COMPUTER ACCESS INSTRUCTIONS You must create your universal login prior to any other computer task This MUST be done on an Upstate computer Questions or Problems? Call the IMT Help Desk: 315-464-4115

I. Step #1: Logging onto an Upstate computer for the first time.

Your default PASSWORD is <u>Upstate!</u> Followed by the <u>last four digits of your ISO number</u> (displayed on your Upstate ID Badge), <u>followed by your four-digit birth year</u>. (For example, Joseph Dokes' initial password would be <u>Upstate!54321950</u>). If HR does not have an actual birth year on record for you, the birth year is defaulted to 1900.





II. Step #2: Change your password in My Accounts

Open up either Firefox or Chrome web browser and click the My Accounts icon on the iPage. Log in again with the same information as above.



University Police: 464-4000 | Comments? Send us your feedback.

UPSTATE MEDICAL UNIVERSITY MyAccounts		
Username		
Current Password		
▲ Forgotten Password	Login 🔊	

After initial login, you must select password security questions for resetting passwords:

- First 5 questions are used to reset you password without contacting the IMT Help Desk.
- Last 3 questions are used to validate your identity, if you contact the IMT Help Desk to reset your password

After saving/confirming your security answers, select Change Password on the main menu:

۹ Change Password	Change your current password.
j≡ Setup Security Questions	Setup your forgotten password security questions and answers. These secret answers will allow you to recover your password if you forget it.
🗅 My Account	Information about your password and password policies.

