Medical Crisis

A student medical/health crisis results when the health of a student is threatened and requires immediate medical attention. This may result from a worsening of a pre-existing medical condition, catastrophic onset of illness, accident, physical attack causing bodily harm, consequence of an infectious disease, substance abuse or overdose, exposure to a hazardous substance or other causes not immediately apparent.

Levels of Response:

Serious Medical Emergency

- **Call 911 immediately** (on campus: 315-464-4000) in the event of a student in severe distress (ongoing loss of consciousness, severe and/or escalating pain, breathing difficulty, significant blood loss, seizures) or other conditions if there is concern about rapid deterioration in condition. It is always preferable to over-react than to minimize the situation. Stay with the student until emergency care arrives.
- **Notify Student Health** (315-464-5470) about the student as soon as possible. Students are also instructed to notify Student Health if they require care in the Emergency Room.

Urgent Medical Situation

- **Call Student Health** (315-464-5470) during usual hours of operation (M – F, 7:45 am – 5:00 pm). An urgent medical situation may include brief fainting episode, laceration with minimal blood loss, possible fracture, concerning painful episode without other symptoms complicating symptoms or other symptoms that do not seem to constitute a medical emergency. Arrange for the student to be accompanied to Student Health.
- If Student Health is closed, accompany the student to the **University Hospital Emergency Room** or call for medical transport if necessary.

Non-urgent Medical Condition

- **Refer to Student Health** (315-464-5470).

Hospitalized Student

- **Notify Student Health** (315-464-5470) if you are made aware of a recently hospitalized student. Students are also instructed to notify Student Health if they are hospitalized.