Yeti. That's how you look to a small child.

> By Nicholas Bennett MB Chir, pediatric fellow at the Upstate Golisano Children's Hospital.

MD Direct: 800-544-1605 University Hospital's Physician-To-Physician Service





Pay attention to the child. Smile. Engage the older child first. Remember that teenagers expect to be treated like adults.



Don't do a typical exam. Play is often a good substitute! For babies, a parent's lap is more comfortable than an exam table.



Use open-ended questions. "Tell me about the pain" gleans more information than "Does it burn?"... especially with kids.



Don't ask a child for permission to do a necessary exam. "I need to look in your ears, which one do you want me to do first?" empowers the child by offering a choice. "Can I look in your ears?" could lead to disaster.



Let 'em talk. Doctors interrupt on average within 15 seconds. Can anyone get a history in 15 seconds?



Find out why they're in your office. According to patients, doctors get the 'presenting complaint' wrong 50 percent of the time.

Chunk and Check

shows you're listening and confirms accuracy. "So you've had headaches and nausea for a week. Anything else going on?"



Don't touch that knob. Don't wait until your hand is on the door handle to ask, "Are there any other questions?"

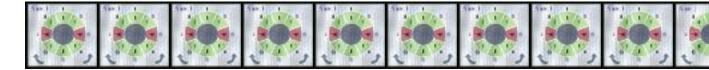


Watch the patient's body language. Control yours. Read a book on interpreting human behavior. It's enlightening!



Time the sex and drugs talk.

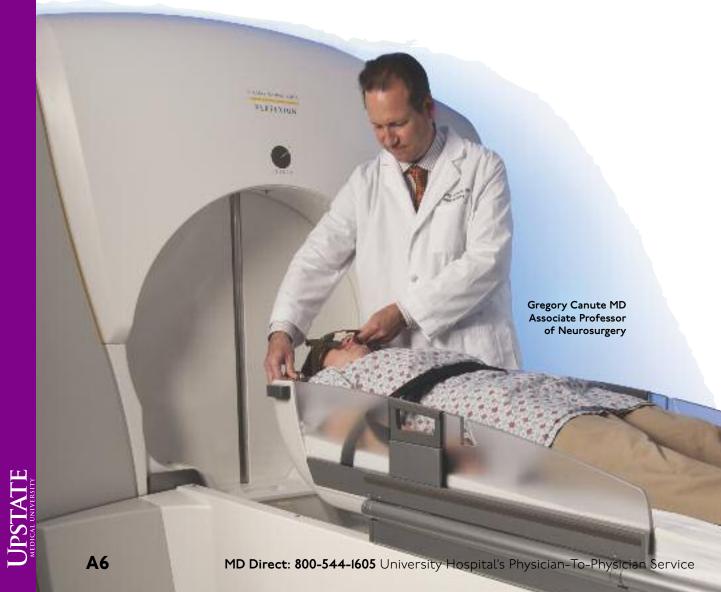
Approach issues of sex, drugs, alcohol and other risky behaviors with adolescents after the physical exam, when they are comfortably back in street clothes. (Exams are intimidating.) There's no reason why all the patient history has to come before the physical.



Ground-Up Redesign for UPSTATE GAMMA KNIFE Radiosurgery's Gold Standard Goes Platinum

he Gamma Knife[®] PerfexionTM – the latest generation of the tool that revolutionized radiosurgery – is now available in Central New York, only at the Upstate Gamma Knife Center.

"The new Perfexion has the accuracy of our previous Gamma Knife with increased speed and efficiency. We can now treat multiple targets much faster and with unprecedented conformality," reports Gregory Canute MD, associate professor of neurosurgey at Upstate Medical University.





UNIVERSITY HOSPITAL

"We can now target brain tumors and vascular malformations in the cervical spine as well as the brain," he reports. "The Gamma Knife Perfexion offers unlimited cranial access and has the potential to treat a broader array of conditions than was possible with Upstate's original – and highly effective – Gamma Knife, which was installed in 1998.

"In our first 10 years, we treated close to 2,000 patients and established ourselves as one of the busiest Gamma Knife Centers in the United States," reports Dr. Canute.

The new Gamma Knife, while clinically compatible with previous procedures, can also treat tumors at the base of the skull, high spinal tumors, extra-cranial head and neck cancers and high spinal arteriovenous malformations. It may also treat multiple metastatic tumors in a single treatment session.

The Gamma Knife's ability to create conformal dose plans makes it ideal for small brain tumors and vascular lesions which are irregular in shape. The new Gamma Knife Perfexion uses 192 beams of highly focused Cobalt 60 radiation to target brain tumors and vascular malformations in the brain and cervical spine. At the exact point of intersection, the beams release potent doses of radiation. Before they intersect, the beams are harmless and ineffectual, thus sparing damage to structures surrounding the lesion.

Patient-First

The new system also has the capacity to reduce treatment time by optimizing its robotic component. "All of this translates into minimal patient discomfort," according to Dr. Canute. "This is an outpatient procedure. Patients may be lightly sedated but are awake throughout the procedure. They go home the same day and often return to work the next day."

Referring Physician Role

Referring physicians remain critical partners in the Gamma Knife process, according to Dr. Canute. "All follow-up studies and treatment plans are performed inconjunction with the patient's physician."

More information about Gamma Knife radiosurgery can be found at: www.upstate.edu/gamma/ or www.upstate.edu/neurosurgery/



Treatable Disorders

Gamma Knife treatment is especially suitable for treating intracranial lesions such as:

- Metastatic Brain Tumors
- Arteriovenous Malformations
- Deep-seated
 Intracranial Tumors
- Meningiomas
- Neoplasms
- Partially Resected Tumors
- Pituitary Tumors
- Trigeminal Neuralgia
- Vascular Malformations
- Skull-based tumors
- Glomus Jugulare
- Optic melanoma