New Student Orientation
Program Information
Booklet
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April 1, 2016

Welcome to SUNY Upstate Medical University! I am very pleased to welcome you to the Upstate family and include information on the New Student Orientation Program. This booklet includes a great deal of important information that you should review and information on many “taking care of business items” that you must complete prior to arriving on campus. There will be three New Student Orientation Program sessions held this summer and while you are automatically registered for the session appropriate for your program of study, this booklet contains the dates and information pertinent to all three sessions.

I’d encourage you to review all the materials closely and if you should have any questions, please do not hesitate to contact a staff member in the Campus Activities Office at 315-464-5618 or by email at campact@upstate.edu. You will also find additional information on the orientation website at www.upstate.edu/studentorientation and our Upstate Student Orientation 2016 group on Facebook is a great place to network with new colleagues! Lastly, make sure to log on regularly to your MY UPSTATE page for a complete list of your outstanding tasks (log on instructions to MY UPSTATE was forwarded to you via email in late March).

I look forward to meeting you this summer!

Sincerely,

Chuck Simpson, MBA
Director, Campus Activities and Special Projects
Coordinator, New Student Orientation Programs
Important Dates to Remember

- **June 2 & 3:** NSO Session I: Students in the College of Health Professions Doctor of Physical Therapy and Physician Assistant programs.

- **August 4 – 7:** NSO Session II: For all students in the College of Medicine MD, MD/PhD and MD/MPH programs; and students in the College of Health Professions Medical Scholars Program.

- **August 18 & 19:** NSO Session III: All students in the College of Graduate Studies; all students in the College of Nursing; students in the College of Health Professions Cardiovascular Perfusion, Medical Imaging Sciences, Medical Technology, Medical Biotechnology, Radiation Therapy and Respiratory Therapy programs; and students in the College of Medicine Master of Public Health program.

- **August 19:** Orientation Dinner Dance, Drumlins Country Club, RSVP Required (RSVP on your MY UPSTATE page)

- **August 23:** Welcome BBQ and Student Services and Activities Fair, 4:30pm, Weiskotten Hall Courtyard

- **August 26:** CON Convocation, 3:30pm, New Academic Building Auditorium (additional information will be forwarded from the College of Nursing)

- **August 27:** CHP White Coat Ceremony, 11:00am, John H. Mulroy Civic Center at Oncenter

- **August 27:** COM White Coat Ceremony, 2:30pm, John H. Mulroy Civic Center at Oncenter.

**College Codes:**

- COGS - College of Graduate Studies
- CHP - College of Health Professions
- COM - College of Medicine
- CON - College of Nursing
New Student Orientation Program Schedules

Tentative schedules for all three sessions of the New Student Orientation Program can be found on the New Student Orientation website. Upon arriving on campus, please pick up the finalized schedule.

NSO Website – www.upstate.edu/studentorientation

Student Health

The Student Health office is located on the 4th floor of Jacobsen Hall. The services available are described in detail in the Student Health booklet that you will receive at the time of your health clearance. Student Health does not cover hospitalization, x-ray, or laboratory expenses. Health insurance coverage is mandatory for all matriculated students.

You will receive a letter explaining the health clearance requirements. The required forms are available on the Student Health website at www.upstate.edu/currentstudents/health/clearance.php. If you are unable to access the website or need the forms mailed to you, please contact Student Health directly by phone or by e-mail at the contact numbers below. All completed forms must be on file in Student Health prior to arriving on campus for Orientation. **There are no exceptions to this requirement.**

Fully completed forms should be mailed to Student Health, Upstate Medical University, Jacobsen Hall, 4th floor, 750 East Adams St., Syracuse, NY 13210. **Forms must be submitted no later than six weeks prior to the start of your new student orientation program.** This will allow sufficient time to address any incomplete medical information for health clearance before registration. Questions related to medical clearance may be directed to Lori Brooks, Student Health Secretary, at (315) 464-5470 (e-mail: brooksl@upstate.edu) or Jane Bennett, Employee/Student Health Administrator, at (315) 464-4260 (email: bennetja@upstate.edu).

As part of the registration process, all entering students must have a tuberculin skin test (PPD). Unless there is documentation of a previous positive test, the PPD will be placed by the Employee/Student Health staff at orientation check-in on Friday and read at the Student Health Office the Monday that classes start. Failure to complete the above will delay your registration and may result in a Late Registration Fee ($40) and/or Late Payment Fee ($50) being charged. Tuberculin skin tests may be scheduled in advance of these dates through contact with the Employee/Student Health Department at (315) 464-5470.
Books and Supplies

Follett Higher Education Group operates a branch bookstore at Upstate Medical University. Details concerning books and supplies required by the faculty may be obtained directly from the bookstore which is located in the Campus Activities Building. Daniel Bauters is the Bookstore Manager and he may be reached by phone at (315) 464-5560 or by email at bookstore@upstate.edu.

Financial Aid

There’s still time to apply for Financial Aid if you haven’t done so. Complete the Free Application for Federal Student Aid on-line at www.fafsa.ed.gov.

If you applied for financial aid, and your application was completed by March 1, you should receive a financial aid eligibility letter in early April. After that, applications will be processed as completed, on a first come-first serve basis.

Feel free to contact the Financial Aid Office if you have any questions or problems applying for financial aid. The Office may be contacted by email at finaid@upstate.edu or by telephone at (315) 464-4329.

Student Accounts (Bursar)

You may contact the Student Accounts Office for information regarding your tuition statement, payments to your account and processing of student loan checks. Refunds from financial aid funds may be picked up at our office. When refund checks are ready, you will be notified via your upstate email. You will be receiving your tuition billing statement under separate cover and payment must reach our office by the payment due date printed on your bill. For more information about paying your bill visit our website www.upstate.edu/currentstudents/accounts. You may view your tuition charges and financial aid on-line by logging onto your online MY UPSTATE student account. In-state residency forms may also be picked up at our office or downloaded from our website.

On Campus Parking and Car Registration

All students who plan to use monthly SUNY Upstate parking must register their vehicle with the Parking Office. On your MY UPSTATE page you will find information on parking lot options, fees and a link to register your vehicle. Please bring your vehicle registration to Orientation Check-In.
If you have questions regarding parking, fees, or available lot assignments, please contact the Parking Office, Room 1801, University Hospital; (315) 464-4801 or by email at parkingoffice@upstate.edu.

White Coat Ceremonies

The White Coat Ceremony is designed to convey to students that health care professionals not only treat, but also care for patients. Students will be welcomed to their College and the health care profession in the presence of parents, family members and friends. The College of Health Professions and the College of Medicine hold a White Coat Ceremony. Both White Coat Ceremonies will be held on Saturday, August 27 at the John H. Mulroy Civic Center at Oncenter. The ceremony for the College of Health Professions will begin at 11:00am and the ceremony for the College of Medicine will begin at 2:30pm.

More information regarding the ceremonies will be available shortly. You may also visit your MY UPSTATE page to register for your white coat!
Questions?

An answer to that question is just an email or phone call away! Please feel free to contact any of the offices listed below - please realize that no question is too small. The offices are generally open from 8:30am to 4:30pm, Monday through Friday.

**Important Campus Phone Numbers**

*All numbers are Area Code (315)*

<table>
<thead>
<tr>
<th>Office</th>
<th>Email</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Academic Support Services</td>
<td><a href="mailto:academicsupport@upstate.edu">academicsupport@upstate.edu</a></td>
<td>464-8851</td>
</tr>
<tr>
<td>Admissions Office</td>
<td><a href="mailto:admiss@upstate.edu">admiss@upstate.edu</a></td>
<td>464-4570</td>
</tr>
<tr>
<td>Bookstore</td>
<td><a href="mailto:bookstore@upstate.edu">bookstore@upstate.edu</a></td>
<td>464-5560</td>
</tr>
<tr>
<td>Campus Activities</td>
<td><a href="mailto:campact@upstate.edu">campact@upstate.edu</a></td>
<td>464-5618</td>
</tr>
<tr>
<td>Child Care Center</td>
<td><a href="mailto:whitec@upstate.edu">whitec@upstate.edu</a></td>
<td>464-4438</td>
</tr>
<tr>
<td>College of Graduate Studies, Dean</td>
<td><a href="mailto:brownt@upstate.edu">brownt@upstate.edu</a></td>
<td>464-4541</td>
</tr>
<tr>
<td>College of Health Professions, Dean</td>
<td></td>
<td>464-6560</td>
</tr>
<tr>
<td>College of Medicine, Dean</td>
<td></td>
<td>464-9720</td>
</tr>
<tr>
<td>College of Nursing, Dean</td>
<td></td>
<td>464-4276</td>
</tr>
<tr>
<td>Curriculum Office, College of Medicine</td>
<td></td>
<td>464-5187</td>
</tr>
<tr>
<td>Disability Services</td>
<td><a href="mailto:stuserve@upstate.edu">stuserve@upstate.edu</a></td>
<td>464-8855</td>
</tr>
<tr>
<td>Financial Aid Office</td>
<td><a href="mailto:finaid@upstate.edu">finaid@upstate.edu</a></td>
<td>464-4329</td>
</tr>
<tr>
<td>Health &amp; Disability Insurance</td>
<td><a href="mailto:stuserve@upstate.edu">stuserve@upstate.edu</a></td>
<td>464-8855</td>
</tr>
<tr>
<td>Multicultural Affairs</td>
<td><a href="mailto:galal@upstate.edu">galal@upstate.edu</a></td>
<td>464-5433</td>
</tr>
<tr>
<td>Parking Office</td>
<td><a href="mailto:parkingoffice@upstate.edu">parkingoffice@upstate.edu</a></td>
<td>464-4801</td>
</tr>
<tr>
<td>Registrar’s Office</td>
<td><a href="mailto:registrar@upstate.edu">registrar@upstate.edu</a></td>
<td>464-4604</td>
</tr>
<tr>
<td>Residence Life</td>
<td><a href="mailto:geneva@upstate.edu">geneva@upstate.edu</a></td>
<td>464-5106</td>
</tr>
<tr>
<td>Student Affairs Office, Dean</td>
<td><a href="mailto:studaff@upstate.edu">studaff@upstate.edu</a></td>
<td>464-4816</td>
</tr>
<tr>
<td>Student Counseling Services</td>
<td><a href="mailto:vanderhh@upstate.edu">vanderhh@upstate.edu</a></td>
<td>464-3120</td>
</tr>
<tr>
<td>Student Health Services Office</td>
<td><a href="mailto:brooksl@upstate.edu">brooksl@upstate.edu</a></td>
<td>464-5470</td>
</tr>
<tr>
<td>Tuition Payments/Bursar’s Office</td>
<td><a href="mailto:bursars@upstate.edu">bursars@upstate.edu</a></td>
<td>464-5148</td>
</tr>
<tr>
<td>Veteran’s Educational Benefits</td>
<td><a href="mailto:registrar@upstate.edu">registrar@upstate.edu</a></td>
<td>464-4604</td>
</tr>
</tbody>
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If you have a question and don’t know who to call, contact a staff member in the Office of Campus Activities at (315) 464-5618 or via e-mail at campact@upstate.edu, and we’ll get your question to the right office!
Area Banks

Branch Locations located on the University Hill

- **Alliance Bank**, 101 Marshall Street, Syracuse, NY 13210; Phone: 315-703-1300
- **Chase**, 649 South Crouse Avenue, Syracuse, NY 13210; Phone: 1-800-935-9935
- **First Niagara**, 1004 East Adams Street, Syracuse, NY 13210; Phone: 315-476-2530
- **M&T Bank**, 724 Irving Avenue, Syracuse, NY 13210; Phone: 1-800-724-2440
- **State Employees Federal Credit Union (SEFCU)**, 721 South Crouse Avenue, Syracuse, NY, 13210; Phone: 315-428-8822